

Annual Consolidated Management Report
Annual Consolidated Report on Payments
to Governments
Independent Auditor's Report
Consolidated Financial Statements

CHIMIMPORT AD

31 December 2020




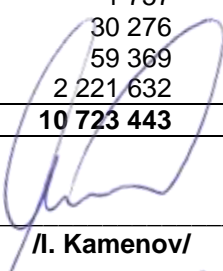
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Consolidated statement of financial position as at 31 December

	Note	31.12.2020 BGN'000	31.12.2019 BGN'000
Assets			
Property, plant and equipment	8	371 559	384 025
Right of use assets	9	417 099	224 304
Investment property	10	440 485	421 263
Goodwill	11	24 066	24 341
Other intangible assets	12	129 496	132 328
Deferred tax assets	13	10 940	8 099
Investments accounted for using the equity method	6	24 253	28 914
Loans and advances to bank clients	14	2 708 863	2 617 507
Financial assets at fair value through profit or loss	15	2 027 241	1 926 420
Debt instruments at fair value through other comprehensive income	16	717 595	534 181
Equity instruments at fair value through other comprehensive income	17	83 766	72 618
Other financial assets at amortized cost	18	1 328 737	1 171 532
Insurance and reinsurance receivables	20	45 930	50 851
Reinsurance assets	29	80 379	81 791
Tax receivables	19	1 757	1 618
Other receivables	21	30 276	29 398
Inventories	22	59 369	62 331
Cash and cash equivalents	23	2 221 632	2 136 035
Total assets		10 723 443	9 907 556

Prepared by: 
 /A. Kerezov/

Executive director: 
 /I. Kamenov/

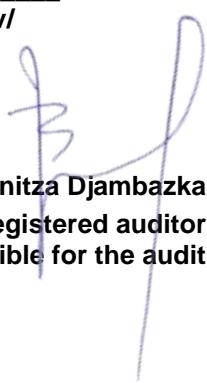
Date: 29 April 2021

Auditor's report issued on: 29 April 2021

Mariy Apostolov
 Managing Partner


Grant Thornton OOD, Audit firm




 Zornitza Djambazka
 Registered auditor
 responsible for the audit

Consolidated statement of financial position as at 31 December (continued)

Equity and liabilities	Note	31.12.2020 BGN'000	31.12.2019 BGN'000
Equity			
Share capital	24.1	226 604	226 955
Premium reserve	24.2	246 462	246 850
Other reserves	24.3	287 583	179 123
Retained earnings		690 078	640 676
Profit for the period		32 003	73 034
Equity attributable to the shareholders of Chimimport AD		1 482 730	1 366 638
Non-controlling interest		321 615	309 851
Total equity		1 804 345	1 676 489
Liabilities			
Liabilities to depositors	25	6 168 872	5 703 841
Other financial liabilities	26	541 680	478 548
Payables to insured individuals	27	1 561 822	1 460 355
Pension and other employee obligations	28.2	16 993	20 253
Deferred tax liabilities	13	36 503	24 666
Insurance reserves	29	260 142	264 885
Liabilities under insurance and reinsurance contracts	30	21 147	23 120
Lease liabilities	31	249 440	190 673
Tax liabilities	32	5 393	4 983
Other liabilities	33	57 106	59 743
Total liabilities		8 919 098	8 231 067
Total equity and liabilities		10 723 443	9 907 556

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Managing Partner

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Registered auditor
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Consolidated statement of profit or loss and other comprehensive income for year ended 31 December

	Note	2020 BGN'000	2019 BGN'000
Revenue from non-financial activities	34	290 639	477 366
Change in fair value of investment property	10	461	1 836
Gain on sale of non-current assets	35	2 798	420
Total revenue from non-financial activities		293 898	479 622
Insurance income	36	371 445	400 454
Insurance expense	37	(325 729)	(357 273)
Net result from insurance		45 716	43 181
Interest income	38	179 371	194 013
Interest expense	39	(37 246)	(41 312)
Net interest income		142 125	152 701
Net result from operations with financial instruments	40	67 933	91 401
Operating and administrative expenses	41	(518 889)	(673 370)
(Loss)/Gains from investments accounted for using the equity method	6	(1 400)	5 189
Other financial income	42	44 392	64 857
Allocation of income to individual social security accounts		(30 687)	(69 522)
Profit before tax		43 088	94 059
Income tax expense	43	(3 525)	(7 414)
Net profit for the period		39 563	86 645
Other comprehensive income:			
Revaluation of non-financial assets, net of taxes		83 176	-
Revaluation of financial assets, net of taxes		(4 906)	5 852
Remeasurement of defined benefit plan liability, net of taxes		140	(449)
Other comprehensive income		78 410	5 403
Total comprehensive income for the year		117 973	92 048
Net profit for the year attributable to:			
The shareholders of Chimimport AD		32 003	73 034
Non-controlling interest		7 560	13 611
Total comprehensive income attributable to:			
The shareholders of Chimimport AD		111 541	76 907
Non-controlling interest		6 432	15 141
Earnings per share in BGN	44	0.14	0.32

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Consolidated statement of changes in equity for the year ended 31 December

All amounts are presented in BGN'000	Equity attributable to the shareholders of Chimimport AD				Total	Non-controlling interest	Total equity
	Share capital	Share premium	Other reserves	Retained earnings			
Balance at 1 January 2020	226 955	246 850	179 123	713 710	1 366 638	309 851	1 676 489
Decrease in share capital and reserves resulting from change in own shares held by subsidiaries	(351)	(388)	-	-	(739)	-	(739)
Business combinations	-	-	(65)	5 355	5 290	5 332	10 622
Transactions with owners	(351)	(388)	(65)	5 355	4 551	5 332	9 883
Profit for the year	-	-	-	32 003	32 003	7 560	39 563
Other comprehensive income	-	-	79 538	-	79 538	(1 128)	78 410
Total comprehensive income for the year	-	-	79 538	32 003	111 541	6 432	117 973
Transfer of retained earnings to other reserves	-	-	27 283	(27 283)	-	-	-
Change in specialized reserves	-	-	1 704	(1 704)	-	-	-
Balance at 31 December 2020	226 604	246 462	287 583	722 081	1 482 730	321 615	1 804 345

Prepared by: _____

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Consolidated statement of changes in equity for the year ended 31 December (continued)

All amounts are presented in BGN'000	Equity attributable to the shareholders of Chimimport AD				Total	Non-controlling interest	Total equity
	Share capital	Share premium	Other reserves	Retained earnings			
Balance at 1 January 2019	227 191	247 070	145 477	731 024	1 350 762	293 931	1 644 693
Effect of correction of prior period errors (Note 4.39)	-	-	-	(40 266)	(40 266)	-	(40 266)
Balance at 1 January 2020 (restated)	227 191	247 070	145 477	690 758	1 310 496	293 931	1 604 427
Decrease in share capital and reserves resulting from change in own shares held by subsidiaries	(236)	(220)	-	-	(456)	-	(456)
Business combinations	-	-	690	(6 221)	(5 531)	4 491	(1 040)
Dividends	-	-	-	(14 778)	(14 778)	(3 712)	(18 490)
Transactions with owners	(236)	(220)	690	(20 999)	(20 765)	779	(19 986)
Profit for the year	-	-	-	73 034	73 034	13 611	86 645
Other comprehensive income	-	-	3 873	-	3 873	1 530	5 403
Total comprehensive income for the year	-	-	3 873	73 034	76 907	15 141	92 048
Transfer of retained earnings to other reserves	-	-	26 002	(26 002)	-	-	-
Change in specialized reserves	-	-	3 081	(3 081)	-	-	-
Balance at 31 December 2020	226 955	246 850	179 123	713 710	1 366 638	309 851	1 676 489

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Consolidated statement of cash flows for the year ended 31 December

	Note	2020 BGN'000	2019 BGN'000
Operating activities			
Proceeds from short-term loans		47 657	7 155
Payments for short-term loans		(44 907)	(2 438)
Proceeds from sale of short-term financial assets		462 827	529 721
Purchase of short-term financial assets		(559 216)	(633 869)
Cash receipt from customers		280 916	442 175
Cash paid to suppliers		(222 906)	(332 443)
Proceeds from insured persons		145 128	162 949
Payments to insured persons		(77 149)	(53 953)
Payments to employees and social security institutions		(114 118)	(119 642)
Cash receipts from bank operations		50 843 501	51 004 855
Cash paid for bank operations		(50 414 129)	(50 763 410)
Cash receipts from insurance operations		182 314	201 681
Cash paid for insurance operations		(136 720)	(163 540)
Income taxes paid		(2 076)	(1 939)
Other cash outflows		(3 826)	(38 414)
Net cash flow from operating activities		387 296	238 888
Investing activities			
Sale of associates and subsidiaries, net of cash		-	2 964
Dividends from financial assets received		10 643	22 202
Sale of property, plant and equipment		2 077	1 827
Purchase of property, plant and equipment		(9 238)	(6 952)
Purchase of intangible assets		(854)	(493)
Sale of intangible assets		-	3 918
Sale of investment property		890	1 192
Purchase of investment property		(22 911)	(10 198)
Sale of non-current financial assets		330 317	372 125
Purchase of non-current financial assets		(597 082)	(496 084)
Interest payments received		30 071	47 123
Proceeds from loans granted		20 131	15 290
Payments for loans granted		(35 555)	(16 522)
Other cash outflows		2 779	(9 070)
Net cash flow from investing activities		(268 732)	(72 678)
Financing activities			
Dividends paid		-	(3 742)
Purchase of own shares		(740)	(456)
Proceeds from loans received		22 852	21 852
Payments for loans received		(21 532)	(46 188)
Interest paid		(8 121)	(6 209)
Payments for lease contracts		(21 556)	(39 653)
Other cash outflow		(1 110)	(1 257)
Net cash flow from financing activities		(30 207)	(75 653)
Net change in cash and cash equivalents		88 357	90 557
Cash and cash equivalents, beginning of period		2 136 035	2 045 224
Exchange (loss)/gain on cash and cash equivalents		(2 760)	254
Cash and cash equivalents, end of period	23	2 221 632	2 136 035

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Notes to the consolidated financial statements

1. Nature of operations

Chimimport AD (the Group) includes the parent company and all subsidiaries, presented in note 5.1. Information about the names, country of incorporation and percent of the shares of the subsidiaries, included in the consolidation, is provided in note 5.1.

The main activities of the Group include the following sectors:

- Acquisition, management and sale of shares in Bulgarian and foreign companies;
- Financing of companies in which interest is held;
- Bank services, finance, life and non-life insurance and pension insurance;
- Extraction of oil and natural gas;
- Construction of output capacity in the area of oil-processing industry, production of biodiesel and production of rubber items;
- Production and trading with oil, chemical products and natural gas;
- Production of vegetable oil, purchasing, processing and trading with grain foods;
- Aviation transport and ground activities on servicing and repairing of aircrafts and aircraft engines;
- River and sea transport and port infrastructure;
- Commercial agency and brokerage;
- Commission, forwarding and warehouse activity.

Chimimport AD was registered as a joint-stock company at Sofia city court on 24 January 1990 with UIC 000627519. The address of the Company's headquarters and registered office is 2 St. Karadzha Str., Sofia, Bulgaria. The Company is registered on the Bulgarian Stock Exchange on 30 October 2006 with emission numbers 6C4 for ordinary shares.

The parent company has a two-tier management structure consisting of Supervisory Board and Managing Board.

The members of the Supervisory Board of the parent company are as follows:

- Invest Capital AD
- CCB Group EAD
- Mariana Bazhdarova

The members of the Managing Board of the parent company are as follows:

- Alexander Kerezov
- Ivo Kamenov
- Marin Mitev
- Nikola Mishev
- Miroljub Ivanov
- Tzvetan Botev

The parent company is represented by its executive directors Ivo Kamenov and Marin Mitev, together and separately.

The number of employees of the Group as at 31 December 2020 is 5 312 (2019: 5 237 employees).

2. Basis for the preparation of the consolidated financial statements

The consolidated financial statements of the Group have been prepared in accordance with International Financial Reporting Standards (IFRS) as issued by the International Accounting Standards Board (IASB) and approved by the EU. The term "IFRS, as adopted by the EU" has the meaning of paragraph 1, subparagraph 8 of the Additional provisions of Bulgarian Accountancy Act, which is International Accounting Standards (IAS) adopted in accordance with Regulation (EC) 1606/2002 of the European Parliament and of the Council.

The parent company Chimimport AD issued audited separate financial statements on 31 March 2021.

The separate items of the Group's consolidated financial statements are measured in the currency of the primary economic environment in which the Group's entities operate (the "functional currency"). The consolidated financial statements are presented in Bulgarian leva (BGN), which is the functional currency of the parent company. This is the functional currency of the parent company and its subsidiaries, except for the subsidiaries operating in Germany and Slovakia whose functional currency is euro; subsidiary operating in Macedonia whose functional currency is Macedonian denar and subsidiaries in Russia whose functional currency is Russian ruble.

All amounts are presented in thousand Bulgarian leva (BGN '000) (including comparative information for 2019) unless otherwise stated.

The consolidated financial statements are prepared under the going concern principle.

State of emergency in Bulgaria from 13 March 2020 to 13 May 2020

During the reporting period, the Group's activities were affected by the global Covid-19 pandemic. In early 2020, due to the spread of a new coronavirus (Covid-19) worldwide, difficulties arose in the business and economic activities of a number of enterprises and entire economic sectors. On 11 March 2020, the World Health Organization announced the presence of a coronavirus pandemic (Covid-19). On 13 March 2020, the National Assembly decided to declare a state of emergency for a period of one month. On 24 March 2020, the Parliament adopted the "Law on Measures and Actions during the State of Emergency, declared by a decision of the National Assembly of 13 March 2020, and on overcoming the consequences." Subsequently, the state of emergency was extended for another month and remained in force until 13 May 2020.

Emergency epidemic situation in Bulgaria from 14 May 2020 to 30 April 2021

On 13 May 2020, the Council of Ministers declared an epidemic emergency situation, as of 14 May 2020, which was extended periodically before its expiration. As of the date of preparation of these financial statements, the emergency epidemic situation was extended by the government to 30 April 2021.

The consolidated financial statements have been prepared in accordance with the going concern principle and taking into account the possible effects of the continuing impact of the Covid-19 pandemic. Even at the date of preparation of these financial statements, travel bans, quarantine measures and restrictions are in force. Businesses have to deal with challenges related to reduced revenues and disrupted supply chains. The pandemic has led to significant volatility in the financial and commodity markets in Bulgaria and worldwide. Various governments, including in Bulgaria, have announced measures to provide both financial and non-financial assistance to the affected sectors and affected business organizations.

The effects of the Covid-19 pandemic are presented in the relevant notes to the consolidated financial statements. The group has provided detailed disclosures in note 52 in relation to risk management policies and the effects of Covid-19 on them.

In view of the actions taken by various governments, incl. Bulgarian, dynamic measures to restrict the movement of people and the changes imposed by it, directly affecting the development of the economic sectors of the Republic of Bulgaria, EU countries and other trading partners of companies in the country, the impact of the coronavirus pandemic on the future financial condition and performance of the Group, but considers that the impact could lead to volatility in market and price risk associated with the Group's financial assets and may have a negative effect on customers and respectively the results of the Group's activities.

Management's expectations are that the negative effects will subside after the restrictions on the movement of people, vehicles and goods are lifted, and economic activity is expected to be positively affected by the announced support measures and the allocated additional state and European funds, leading to additional public guarantees, receivables portfolios, additional interest-free financing of economic operators and direct aids for the affected companies and individuals. To the extent that these complementary measures expand and extend, the Group's management is unable to assess the final effect on economic activity, which also depends on the currently unknown duration of the quarantine restrictions imposed.

At the date of preparation of these consolidated financial statements the management has assessed the ability of the Group to continue as a going concern on the basis of the available information for the

foreseeable future. Following a review of the activities of the Group, the management anticipates that the Group has sufficient financial resources to continue its operational activities in the near future and continues to apply the going concern assumption in preparing the consolidated financial statements.

3. Changes in accounting policy

3.1. New standards, amendments and interpretations to existing standards that are effective for annual periods beginning on or after 1 January 2020

The Group has adopted the following new standards, amendments and interpretations which are relevant to and effective this year and are as follows:

IAS 1 and IAS 8 (amended) - Definition of Material, effective from 1 January 2020, adopted by the EU

The amendments aim to use a consistent definition of materiality throughout International Financial Reporting Standards and the Conceptual Framework for Financial Reporting. The amendments clarify:

- that the reference to obscuring information addresses situations in which the effect is similar to omitting or misstating that information, and that an entity assesses materiality in the context of the financial statements as a whole, and
- the meaning of 'primary users of general purpose financial statements' to whom those financial statements are directed, by defining them as 'existing and potential investors, lenders and other creditors' that must rely on general purpose financial statements for much of the financial information they need.

Amendments to References to the Conceptual Framework in IFRS Standards, effective from 1 January 2020, adopted by the EU

The IASB has issued a revised Conceptual Framework which will be used in standard-setting decisions with immediate effect. No changes will be made to any of the current accounting standards. However, entities that rely on the Framework in determining their accounting policies for transactions, events or conditions that are not otherwise dealt with under the accounting standards will need to apply the revised Framework from 1 January 2020. These entities will need to consider whether their accounting policies are still appropriate under the revised Framework. Key changes include:

- In order to achieve the goal of financial reporting, focus on the role of management, which should serve the main users of the accounts
- reiterates the precautionary principle as a necessary component to achieve a neutral presentation of information
- defining a reporting entity, which may be a legal entity, or a portion of an entity
- revising the definitions of an asset and a liability
- removing the probability threshold for recognition and adding guidance on derecognition
- adding guidance on different measurement basis, and
- stating that profit or loss is the primary performance indicator and that, in principle, income and expenses in other comprehensive income should be recycled where this enhances the relevance or faithful representation of the financial statements.

IFRS 3 (amended) - Definition of a Business, effective from 1 January 2020, adopted by the EU

The amended definition of a business requires an acquisition to include an input and a substantive process that together significantly contribute to the ability to create outputs. The definition of the term "outputs" is amended to focus on goods and services provided to customers, generating investment income and other income, and it excludes returns in the form of lower costs and other economic benefits. The amendments will likely result in more acquisitions being accounted for as asset acquisitions.

Amendments to IFRS 9, IAS 39 and IFRS 7: Interest Rate Benchmark Reform, effective from 1 January 2020, adopted by the EU

The proposed update includes elements to reflect the new disclosure requirements introduced by the amendments to IFRS 9, IAS 39 and IFRS 7

Amendment to IFRS 16 Leases Covid 19 - Related Rent Concessions, issued on 26 September 2020, effective from 1 June 2020, adopted by the EU

The changes only apply to lessees who have received a rebate from the rental amount or do not owe rent for a certain period of time as a result of the Covid-19 coronavirus pandemic. In this case, lessees may not consider the reduced rents or simplified rents for the periods before or before 30 June 2021 as a modification of the lease, regardless of whether the rents have subsequently been increased after 30 June 2021.

3.2. Standards, amendments and interpretations to existing standards that are not yet effective and have not been adopted early by the Group

At the date of authorisation of these consolidated financial statements, certain new standards, amendments and interpretations to existing standards have been issued, but are not effective or adopted by the EU for the financial year beginning on 1 January 2020 and have not been adopted early by the Group. They are not expected to have a material impact on the Group's financial statements. Management anticipates that all relevant pronouncements will be adopted in the Company's accounting policies for the first period beginning after the effective date of the pronouncement.

A list of the changes in the standards is provided below:

- Amendments to IAS 1 Presentation of Financial Statements: Classification of Liabilities as Current or Non-current and Classification of Liabilities as Current or Non-current effective from 1 January 2023 not yet adopted by the EU
- Amendments to IFRS 3 Business Combinations, IAS 16 Property, Plant and Equipment IAS 37 Provisions, Contingent Liabilities and Contingent Assets effective from 1 January 2022 not yet adopted by the EU
- Annual Improvements 2018-2020 effective from 1 January 2022 not yet adopted by the EU
- Amendments to IFRS 4 Insurance Contracts – deferral of IFRS 9 effective from 1 January 2021 not yet adopted by the EU
- Amendments to IFRS 9, IAS 39, IFRS 7, IFRS 4 and IFRS 16 Interest Rate Benchmark Reform – Phase 2 effective from 1 January 2021 not adopted by the EU
- IFRS 14 “Regulatory deferral accounts” effective from 1 January 2016, not yet adopted by the EU
- IFRS 17 “Insurance Contracts” effective from 1 January 2023, not yet adopted by the EU

4. Summary of accounting policies

4.1. Overall considerations

The significant accounting policies that have been used in the preparation of these consolidated financial statements are summarized below.

The consolidated financial statements have been prepared using the measurement bases specified by IFRS for each type of asset, liability, income and expense. The measurement bases are more fully described in the accounting policies below.

It should be noted that accounting estimates and assumptions are used for the preparation of the consolidated financial statements. Although these estimates are based on management's best knowledge of current events and actions, actual results may ultimately differ from those estimates.

4.2. Presentation of consolidated financial statements

The consolidated financial statements are presented in accordance with IAS 1 “Presentation of Financial Statements”. The Group has elected to present the consolidated statement of profit or loss and other comprehensive income as a single statement.

Two comparative periods are presented for the consolidated statement of financial position when the Group:

- (i) applies an accounting policy retrospectively,
- (ii) makes a retrospective restatement of items in its consolidated financial statements, or
- (iii) reclassifies items in the consolidated financial statements.

In order to achieve presentation in the consolidated financial statements, giving more relevant information about the effect of operations and other events or conditions on the financial condition of the Group, some of the items in the comparative period have been reclassified compared to the financial statements for 2019. The change concerns only the way of presentation elements of the Consolidated Statement of Profit or Loss and Other Comprehensive Income and the Consolidated Statement of Financial Position for 2019 and does not relate to the way of their assessment.

In 2020 one comparative period is presented, as no restatements to the presentation of the elements of the consolidated financial statements and the corresponding comparative information other than the first-time application of IFRS 9. In case there are adjustments to the classification of the elements of the consolidated financial statements, relevant comparative information has also been reclassified to ensure comparability between reporting periods.

4.3. Basis of consolidation

The consolidated financial statements of the Group have consolidated the financial statements of the parent and subsidiary companies as of 31 December 2020. Subsidiaries are all entities that are under the control of the parent. There is control when a parent is exposed to, or has rights over, the variable return on its participation in the investee and has the potential to impact on that return by virtue of its powers over the investee. All subsidiaries have a reporting period ending on 31 December.

All transactions and balances between Group companies are eliminated on consolidation, including unrealized gains and losses on transactions between Group companies. Where unrealized losses on intra-group asset sales are reversed on consolidation, the underlying asset is also tested for impairment from a group perspective. Amounts reported in the financial statements of subsidiaries have been adjusted where necessary to ensure consistency with the accounting policies adopted by the Group.

Profit or loss and other comprehensive income of subsidiaries acquired or disposed of during the year are recognized from the effective date of acquisition, or up to the effective date of disposal, as applicable.

Non-controlling interests, presented as part of equity, represent the portion of a subsidiary's profit and loss and net assets that is not held by the Group. The Group attributes total comprehensive income or loss of subsidiaries between the owners of the parent and the non-controlling interests based on their respective ownership interests.

When the Group ceases the control of a subsidiary, any retained interest in the entity is measured to its fair value as at the date of loss of control, with the change in carrying amount recognized in profit or loss. The fair value of any retained interest in the former subsidiary at the date of loss of control is regarded as fair value of initial recognition of financial asset, or where appropriate, the cost on initial recognition of an investment in an associate or jointly controlled entity. In addition, any amounts previously recognized in other comprehensive income in respect of that entity are accounted for as if the Group had directly disposed of the related assets or liabilities (i.e. reclassified to profit or loss or transferred directly to retained earnings as specified by applicable IFRSs).

The profit or loss on disposal is calculated as the difference between i) the aggregate of the fair value of the consideration received and the fair value of any retained interest and ii) the previous carrying amount of the assets (including goodwill) and liabilities of the subsidiary and any non-controlling interest.

4.4. Business combinations

Business combinations are accounted for using the purchase method. . The consideration transferred by the Group to obtain control of a subsidiary is calculated as the sum of the acquisition-date fair values of assets transferred, liabilities incurred, and the equity interests issued by the Group. The consideration transferred includes the fair value of any asset or liability resulting from a contingent consideration arrangement. Acquisition-related costs are expensed as incurred.

The purchase method involves the recognition of the acquiree's identifiable assets and liabilities, including contingent liabilities, regardless of whether they were recorded in the financial statements prior to acquisition. On initial recognition, the assets and liabilities of the acquired subsidiary are included in the consolidated statement of financial position at their fair values, which are also used as the bases for subsequent measurement in accordance with the Group's accounting policies.

On an acquisition-by-acquisition basis, the Group recognizes any non-controlling interest in the acquiree that is present ownership interests and entitles their holders to a proportionate share of the entity's net assets in the event of liquidation either at fair value or at the non-controlling interest's proportionate share of the acquiree's net assets. Other types of non-controlling interests are measured at fair value or, when applicable, on the basis specified in another IFRS.

Goodwill is stated after separate recognition of identifiable intangible assets. It is calculated as the excess of the sum of a) fair value of consideration transferred, b) the recognized amount of any non-controlling interest in the acquiree and c) acquisition-date fair value of any existing equity interest in the acquiree, over the acquisition-date fair values of identifiable net assets. If the fair value of any identifiable net assets exceeds the sum calculated above, the excess amount (i.e. gain on a bargain purchase) is recognized in profit or loss immediately.

When a business combination is achieved in stages, the Group's previously held equity interest in the acquiree is remeasured to fair value at the acquisition date (i.e. the date when the Group obtains control) and the resulting gain or loss, if any, is recognized in profit or loss. Amounts arising from interests in the acquiree prior to the acquisition date that have been previously recognized in other comprehensive income are reclassified to profit or loss where such treatment would be appropriate if the interest were disposed of.

If the initial accounting for a business combination is incomplete by the end of the reporting period in which the combination occurs, the Group reports provisional amounts for the items for which the accounting is incomplete. Those provisional amounts are adjusted during the measurement period which cannot exceed one year from the acquisition date or additional assets or liabilities are recognized to reflect new information obtained about facts and circumstances that existed at the acquisition date that, if known, would have affected the amounts recognized at that date.

Any contingent consideration to be transferred by the acquirer is measured at fair value at the acquisition date and included as part of the consideration transferred in a business combination. Subsequent changes to the fair value of the contingent consideration which is deemed to be an asset or liability, is recognized in accordance with IAS 39 "Financial Instruments: Recognition and Measurement" either in profit or loss or as a change to other comprehensive income. If the contingent consideration is classified as equity, it is not remeasured until it is finally settled within equity. Changes in the fair value of the contingent consideration that qualify as measurement period adjustments are adjusted retrospectively, with corresponding adjustments against goodwill.

4.5. Transactions with non-controlling interest

Changes in the Group's ownership interests in subsidiaries that do not result in the Group losing control over the subsidiaries are treated as transactions with equity owners of the Group. The carrying amounts of the Group's interests and the non-controlling interests are adjusted to reflect the changes in their relative interests in the subsidiaries. Any difference between the amount by which the non-controlling interests are adjusted and the fair value of the consideration paid or received is recognized directly in equity and attributed to owners of the parent company.

4.6. Investments in associates and joint ventures

Associates are those entities over which the Group is able to exert significant influence, but which are neither subsidiaries nor interests in a joint venture. Investments in associates are initially recognized at cost and subsequently accounted for using the equity method. The cost of the investment includes transaction costs.

Joint ventures are contractual arrangements whereby two or more parties undertake an economic activity that is subject to joint control. They are accounted for using the equity method.

Any goodwill or fair value adjustment attributable to the Group's share in the associate is included in the amount recognized as investment in associates.

All subsequent changes to the Group's share of interest in the equity of the associate are recognized in the carrying amount of the investment. Changes resulting from the profit or loss generated by the associate are reported within 'Share of profit from equity accounted investments' in profit or loss. These changes include subsequent depreciation, amortization or impairment of the fair value adjustments of assets and liabilities.

Changes resulting from other comprehensive income of the associate or items recognized directly in the associate's equity are recognized in other comprehensive income or equity of the Group, as applicable. However, when the Group's share of losses in an associate equal or exceed its interest in the associate, including any unsecured receivables, the Group does not recognize further losses, unless it has incurred legal or constructive obligations or made payments on behalf of the associate. If the associate subsequently reports profits, the investor resumes recognizing its share of those profits only after its share of the profits exceeds the accumulated share of losses that has previously not been recognized.

Unrealized gains and losses on transactions between the Group and its associates and joint ventures are eliminated to the extent of the Group's interest in those entities. Where unrealized losses are eliminated, the underlying asset is also tested for impairment losses from a group perspective.

Amounts reported in the financial statements of associates and jointly controlled entities have been adjusted where necessary to ensure consistency with the accounting policies of the Group.

Upon loss of significant influence over the associate, the Group measures and recognizes any retaining investment at its fair value. Any difference between the carrying amount of the associate upon loss of significant influence and the sum of the fair value of the retaining investment and proceeds from disposal is recognized in profit or loss.

If the ownership interest in an associate is reduced but significant influence is retained, only a proportionate share of the amounts previously recognized in other comprehensive income are reclassified to profit or loss where appropriate.

4.7. Foreign currency transactions

Foreign currency transactions are translated into the functional currency of the respective Group entity, using the exchange rates prevailing at the dates of the transactions (spot exchange rate as published by the Bulgarian National Bank). Foreign exchange gains and losses resulting from the settlement of such transactions and from the re-measurement of monetary items at year-end exchange rates are recognized in profit or loss.

Non-monetary items measured at historical cost are translated using the exchange rates at the date of the transaction (not retranslated). Non-monetary items measured at fair value are translated using the exchange rates at the date when fair value was determined.

In the Group's consolidated financial statements, all assets, liabilities and transactions of Group entities with a functional currency other than the BGN (the Group's presentation currency) are translated into BGN upon consolidation. The functional currency of the entities in the Group has remained unchanged during the reporting period.

On consolidation, assets and liabilities have been translated into BGN at the closing rate at the reporting date. Income and expenses have been translated into the Group's presentation currency at the average rate over the reporting period. Exchange differences are charged/credited to other comprehensive income and recognized in the currency translation reserve in equity. On disposal of a foreign operation the cumulative translation differences recognized in equity are reclassified to profit or loss and recognized as part of the gain or loss on disposal. Goodwill and fair value adjustments arising on the acquisition of a foreign entity have been treated as assets and liabilities of the foreign entity and translated into BGN at the closing rate.

The Bulgarian lev is pegged to the euro in the ratio of 1 EUR = 1.95583 BGN.

4.8. Segment reporting

The Group operates in the following operating segments:

- ☐ production, trade and services
- ☐ finance
- ☐ transportation
- ☐ real estate and engineering

Each of these operating segments is managed separately as each of these service lines requires different technologies and other resources as well as marketing approaches. All inter-segment transfers are carried out at arm's length prices.

The measurement policies the Group uses for segment reporting under IFRS 8 “Operating Segments” are the same as those used in its consolidated financial statements.

Group assets which are not directly attributable to the business activities of any operating segment are not allocated to a segment.

Information about the results of the separate segments that is regularly reviewed by the chief operating decision maker does not include isolated unrepeated events. Finance income and costs are also not included in the results of operating segments which are regularly reviewed by the chief operating decision maker.

There have been no changes from prior periods in the measurement methods used to determine reported segment profit or loss. No asymmetrical allocations have been applied between segments.

4.9. Revenue

To determine whether to recognise revenue, the Group follows a 5-step process:

- 1 Identifying the contract with a customer
- 2 Identifying the performance obligations
- 3 Determining the transaction price
- 4 Allocating the transaction price to the performance obligations
- 5 Recognising revenue when/as performance obligation(s) are satisfied.

Revenue from contracts with customers is recognised when the control over the goods and / or services subject of the contract is transferred to the client in an amount that reflects the remuneration that the Group expects to be entitled to in exchange for those goods or services. Control is transferred to the buyer when he satisfies a performance obligation, under the terms of the contract, by transferring the promised product or service to the buyer. A certain asset (product or service) is transferred when a buyer has control over that asset.

Any promise to transfer goods and / or services that are identifiable (on their own and in the context of the contract) is reported as a performance obligation.

The Group recognizes revenue for each separate performance obligation for an individual contract with a client by analysing the type, term and conditions of each particular contract. For contracts with similar characteristics, revenue is recognized on a portfolio basis only if their grouping in a portfolio would not have a materially different effect on the financial statements. Typically, contracts with clients of the Group include one performance obligation.

When a transaction falls partly within the scope of IFRS 15 and partly within the scope of other standards, the Group applies the separation and / or initial measurement requirements set out in those standards if the other standards specify how to divide and / or initially evaluate one or more parts of the contract. The Group excludes from the price the value of the part (or parts) of the contract that is initially measured in accordance with other standards and applies the requirements of IFRS 15 to allocate the remaining cost of the transaction.

If other standards do not specify how to separate and / or initially measure one or more parts of the contract, then the Group applies IFRS 15 for the separation and / or initial measurement of the part (or parts) of the contract.

Measurement

Revenue is measured based on the transaction price specified for each contract.

When determining the transaction price, the Group considers the terms of the contract and its usual business practices.

The transaction price is the amount of the consideration the Group expects to be entitled to in exchange for the transfer of the promised goods or services to the buyer, except for amounts collected on behalf of third parties (e.g. VAT). The price specified in the contract with the buyer may include fixed amounts, variable amounts, or both.

When a performance obligation is satisfied, the Group recognizes revenue at the amount of the transaction cost (which excludes estimates of variable remuneration containing limitations) that is attributable to that performance obligation.

The Group considers whether there are other promises in the contract that represent separate performance obligations for which a portion of the transaction price should be allocated. When

determining the transaction price, account is taken of the impact of variable remuneration, the existence of significant financing components, non-monetary remuneration and the remuneration due to the client.

Principal or agent

When a third party participates in the sale of goods or services to a client, the Group determines whether the nature of his promise is a performance obligation related to the sale of the particular goods or services (principal) or by arranging for the third party to provide those goods or services (agent).

The Group is a principal when it controls the promised good or service before transferring it to the customer. However, the Group does not necessarily act as a principal if it receives the ownership of an asset only temporarily before the ownership right is transferred to the client.

The Group is an agent if the Group's performance obligation is to arrange the delivery of the goods or services from a third party. When the agent company satisfies the performance obligation, it recognizes revenue at the amount of a fee or commission it expects to be entitled to in exchange for arranging the goods and services to be provided by another party. The fee or commission of the Group may be the net amount of the remuneration that the Group retains after paying to the other party the consideration received in exchange for the goods or services to be provided by that party.

Trade receivables and contract assets

The receivable is the right of the Group to receive remuneration at a certain amount, which is unconditional (i.e., before the payment of the remuneration becomes due, it is only necessary to expire a certain period of time).

Contract asset is the Group's right to receive remuneration in exchange for the goods or services it has transferred to the client, but which is not unconditional (charge for the receivable). If, through the transfer of the goods and / or the providing of the services, the Group fulfils its obligation before the client pays the relevant consideration and / or before the payment becomes due, a contract asset is recognized for the earned remuneration (which is conditional). Recognized contract assets are reclassified as a trade receivable when the right to remuneration becomes unconditional.

Contract liabilities

The Group presents as a contracted liability the payments received by the client and/ or an unconditional right to receive payment before fulfilling its obligations to perform the contract. Contract liabilities are recognized as income when the performance obligation has been satisfied.

Contract liabilities include liabilities under sold air tickets for which the actual providing of the service has not occurred as at the date of the financial statement, i.e. the carriage.

Assets and liabilities arising from one contract are presented net in the statement of financial position even if they are a result of different performance obligations in the contract.

After initial recognition, trade receivables and contract assets are reviewed for impairment in accordance with IFRS 9 Financial Instruments.

4.9.1. Revenue recognized over time

Rendering of services

The services provided by the Group include a wide range of services of the companies in Group, depending on the nature of their business - banking, consulting, drilling, exploration, hydrogeological, repair, air, river and land transport, warehousing services, designing, technical services, IT support and more. The Group also provides IT services, including payroll processing for a fixed monthly fee. Revenue is recognized on a straight-line basis over the term of each contract. Since the amount of work required to execute these contracts does not differ significantly each month, the straight-line method faithfully reflects the transfer of goods or services.

Fees that are not an integral part of the effective interest rate of financial instruments are accounted for in accordance with IFRS 15.

Revenue from services is recognized when the control over the benefits of the services provided is transferred to the user of the services. Revenue is recognized over time on the basis of performance of individual performance obligations.

Revenue from these services is recognized based on time and materials, when the services are provided. When recognizing the revenue from the provided services, the Group applies stage of completion method taking into account outputs/ method reflecting the inputs.

Revenue from aviation

The main activity of the airline company in the Group is related to providing aviation services both on the territory of the country and abroad.

Revenue from flights includes international and domestic scheduled flights, international charter flights and other flight-related services. The Group transfers control over the service over time and therefore satisfies the performance obligation and recognizes revenue over time. Revenue from the operated flights are recognized after the actual flight.

The cost of the services may be defined as a fixed remuneration. The price of an airline ticket includes the price of the carriage of both the passenger and a different amount of luggage depending on the applicable tariff, on-board food, insurance; airport charges and fuel charges. Allocation of the price to the performance obligations is made on the basis of unit sales prices.

The Group measures its progress towards a full settlement of the performance obligation over time through a confirmation of the operated flight and respectively transportation used the passenger.

In cases where customers have purchased tickets but the usage options and / or the period of validity of the tickets have expired and they are not used by the customer, the Group recognizes revenue from expired tickets. The portion of the fee related to airport charges that the Group typically collects from clients as an agent is also recognized as income from tickets that have expired because they are non-refundable and there is no option for their usage.

4.9.2. Revenue recognized at a point in time

Sale of goods and production

Sale of goods and production comprises the sale of oil, crude oil, natural gas, petroleum products and others. Revenue is recognized when the Group has transferred to the buyer the significant risks and rewards of ownership of the goods supplied. Significant risks and rewards are generally considered to be transferred to the buyer when the customer has taken undisputed delivery of the goods.

Revenue from the sale of goods with no significant service obligation is recognized on delivery. Where the goods require significant tailoring, modification or integration the revenue is recognized using stage of completion method taking into account outputs/ method reflecting the inputs.

When the sale of goods includes incentives for loyal customers, they are distributed within the transaction price and are recognized as contract liabilities. The remuneration received is allocated among the individual performance obligations included in the sales contract based on their unit sale prices/ residual value. Revenue from this type of sale is recognized when the customer exchanges the received rewards with products delivered by the Group.

4.9.3. Other revenue of the Group

The major part of the Group's revenue, which is outside the scope of IFRS 15 and is accounted for under other standards, relates to banking activity, insurance activity and activity related to financial asset management and trading. The Group's revenue related to transactions with financial instruments is classified as gains on operations with financial instruments and / or financial income from interest on loans and dividend income.

Revenue from bank fees and commissions that are not an integral part of the effective interest rate of financial instruments, interest on loans granted, gains on trading with financial instruments are recognized under IFRS 9. Revenue related to the Group's insurance activity are reported in accordance with IFRS 4.

The recognition and reporting are as follow:

Bank activity

Interest income and interest expenses

Interest income and expense are recognized using the effective interest method of the relevant financial

asset or liability in all material aspects. Interest income and expense includes the amortization of discount, premium or other differences between the initial carrying amount and the maturity of an interest-bearing instrument calculated using an effective interest method. The effective interest rate is the rate at which the estimated future cash flows of the financial instrument for its lifetime are accurately discounted or, where applicable, for a shorter period, to the net carrying amount of the financial asset or financial liability. Future cash flows are approximated, taking into account the contractual terms of the instrument. Calculation of the effective interest rate includes all fees and charges paid or received between the parties to the contract that are directly related to the specific agreement, transaction costs and any other premiums or discounts.

Interest income and interest expense presented in the statement of profit or loss and other comprehensive income include:

- Interest from financial assets and liabilities at amortized cost calculated on the basis of the effective interest rate;
- Interest from financial assets, at fair value through other comprehensive income (FVTOCI), calculated on the basis of an effective interest rate
- Interest from financial assets at fair value through profit or loss.

The Group does not accrue any interest income on the statement of financial position from receivables after change of their status to “court”. After the date of classification to court status, interest income from court receivables is recognized on the statement of financial position only in case of their payment.

Fees and commissions

All fees and commissions that are not an integral part of the effective interest rate of financial instruments are accounted for in accordance with IFRS 15.

To determine whether to recognise revenue in accordance with IFRS 15, the Group follows a 5-step process:

- 1 Identifying the contract with a customer
- 2 Identifying the performance obligations
- 3 Determining the transaction price
- 4 Allocating the transaction price to the performance obligations
- 5 Recognising revenue when performance obligation(s) are satisfied.

Revenue is recognized either at a time or with time when, or until the Group meets its performance obligations, transferring promised services to its clients.

The Group recognizes as contractual obligations remuneration received in respect of outstanding performance obligations and presents them as other liabilities in the statement of financial position. Similarly, if the Group meets a performance obligation before receiving the remuneration, it recognizes in the statement of financial position or contract asset or receivable, depending on whether or not something other than a specified time is required to receive the remuneration.

Fees and commissions consist mainly of bank transfer fees in the country and abroad, account maintenance fees, credit exposures, off-balance sheet and other revenue.

Commissions arising from foreign currency transactions are reported in the statement of profit or loss and other comprehensive income on their receipt. Fees and commissions for granting and management of loans when considered to be part of the effective income are amortized during the loan term and are recognized as current financial income during the period by applying the effective interest method.

Revenue from insurance activities

Revenue recognition from premiums over insurance contracts is based on the amount, due by the insured (insuring) person for the whole term of the insurance, which the Group has the right to receive according to insurance contracts signed during the accounting period and for insurances with terms covering whole or parts of the next accounting period. The Group recognizes revenue from insurance premiums on an accrual basis as income is recognized at the time the policy is issued when the entire premium or first instalment is paid, unless otherwise agreed.

In case of co-insurance revenue is recognized only for the insurer's part from the whole amount of

premiums.

Premiums signed away to reinsurers for common insurance include premiums due to reinsurers according to reinsurance contracts for reinsurance of risks over signed during the period contracts on direct insurance and inward reinsurance. The reinsurance premiums, which are not paid as at reporting date, are accounted for as payables.

The amounts that are subject to reimbursement from the reinsurer in relation to the claims paid during the period by the insurer, are accounted for as reinsurer's share including the case in which the settlement of the relations with reinsurers occurs in following accounting period.

Revenues from the exercise of recourse rights are recognized at the time of their registration.

The reinsurance premiums, which are not paid as of the balance sheet date, are reported as payables.

Revenue from government grants

Revenue from government grants is recognized at fair value when there is reasonable assurance that the Group will comply with the conditions attaching to them and the grant will be received.

Revenue from government grants is recognized over the periods in which the related costs for which the grants are intended to compensate are recognised as expenses.

Government grants related to depreciable assets are recognized as revenue over the useful life of a depreciable asset by reduced depreciation charges.

4.10. Operating expenses

Operating expenses are recognized in profit or loss upon utilization of the service or as incurred.

The Group recognizes two types of contract costs related to the execution of contracts for the supply of services with customer: incremental costs of obtaining a contract and costs to fulfil a contract. Where costs are not eligible for deferral under IFRS 15, they are recognized as current expenses at the time they arise, such as they are not expected to be recovered, or the deferral period is up to one year.

The following operating expenses are always recognized as current expenses at the time of their occurrence:

- General and administrative costs (unless those costs that are chargeable to the customer);
- Costs of wasted materials;
- Costs that relate to satisfied performance obligation;
- Costs for which the company cannot distinguish whether the costs relate to unsatisfied performance obligation or to satisfied performance obligation.

Expenditure for warranties is recognized and charged against the associated provision when the related revenue is recognized.

With respect to costs associated with non-regularity and / or other compensations due to customers, the airline company part of the Group has retained its current reporting approach as a current expense. IFRS 15 does not provide explicit guidance for reporting this type of compensations. The Group considers that there is no transfer of a separate good or service against which this benefit should be reduced.

Aviation costs are the costs of intermediary commissions and advertising costs and are recognized as current expenses over the term of the respective insurance contracts in full at the time when the revenue is accrued.

Cost of insurance activity

Expenses for paid compensations are recognized for the period in which they arise. These include the cost of paid compensations and the costs of assessing the compensation due (liquidation costs), less income from regress rights and recoverable compensations from reinsurers adjusted by the change in the provision for outstanding claims, net of reinsurance for the financial year.

Acquisition costs are the costs of intermediary commissions and advertising costs and are recognized as current expenses over the life of the respective insurance contracts in full at the time when the revenue is accrued.

Operational and administrative expenses are expenses related to the insurer's personnel, the costs of collecting the premiums and managing the insurance portfolio, including advertising, as well as the

depreciation and amortisation of the fixed assets. Administrative expenses are recognized in profit or loss upon use of the services or on the date of their occurrence.

Prepaid expenses are deferred for recognition as current expenses over the period in which the contracts to which they relate are satisfied.

4.11. Interest expenses and borrowing costs

Interest expenses are reported on an accrual basis using the effective interest method.

Borrowing costs primarily comprise interest on the Group's borrowings. Borrowing costs directly attributable to the acquisition, construction or production of a qualifying asset are capitalized during the period of time that is necessary to complete and prepare the asset for its intended use or sale. Other borrowing costs are expensed in the period in which they are incurred and reported in 'Interest expenses'.

4.12. Goodwill

Goodwill represents the future economic benefits arising from a business combination that are not individually identified and separately recognized. See note 4.4 for information on how goodwill is initially determined. For the purposes of impairment testing, goodwill is allocated to each of the Group's cash-generating units (or groups of cash-generating units) that is expected to benefit from the synergies of the combination, irrespective of whether other assets or liabilities of the acquiree are assigned to those units. Goodwill is carried at cost less accumulated impairment losses. Refer to note 4.16 for a description of impairment testing procedures.

On disposal of the relevant cash-generating unit, the attributable amount of goodwill is included in the determination of the profit or loss on disposal.

4.13. Intangible assets

Intangible assets include trademarks, licenses and patents, software products, relations with clients, research and development products, assets for research and valuation of mineral resources and other. They are accounted for using the cost model. The cost comprises its purchase price, including any import duties and non-refundable purchase taxes, and any directly attributable expenditure on preparing the asset for its intended use. If an intangible asset is acquired in a business combination, the cost of that intangible asset is based on its fair value at the date of acquisition.

After initial recognition, an intangible asset is carried at its cost less any accumulated amortization and any accumulated impairment losses. Impairment losses are recognized in the consolidated statement of profit or loss and other comprehensive income for the respective period.

Subsequent expenditure on an intangible asset after its purchase or its completion is expensed as incurred unless it is probable that this expenditure will enable the asset to generate future economic benefits in excess of its originally assessed standard of performance and this expenditure can be measured reliably and attributed to the asset. If these two conditions are met, the subsequent expenditure is added to the carrying amount of the intangible asset.

Residual values and useful lives are reviewed at each reporting date.

Amortization is calculated using the straight-line method over the estimated useful life of individual assets as follows:

· Software	2-5 years
· Trade marks	6-7 years
· Property rights	5-7 years
· Licenses	7 years
· Certificates	5 years
· Industrial property rights	27 - 30 years
· Other	7 - 10 years

Amortization has been included in the consolidated statement of profit or loss and other comprehensive income within Depreciation, amortization and impairment of non-financial assets, included in item Expenses for non-financial activities and item Operating and administrative expenses.

The gain or loss arising on the disposal of an intangible asset is determined as the difference between the proceeds and the carrying amount of the asset and is recognized in profit or loss and other comprehensive income within Gain from sale of non-current assets.

4.14. Property, plant and equipment and right of use assets

Items of property, plant and equipment are initially measured at cost, which comprises its purchase price and any directly attributable costs of bringing the asset to working condition for its intended use.

After initial recognition, the property, plant and equipment are carried at its cost less any subsequent accumulated depreciation and any subsequent accumulated impairment losses. Impairment losses are recognized in the consolidated statement of profit or loss and other comprehensive income for the respective period.

Subsequent measurement of assets of a group of aircraft, including use-owned assets belonging to the same group, is subsequently measured at revalued amount, which is equal to the fair value at the date of revaluation, less any subsequent accumulated depreciation and amortization and impairment losses. Revaluations are presented in the statement of other comprehensive income and are reported at the expense of equity as a revaluation reserve, if not preceded by previously accrued expenses. Upon sale or write-off of the revalued asset, the remaining revaluation reserve is recorded at the expense of retained earnings.

The revaluation value of a group of aircraft is determined on the basis of reports prepared by independent licensed appraisers and is determined every 3 years. When fair values change significantly over a shorter period, revaluations may be made more frequently.

Subsequent expenditure relating to an item of property, plant and equipment is added to the carrying amount of the asset when it is probable that this expenditure will enable the asset to generate future economic benefits in excess of its originally assessed standard of performance. All other subsequent expenditure is recognized as incurred.

Residual values and useful lives of property, plant and equipment are reviewed by the management at each reporting date.

Property, plant and equipment acquired under lease agreement, are depreciated based on their expected useful life, determined by reference to comparable assets or based on the period of the lease contract, if shorter.

Right of use assets related to lease agreements for aircraft and spare engines are divided into key components based on their value and technical characteristics. The useful lives of the key components of the asset are determined depending on the state of maintenance of those components of the aircraft and continue until the relevant component of the aircraft meets the return conditions set out in the lease. The useful life of components that are not related to the state of maintenance of the underlying assets is the lease term.

Accounting for maintenance costs of aircraft:

Amounts related to aircraft maintenance (maintenance reserves) are recognized either as current expenses for the period or as part of the value of the respective asset depending on the nature of the repair or maintenance.

Depreciation is calculated using the straight-line method over the estimated useful life of individual assets as follows:

· Buildings	25 years
· Machines	3-5 years
· Fixtures and fittings	4 to 25 years
· Vehicles	4 to 10 years
· Aircrafts	20 years
· Engines	12 years
· Marine vessels	30 years
· Equipment	7 years
· Other	7 years

Depreciation has been included in the consolidated statement of profit or loss and other comprehensive income within Depreciation, amortization and impairment of non-financial assets, included in item Expenses for non-financial activities and item Operating and administrative expenses.

Gains or losses arising on the disposal of property, plant and equipment are determined as the difference between the disposal proceeds and the carrying amount of the assets and are recognized in profit or loss and other comprehensive income within Gain on sale of non-current assets.

4.15. Leases

4.15.1. Leased assets

The Group as a lessee

For any new contracts entered into on or after 1 January 2019, the Group considers whether a contract is, or contains a lease. A lease is defined as 'a contract, or part of a contract, that conveys the right to use an asset (the underlying asset) for a period of time in exchange for consideration'. To apply this definition the Group assesses whether the contract meets three key evaluations which are whether:

- the contract contains an identified asset, which is either explicitly identified in the contract or implicitly specified by being identified at the time the asset is made available to the Group
- the Group has the right to obtain substantially all of the economic benefits from use of the identified asset throughout the period of use, considering its rights within the defined scope of the contract
- the Group has the right to direct the use of the identified asset throughout the period of use.

The Group assesses whether it has the right to direct 'how and for what purpose' the asset is used throughout the period of use.

Measurement and recognition of leases as a lessee

At lease commencement date, the Group recognises a right-of-use asset and a lease liability on the consolidated statement of financial position. The right-of-use asset is measured at cost, which is made up of the initial measurement of the lease liability, any initial direct costs incurred by the Group, an estimate of any costs to dismantle and remove the asset at the end of the lease, and any lease payments made in advance of the lease commencement date (net of any incentives received).

The Group depreciates the right-of-use assets on a straight-line basis from the lease commencement date to the earlier of the end of the useful life of the right-of-use asset or the end of the lease term. The Group also assesses the right-of-use asset for impairment when such indicators exist.

At the commencement date, the Group measures the lease liability at the present value of the lease payments unpaid at that date, discounted using the interest rate implicit in the lease if that rate is readily available or the Group's incremental borrowing rate.

To determine the incremental borrowing rate, the Group:

- where possible, uses recent third-party financing received as a starting point, adjusted to reflect changes in financing conditions since third party financing was received; or
- interest rate, consisting of the risk-free interest rate and a margin reflecting the credit risk related to the respective component of the Group and additionally adjusted due to the specific conditions of the leasing contract, incl. term, country, currency, collateral and type of leased asset.

Lease payments included in the measurement of the lease liability are made up of fixed payments (including in substance fixed), variable payments based on an index or rate, amounts expected to be payable under a residual value guarantee and payments arising from options reasonably certain to be exercised.

After initial measurement, the liability is reduced for payments made and increased for interest. It is remeasured to reflect any reassessment or modification, or if there are changes in in-substance fixed payments.

When the lease liability is remeasured, the corresponding adjustment is reflected in the right-of-use asset, or profit and loss if the right-of-use asset is already reduced to zero.

The Group has elected to account for short-term leases and leases of low-value assets using the practical expedients. Instead of recognising a right-of-use asset and lease liability, the payments in relation to these are recognised as an expense in profit or loss on a straight-line basis over the lease term.

In the consolidated statement of financial position, the right of use assets and lease liabilities are presented on a separate line.

Extension and termination options are included in several property and equipment leases at the Group. They are used to increase operational flexibility regarding the management of assets used in the operations of the Group. Most owned extension and termination options are exercised only by the Group and not by the respective lessor.

The Group as a lessor

The Group's accounting policy under IFRS 16 has not changed from the comparative period.

As a lessor the Group classifies its leases as either operating or finance leases.

A lease is classified as a finance lease if it transfers substantially all the risks and rewards incidental to ownership of the underlying asset and classified as an operating lease if it does not.

4.16. Impairment testing of assets

For the purposes of assessing impairment, assets are grouped at the lowest levels for which there are largely independent cash inflows (cash-generating units). As a result, some assets are tested individually for impairment and some are tested at cash-generating unit level.

All assets and cash-generating units are tested for impairment at least annually. All other individual assets or cash-generating units are tested for impairment whenever events or changes in circumstances indicate that the carrying amount may not be recoverable.

An impairment loss is recognized for the amount by which the asset's or cash-generating unit's carrying amount exceeds its recoverable amount, which is the higher of fair value less costs to sell and value-in-use. To determine the value-in-use, management estimates expected future cash flows from each cash-generating unit and determines a suitable interest rate in order to calculate the present value of those cash flows. The data used for impairment testing procedures are directly linked to the Group's latest approved budget, adjusted as necessary to exclude the effects of future reorganizations and asset enhancements. Discount factors are determined individually for each cash-generating unit and reflect their respective risk profiles as assessed by management.

Impairment losses for cash-generating units reduce first the carrying amount of any goodwill allocated to that cash-generating unit. Any remaining impairment loss is charged pro rata to the other assets in the cash-generating unit. All assets are subsequently reassessed for indications that an impairment loss previously recognized may no longer exist. An impairment charge is reversed if the cash-generating unit's recoverable amount exceeds its carrying amount.

4.17. Investment property

The Group reports as investment property buildings and land held for rental income and / or for capital increases, according to the fair value model.

Investment property is initially measured at cost, including the purchase price and any costs that are directly attributable to the investment property, such as legal fees, property transfer taxes and other transaction costs.

Investment properties are revalued on an annual basis and are included in the consolidated statement of financial position at their market values. They are determined by independent appraisers with professional qualifications and significant professional experience depending on the nature and location of the investment properties, based on evidence of the market conditions.

Any gain or loss on a change in fair value or on the sale of an investment property is recognized immediately in profit or loss within 'Sale of non-current assets' and 'Change in fair value of the investment property'.

Subsequent expenditure on investment property that is already recognized in the Group's consolidated financial statements is added to the carrying amount of the property when it is probable that future economic benefits associated with the item will exceed the carrying amount of the existing investment property. All other subsequent costs are recognized as an expense in the period in which they are incurred.

The Group derecognises its investment property when it is sold or permanently decommissioned if no economic benefits are expected from its disposal. Gains or losses arising from decommissioning or sale are recognized in the consolidated statement of profit or loss and other comprehensive income and are determined as the difference between the net proceeds from the disposal of the asset and its carrying amount.

Rental income and operating expenses related to investment property are presented in the consolidated statement of profit or loss and other comprehensive income in the line "Income from non-financial activities" and the line "Operating and administrative expenses", respectively, and are recognized as described. in note 4.9 and note 4.10.

4.18. Assets from exploration and evaluation of mineral resources

The exploration and evaluation of the mineral resources of the Group is related to the search and exploration of crude oil and natural gas. After being granted the rights for these activities, all corresponding expenses are capitalized initially in a specific "Block".

The Group recognizes as exploration and evaluation assets all accrued expenses in the process of search of resources, exploration with commercial purpose, expenses that can be related directly to specific exploration area "Block", for which the Group has permission for search and exploration, issued by the state. These expenses include at least the following types:

- Acquisition of exploration rights
- Topographic, geologic, geochemical and geophysical exploration
- Exploration drilling
- Probing for analysis
- Activities related to evaluation of technical execution and commercial applicability of the extraction of mineral resources.

All expenses made before the permission for exploration and evaluation are assigned to the gain or loss for the period, they were incurred in.

Exploration and evaluation assets of mineral resources can be classified as follows:

- Permission for search and exploration, issued by MEW and MEE, in compliance with the Mineral Resources Act and the related taxes;
- All expenses for topographic, geological, geochemical and geophysical exploration, exploration drilling, digging work, probing for an analysis and other activities, related to the evaluation of the technical execution and the commercial applicability of the extracted mineral resources, as well as other expenses for exploration and evaluation, which are made for a specific area, for which the Group has a permission to explore, are also capitalized. These expenses also include

employee remuneration, materials and used fuel, expenses for logistics and payments to suppliers.

The exploration and evaluation expenses of mineral resources are capitalized and recognized as intangible assets until the technical feasibility and trade application of the mineral resource are determined. After proving the technical feasibility and trade application of the discovered mineral resource, the cost of exploration and evaluation are transformed in "Property, plant and equipment".

Assets for exploration and evaluation reviewed technically, financially and on a management level, at least annually, with the purpose of confirmation of the continuation of the exploration activities and benefiting from the discovery, as well as for impairment testing. In case that the Group does not intend to continue the exploration activities or indications for impairment are identified, the expenses are written-off.

The exploration and evaluation assets of the mineral resources are measured at cost at their initial recognition. The elements of their cost include the exploration and evaluation activities.

"Exploration activities" - means activities with the purpose of discovery of oil accumulation. This includes, without being limited to, geological, geophysical, photographic, geochemical and other analyses, studying and explorations, as well as drilling, further deepening, abandonment or besiege and perforation, as well as testing of searching drillings for oil discovery, and the purchase, renting or acquisition of such resources, materials, equipment for such activities, which can be included in the approved annual working projects and budgets.

"Evaluation activities" - means evaluation works (part of the exploration) and working program for evaluation, being done after the discoveries, aiming to outline the natural reservoir, to which the discovery is related, in terms of thickness and lateral distribution, and evaluation of the extractable quantities in it, and should include, without being limited to, geological, geophysical, photographic, geochemical and other analyses.

4.19. Financial instruments under IFRS 9

4.19.1. Recognition and derecognition

Financial assets and financial liabilities are recognised when the Group becomes a party to the contractual provisions of the financial instrument.

Financial assets are derecognised when the contractual rights to the cash flows from the financial asset expire, or when the financial asset and substantially all the risks and rewards are transferred.

A financial liability is derecognised when it is extinguished, discharged, cancelled or expires.

4.19.2. Classification and initial measurement of financial assets

Financial assets are initially measured at fair value, adjusted for transaction costs, except for financial assets at fair value through profit or loss and trade receivables that do not contain a significant financial component. The initial measurement of financial assets at fair value through profit or loss is not adjusted with transaction costs that are reported as current expenses. The initial measurement of trade receivables that do not contain a significant financial component represents the transaction price in accordance with IFRS 15.

Depending on the method of subsequent measurement, financial assets are classified into the following categories:

- Debt instruments at amortised cost;
- Financial assets at fair value through profit or loss (FVTPL);
- Financial assets at fair value through other comprehensive income (FVOCI) with or without reclassification in profit or loss, depending on whether they are debt or equity instruments

The classification is determined by both:

- the Group's business model for managing the financial asset;
- the contractual cash flow characteristics of the financial asset.

All income and expenses relating to financial assets that are recognised in profit or loss are presented within finance costs, finance income or other financial items, except for impairment of trade receivables

which is presented within other expenses in the consolidated statement of profit or loss and other comprehensive income.

4.19.3. Subsequent measurement of financial assets

Financial assets at amortised cost

Financial assets are measured at amortised cost if the assets meet the following conditions and are not designated as FVTPL:

- they are held within a business model whose objective is to hold the financial assets and collect its contractual cash flows;
- the contractual terms of the financial assets give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding

This category includes non-derivative financial assets like loans and receivables with fixed or determinable payments that are not quoted in an active market. After initial recognition, these are measured at amortised cost using the effective interest method. Discounting is omitted where the effect of discounting is immaterial. The Group's cash and cash equivalents, trade and other receivables fall into this category of financial instruments as well as debt instruments that were previously classified as loans and receivables, held-to-maturity investments or available-for-sale financial assets under IAS 39.

Financial assets at fair value through profit or loss (FVTPL)

Financial assets that are held within a different business model than "hold to collect" or "hold to collect and sell", and financial assets whose contractual cash flows are not solely payments of principal and interest are accounted for at FVTPL. All derivative financial instruments fall into this category, except for those designated and effective as hedging instruments, for which the hedge accounting requirements apply (see below).

Assets in this category are measured at fair value with gains or losses recognised in profit or loss. The fair values of financial assets in this category are determined by reference to active market transactions or using a valuation technique where no active market exists.

Financial assets at fair value through other comprehensive income (FVOCI)

The Group accounts for financial assets at FVOCI if the assets meet the following conditions:

- they are held under a business model whose objective it is "hold to collect" the associated cash flows and sell; and
- the contractual terms of the financial assets give rise to cash flows that are solely payments of principal and interest on the principal amount outstanding.

The financial assets at FVOCI include:

- Equity securities that are not held for trading and which at initial recognition the Group irrevocably has chosen to recognize in this category. These are strategic investments and the Group considers this classification to be more relevant.
- Debt securities where the contractual cash flows are solely payments of principal and interest and the purpose of the Group's business model is achieved both by collecting contractual cash flows and by selling the financial assets.

On disposal of equity instruments of this category, any amount recognized in the revaluation reserve is reclassified to retained earnings.

On disposal of debt instruments of this category, any amount recognized in the revaluation reserve is reclassified to profit or loss for the period.

4.19.4. Impairment of financial assets

IFRS 9's new impairment requirements use more forward-looking information to recognise expected credit losses – the "expected credit loss" (ECL) model. This replaces IAS 39's "incurred loss model".

Instruments within the scope of the new requirements included loans and other debt-type financial assets measured at amortised cost, trade receivables, contract assets recognised and measured under IFRS 15 and loan commitments and some financial guarantee contracts (for the issuer) that are not measured at fair value through profit or loss.

Recognition of credit losses is no longer dependent on the Group first identifying a credit loss event. Instead the Group considers a broader range of information when assessing credit risk and measuring expected credit losses, including past events, current conditions, reasonable and supportable forecasts that affect the expected collectability of the future cash flows of the instrument.

In applying this forward-looking approach, a distinction is made between:

- financial instruments that have not deteriorated significantly in credit quality since initial recognition or that have low credit risk (Stage 1) and
- financial instruments that have deteriorated significantly in credit quality since initial recognition and whose credit risk is not low (Stage 2)
- Stage 3 would cover financial assets that have objective evidence of impairment at the reporting date.

“12-month expected credit losses” are recognised for the first category while “lifetime expected credit losses” are recognised for the second category. Expected credit losses are determined as the difference between all contractual cash flows attributable to the Group and the cash flows it is actually expected to receive (“cash shortfall”). This difference is discounted at the original effective interest rate (or credit adjusted effective interest rate).

Measurement of the expected credit losses is determined by a probability-weighted estimate of credit losses over the expected life of the financial instrument.

For the purpose of determining the impairment of financial assets, the Group applies models of calculating the expected credit losses on collective or individual basis. The impairment models for individual measurement of financial assets are applied for debt financial instruments such as debt securities, bank balances, deposits and others. Impairment models for individually measured exposures, are based on discounted cash flows and reflect the different scenarios of expected cash flows, including available reasonable and supportable information without undue cost or effort, which concerns future events /including macroeconomic forecasts/. For the purpose of determining the impairment of the exposure at default /Stage 3/ or credit –impaired financial assets, the Group applies a model for individual impairment of assets above a certain amount.

The impairment model for collectively measured financial assets is based on determining amounts for the probability of default /PD/ and for the loss given default for each collectively measured asset, by applying amortization through the effective interest rate /EIR/ when calculating the exposure at default /EAD/. The impairment models of the financial assets collectively measured are applied for debt securities, bank balances and deposits, repurchase agreements and exposures as a result of the Group’s loan activity – loans and off-balance exposures of individuals and legal entities. The models include available reasonable and supportable information, accessible without undue costs or efforts, for external credit rating of the counterparties, as well as 3–year scenarios for the macroeconomic development of the country. The Group updates the values of the forecast indicators used in its model once per year, when the 3-year forecast data is published and disclosed by the respective institutions.

At the end of each reporting period, the Group updates the assessment of the change in the credit risk of the respective financial instrument. The Group estimates the impairment loss for the financial instrument at a value that is equal to the expected credit loss over the whole term of the instrument if the credit risk of the financial instrument has increased significantly since initial recognition. If the credit risk of the financial instrument has not significantly increased from the initial recognition, the Group estimates the impairment loss for the financial instrument at an amount equal to the expected credit loss for 12 months.

Trade and other receivables, contract assets and finance lease receivables

The Group makes use of a simplified approach in accounting for trade and other receivables as well as contract assets and records the loss allowance as lifetime expected credit losses. These are the expected shortfalls in contractual cash flows, considering the potential for default at any point during the life of the financial instrument. In calculating, the Group uses its historical experience, external indicators and forward-looking information to calculate the expected credit losses using customer allocation by industry and time structure of receivables and a provision matrix.

Financial assets at fair value through other comprehensive income

The Group recognises 12-month expected credit losses for financial assets at FVOCI. As most of these instruments have an outstanding credit rating, the likelihood of default is deemed to be small. However, at each reporting date the Group assesses whether there has been a significant increase in the credit risk of the instrument.

In assessing these risks, the Group relies on readily available information such as the credit ratings issued by the major credit rating agencies for the respective asset. The Group only holds simple financial instruments for which specific credit ratings are usually available. In the unlikely event that there is no or only little information on factors influencing the ratings of the asset available, the Group would aggregate similar instruments into a portfolio to assess on this basis whether there has been a significant increase in credit risk.

In addition, the Group considers other indicators such as adverse changes in business, economic or financial conditions that could affect the borrower's ability to meet its debt obligation or unexpected changes in the borrower's operating results.

Should any of these indicators imply a significant increase in the instrument's credit risk, the Group recognises for this instrument or class of instruments the lifetime ECL.

4.19.5. Reclassification of financial instruments

The Group reclassifies all affected financial assets only when it changes its business model for financial asset management. The Group does not reclassify financial liabilities.

The Group reclassifies financial assets prospectively as of the date of reclassification. The Group does not restate any gains or losses recognized previously (including gain and loss on impairment losses) or interest.

4.19.6. Gain or loss on financial instruments

Gains and losses on a financial asset or financial liability designated at fair value is recognized by the Group in profit or loss, unless:

- a) it is part of a hedging relationship
- b) it is an investment in an equity instrument and the Group has elected to present the gains and losses on this investment in other comprehensive income.
- c) it is a financial liability designated at fair value through profit or loss, and the Group is obliged to present the effect of the changes in the credit risk of the liability in other comprehensive income
- d) it is a financial asset measured at fair value through other comprehensive income and the Group is obliged to present some changes in the fair value in other comprehensive income.

Gains and losses on a financial asset measured at amortized cost, which are not part of a hedging relationship are recognized by the Group in profit or loss when the financial asset is derecognized or reclassified through amortization or for recognition of impairment gains and losses.

Gains and losses on a financial asset measured at fair value through other comprehensive income is recognized by the Group in other comprehensive income, with the exception of gains and losses on impairment and foreign exchange gains and losses up to the moment of derecognition or reclassification of the financial asset. When the financial asset is derecognized, the cumulative gain and loss previously recognized in other comprehensive income is reclassified from equity to profit or loss as a reclassification adjustment. If the financial asset is reclassified from "measured at fair value through other comprehensive income", the Group takes into consideration the cumulative gain and loss that was previously recognized in other comprehensive income. The interest that is calculated by applying the effective interest method is recognized in profit or loss.

4.19.7. Modification of contractual cash flows of a financial asset

Modification of a contractual cash flow of a financial asset occurs when the contractual cash flows of a financial asset are renegotiated or otherwise altered, and those amendments have not been contracted at the initial recognition of the financial asset. The change in the interest rate on a financial asset due to a change in market conditions is not considered a modification. When determining the existence of a modification of a financial asset, the factors for its occurrence are analysed, as well as the accounting reflection of the effect of modification.

4.19.8. Classification and measurement of financial liabilities

The Group's financial liabilities include borrowings, finance lease payments, trade and other payables and derivative financial instruments.

Financial liabilities are initially measured at fair value, and, where applicable, adjusted for transaction costs unless the Group designated a financial liability at fair value through profit or loss.

Subsequently, financial liabilities are measured at amortised cost using the effective interest method except for derivatives and financial liabilities designated at FVTPL, which are carried subsequently at fair value with gains or losses recognised in profit or loss (other than derivative financial instruments that are designated and effective as hedging instruments).

All interest-related charges and, if applicable, changes in an instrument's fair value that are reported in profit or loss are included within finance costs or finance income.

4.19.9. Derecognition of financial instruments

Financial assets are derecognized when the Group loses control over the contractual rights and when substantially all the risks and rewards of ownership of the asset are transferred. A financial instrument is derecognized when the rights are realized, they have expired, or they are repurchased. A financial liability is derecognized when it discharged, cancelled or has expired.

4.20. Derivative financial instruments

Derivatives are carried at fair value and recognized in the consolidated statement of financial position as trading derivatives. The fair value of derivatives is based on the market price or similar models. Derivative assets are presented as part of the financial assets held for trading and derivative liabilities are presented as part of the financial obligations. Change in fair value of derivatives held for trading are recognized as part of net trading income in the consolidated statement of profit or loss and other comprehensive income. The Group does not apply hedge accounting in accordance with IFRS 9.

4.21. Receivables and liabilities under repurchase agreements

Receivables and liabilities under repurchase agreements are recognized at cost, which represents the funds placed/obtained by the Bank owned by the Group, secured by the value of the securities. Interest due on the fair value of the funds placed/obtained for the term of the agreement is accounted for and recognized as interest income/expense in the period of its occurrence.

Securities pledged as collateral for repurchase agreements are not derecognized from the statement of financial position of the Group where the risks and rewards of ownership are not transferred.

Securities received as collateral for repurchase agreements are not reported in the statement of financial position of the Group where the risks and rewards of ownership are not transferred.

4.22. Provisions for credit related contingent liabilities

The amount of provisions for guarantees and other off-balance credit-related commitments is recognized as an expense and a liability when the Group has current legal or constructive obligations, which have occurred as a result of a past event and it is probable that an outflow of resources embodying economic benefits will be required to settle that obligation and a reasonable estimate of the amount of the liability can be made. Any loss resulting from recognition of provisions for liabilities is reported in the consolidated statement of profit or loss and other comprehensive income for the respective period.

4.23. Inventory

Inventory includes raw materials, finished goods, work in progress and trading goods. Cost of inventories includes all expenses directly attributable to the purchase or manufacturing process, recycling and other direct expenses connected to their delivery as well as suitable portions of related production overheads, based on normal operating capacity. Financing costs are not included in the cost of the inventories. At the end of every accounting period, inventories are carried at the lower of cost and net realizable value. The amount of impairment of inventories to their net realizable value is recognized as an expense for the period of impairment.

Net realizable value is the estimated selling price of the inventories less any applicable selling expenses. When the circumstances that previously caused inventories to be written down below cost no longer exist or when there is clear evidence of an increase in net realizable value because of changed economic circumstances, the amount of the write-down is reversed (i.e. the reversal is limited to the amount of the original write-down) so that the new carrying amount is the lower of the cost and the revised net realizable value. The reversal of the write-down is accounted for as decrease in inventory expenses for the period in which the reversal takes place.

The Group determines the cost of inventories by using the weighted average cost. When inventory is sold, the carrying amount of those inventories is expensed in the period in which the related revenue is recognized.

4.24. Income taxes

Tax expense recognized in profit or loss comprises the sum of deferred tax and current tax not recognized in other comprehensive income or directly in equity.

Current income tax assets and/or liabilities comprise those obligations to, or claims from, fiscal authorities relating to the current or prior reporting periods, that are unpaid at the reporting date. Current tax is payable on taxable profit, which differs from profit or loss in the financial statements. Calculation of current tax is based on tax rates and tax laws that have been enacted or substantively enacted by the end of the reporting period.

Deferred income taxes are calculated using the liability method on temporary differences between the carrying amounts of assets and liabilities and their tax bases. However, deferred tax is not provided on the initial recognition of an asset or liability unless the related transaction affects tax or accounting profit.

Deferred tax assets and liabilities are calculated, without discounting, at tax rates that are expected to apply to their respective period of realization, provided they are enacted or substantively enacted by the end of the reporting period.

Deferred tax liabilities are always provided for in full.

Deferred tax assets are recognized to the extent that it is probable that they will be able to be utilized against future taxable income. For management's assessment of the probability of future taxable income to utilize against deferred tax assets, see note 4.37.1.

Deferred tax assets and liabilities are offset only when the Group has a right and intention to set off current tax assets and liabilities from the same taxation authority.

Changes in deferred tax assets or liabilities are recognized as a component of tax income or expense in profit or loss, except where they relate to items that are recognized in other comprehensive income or directly in equity, in which case the related deferred tax is also recognized in other comprehensive income or equity, respectively.

4.25. Cash and cash equivalents

Cash and cash equivalents comprise cash in hand, current bank accounts, demand deposits, deposits up to 3 months, together with other short-term, highly liquid investments that are readily convertible into known amounts of cash and which are subject to an insignificant risk of changes in value.

Cash and cash equivalents, for the purpose of preparation of the consolidated statement of cash flows, include cash in hand, balances on accounts of the Bulgarian National Bank (BNB) and nostro accounts, which are unrestricted demand deposits at other banks, as well as placement with loans and advances to other banks with a maturity up to 3 months.

4.26. Equity, reserves and dividend payments

Share capital of the Group represents the nominal value of shares that have been issued by the parent company.

Share premium includes any premiums received on the initial and subsequent issue of share capital. Any transaction costs associated with the issuing of shares are deducted from share premium.

When the subsidiaries of the Group purchase shares from the parent company of the Group (treasury shares), the paid remuneration, including all inherent taxes, is reduced from the Group's equity, until

the shares are sold outside the Group. In case these shares are sold outside the Group, the received remuneration, net of the necessary inherent taxes, is included in the owner's equity.

Revaluation reserve of non-financial assets includes unrealised gains or losses from revaluation of non-financial assets.

Other reserves are formed on the base of the requirements of the Commercial act for the formation of legal reserves.

Retained earnings include all prior period retained profits and uncovered losses.

All transactions with the owners of the Group are presented separately in the consolidated statement of changes in equity.

4.27. Social security and pension contracts

The pension insurance company of the Group manages and represents three pension funds for supplementary pension insurance – Voluntary, Professional and Universal.

Voluntary Pension Fund (VPF) performs supplementary voluntary pension insurance for personal supplementary voluntary pension. The insurance cases covered are: old age, disability and death. Each individual above 16 years of age may insure himself or herself voluntarily.

The pension plans offered are developed upon previously determined insurance instalments. The voluntary insurance payments could be at the expense of the individual itself and/or employer and/or another insurer.

The types of pension plans are:

- Individual pension plan – based on single or periodical instalments at the expense of the individual;
- Collective pension plan – based on single or periodical instalments at the expense of an employer or other insurer;

The additional pension is for life or over a term period as the chosen type and term of pension is stated in the pension contract when the right to receive the pension is obtained.

The insurance payments are based on:

- Additional pensions for old age and disability;
- Single or periodical disbursement of the funds from individual batches;
- Disbursement if inherited pension;
- Single or periodical disbursements of the remaining funds from an individual batch to the heirs of the insured person or the pensioner.

The amount of the personal supplementary old-age life pension is calculated based on:

- The accumulated funds in the individual batch;
- The technical interest rate;
- Biometric tables.

The right to supplementary pension can be obtained by depositing lump-sum contributions. The amount of the pension is determined based on actuarial reports.

The technical interest rate and the biometric tables are approved by the deputy director of the Financial Supervisory Commission, who is in charge of "Insurance control" department.

The insurance contract is terminated in the following cases:

- upon death of the insured;
- when the insured person transfers the whole amount of his/her individual batch to a third party or another pension fund;
- when the insured person withdraws the whole amount from his/her individual batch.

Professional Pension Fund (PPF) offers periodic professional pensions for early retirement. The professional pension for early retirement is disbursed until the right to length of service and age pension is acquired under the requirements of part one of the Social Security Code (SSC).

The insured persons of the fund have the right to:

- a periodic pension for early retirement when working under the conditions of I and II category labour, according to the labour category;
- Single disbursement of up to 50% of the amount accumulated in the individual batch in the case of permanent loss of working capacity of over 89.99%;
- Single or periodical disbursement of the accumulated funds from an individual batch to the heirs of a deceased insured person or a pensioner of the fund.

The amount of the professional pension for early retirement is calculated based on:

- The accumulated funds in the individual batch;
- The period for the pension disbursement;
- The technical interest rate approved by the deputy director of the Financial Supervisory Commission.

When acquiring the right to length of service and age pension under requirements of part one of SSC before the period of the professional pension has ended, the remaining funds in the individual batch are disbursed with the last professional pension.

The insurance contract is terminated in the following cases:

- Upon death of the insured;
- When withdraw all accumulated amounts in the individual batch of the insured person after acquiring the right to a length of service and age pension under the requirements of part one of the Social Security Code, if not become entitled to vocational pension under the terms of SSC;
- In case of a transfer of funds of the insured person to a professional pension fund, managed by another insurance company and the insured person has signed a valid insurance contract with a pension fund managed by another pension insurance company for which the change of participation procedure has not been terminated.
- One-time choice of the insured person under the provisions of Art. 4c of SSC to change its insurance in a pension fund to the fund “Pensions” of Government social fund if no contributory-service and retirement-age pension or early-retirement occupational pension has been granted to them.

The insurance is realized with monthly cash insurance contributions, the amount of which is determined in SSC as a percentage of the insurance income.

Universal Pension Fund (UPF): The supplementary life insurance for old age is based on a contract between the Group and in the insured persons. The choice of a Universal Pension Fund is a result of the official allocation done by National Revenue Agency.

An insured person has the right to a personal supplementary length of service and age pension from an universal pension fund, when he/she acquires the right to a length of service and age pension under the requirements of part one of SSC, or 5 years before turning the age for receiving pension under the condition that the accumulated funds allow the disbursements of such a pension, not smaller than the size of the minimal length of service and age pension under article 68, paragraph 1-3.

The insured persons of the fund have the right to:

- supplementary life pension for old age after acquiring the right to a length of service and age pension under the requirements of part one of the Social Security Code;
- single disbursement of up to 50% of the amount accumulated in the individual batch in the case of permanent loss of working capacity of over 89.99%;
- single or periodical disbursement of the accumulated funds from an individual batch to the heirs of a deceased insured person or a pensioner of the fund.

The amount of the personal supplementary old-age life pension is calculated based on:

- the accumulated funds in the individual batch;
- the technical interest rate;
- biometric tables.

The technical interest rate and the biometric tables are approved by the deputy director of the Financial Supervisory Commission, who is in charge of “Insurance control” department.

The social insurance contract is terminated in the following cases:

- upon death of the insured;

- in the case of a transfer of funds of the insured person to a universal pension fund, managed by another relevant retirement insurance company and the insured person has signed a valid insurance contract with a universal pension fund managed by another pension insurance company for which the change of participation procedure has not been terminated.
- One-time choice of the insured person for transfer of funds from insurance in a universal pension fund to the Pensions Fund for persons under Article 69, but at least 5 years before attaining the age stated in Article 68 (1), where no contributory-service and retirement-age pension has been granted to them.

The insurance is performed with monthly cash instalments from insured individuals to the Pension funds. Social security code determines their amount as a percentage of the individual's taxable income.

4.28. Special reserves for pension insurance activity

In accordance with the provisions of SSC the Group cumulate pension reserves in order to guarantee minimal pay-out from the activity of the supplementary obligator pension insurance. The pension reserves cumulated up 31 December 2020 represent 1.45% of the assets of the funds (31 December 2019: 1.37%).

4.29. Pension reserves

According to the requirements of the SSC, the Group forms pension reserves for the purpose of paying life pensions to individuals who have lived longer than the preliminary actuarial calculations in UPF and VPF. The pension reserve is formed from own funds of the Pension Fund and from funds of deceased insured individuals from VPF and UPF that have no heirs.

The Group annually recalculates the amount of the formed pension reserve as at 31 December. The calculations are made by an actuary.

4.30. Post-employment benefits and short-term employee benefits

The Group reports short-term payables relating to unutilized paid leaves, which shall be compensated in case it is expected that the leaves will occur within 12 months after the end of the accounting period during which the employees have performed the work related to those leaves. The short-term payables to personnel include wages, salaries and related social security payments.

In accordance with Labour Code requirements, in case of retirement, after the employee has gained the legal right of pension due to years of services and age, the Group is obliged to pay him/her compensation at the amount of up to six gross wages.

The liability recognized in the consolidated statement of financial position for defined benefit plans is the present value of the defined benefit obligation at the reporting date.

Management estimates the defined benefit obligation annually with the assistance of independent actuaries. The estimate of its post-retirement benefit obligations is based on standard rates of inflation, medical cost trends and mortality. It also takes into account the Group's specific anticipation of future salary increases. Discount factors are determined close to each year-end by reference to Government bonds.

Actuarial gains and losses are recognized in other comprehensive income. Interest expenses related to pension obligations are included in 'Finance expenses' in profit or loss. All other post-employment benefit expenses are included in Operating and administrative expenses'.

Short-term employee benefits, including holiday entitlement, are current liabilities included in 'Pension and other employee obligations', measured at the undiscounted amount that the Group expects to pay as a result of the unused entitlement.

4.31. Insurance transactions

The Group applies IFRS 4 Insurance contracts. The standard defines the requirements for disclosure of the accounting policy and representation of the comparative information with respect to the insurance assets and liabilities as well as income and expenses related to insurance activity. The accounting policy of the Group is taken into consideration with respect to the specificity of the insurance services and the respective legal requirements.

4.32. Insurance contracts

Insurance contracts are those that transfer significant insurance risk over to the Group. The Group defines as significant insurance risk the possibility of having to pay benefits on the occurrence of an insured event, which are at least 10% higher than the benefits payable if the insured event had not occurred.

Once classified as insurance contracts at the date of the inception, the Group continues to present them as insurance contracts over their lifetime, even if the insurance risk reduces significantly during this period.

4.33. Reinsurance contracts

The Group assumes and cedes to reinsurers some of the risk undertaken in the normal course of business. The expected benefits arising from reinsurers contracts are recognized as assets in the statement of financial position at the time of their occurrence.

The Group performs an impairment review on all reinsurance assets on a regular basis. Reinsurance assets are impaired only if there is objective evidence that the Group may not receive the entire amount due to it under the term of the contract and that this can be measured reliably. The difference is performed as change in the reinsurers' share into a reserve for outstanding payments in the technical statements for the insurance activity.

The Group also performs active reinsurance. The premiums and the collaterals on active reinsurance are accounted together with the registered insurance premiums and the paid gross collaterals on direct insurance operations.

4.34. Insurance reserves

Insurance reserves are formed by the insurance companies in order to cover present and future liabilities to insured persons or organizations in accordance with the insurance contract and they are not equity element. Insurance reserves are calculated by the actuaries of the Group by the use of actuarial methods, which consist of mathematical and statistical methods and rules. Insurance reserves are presented in gross in the Group's statement of financial position, as well as the reinsurer's portion. When the insurance is denominated in foreign currency, the corresponding reserves are formed in the same currency. The insurance reserves that have been formed during the prior period are recognized as income from released insurance reserves in the current period. The reserves formed at the year-end are recognized as expense for the formation of insurance reserves in the statement of profit or loss and other comprehensive income. The insurance reserves referring to the reinsurers' share formed in the prior period are recognized as expense for released insurance reserves in the current period statement of profit or loss and other comprehensive income and the reserves formed at the year-end are recognized as income from released insurance reserves in the current period statement of profit or loss and other comprehensive income.

4.35. Adequacy test of insurance reserves

An adequacy test is performed by the actuaries to ensure that the reserves, reduced by deferred acquisition costs, are sufficient to meet potential future payments. In accordance with the regulatory requirements the amount of the reserves formed should be completely secured with investments in highly liquid assets (given in percentage, regulated by the applicable acts and regulations).

When performing an adequacy test, the cash flows related to payment of collaterals, cash flows generated by collected premiums, and paid commissions are taken into consideration.

4.36. Provisions, contingent liabilities and contingent assets

Provisions are recognized when present obligations as a result of a past event will probably lead to an outflow of economic resources from the Group and amounts can be estimated reliably. Timing or amount of the outflow may still be uncertain. A present obligation arises from the presence of a legal or constructive commitment that has resulted from past events. Restructuring provisions are recognized only if a detailed formal plan for the restructuring has been developed and implemented, or management has at least announced the plan's main features to those affected by it. Provisions are not recognized for future operating losses.

Provisions are measured at the estimated expenditure required to settle the present obligation, based on the most reliable evidence available at the reporting date, including the risks and uncertainties associated with the present obligation. Where there are a number of similar obligations, the likelihood that an outflow will be required in settlement is determined by considering the class of obligations as a whole. Provisions are discounted to their present values, where the time value of money is material.

Any reimbursement that the Group can be virtually certain to collect from a third party with respect to the obligation is recognized as a separate asset. However, this asset may not exceed the amount of the related provision.

All provisions are reviewed at each reporting date and adjusted to reflect the current best estimate.

In those cases where the possible outflow of economic resources as a result of present obligations is considered improbable or remote, no liability is recognized. Contingent liabilities are subsequently measured at the higher amount of a comparable provision as described above and the amount initially recognized, less any amortization.

Possible inflows of economic benefits to the Group that do not yet meet the recognition criteria of an asset are considered contingent assets.

4.37. Significant management judgement in applying accounting policy

The following are significant management judgments in applying the accounting policies of the Group that have the most significant effect on the consolidated financial statements. Critical estimation uncertainties are described in note 4.38.

4.37.1. Deferred tax assets

The assessment of the probability of future taxable income in which deferred tax assets can be utilized is based on the Group's latest approved budget forecast, which is adjusted for significant non-taxable income and expenses and specific limits to the use of any unused tax loss or credit. If a positive forecast of taxable income indicates the probable use of a deferred tax asset, especially when it can be utilized without a time limit, that deferred tax asset is usually recognized in full. The recognition of deferred tax assets that are subject to certain legal or economic limits or uncertainties is assessed individually by management based on the specific facts and circumstances.

4.37.2. Transferred control over subsidiaries

In cases in which the parent company owns, directly or indirectly, through its subsidiaries more than half of the voting rights in an entity but is not exposed to, or does not have rights over, the variable return on its participation in the investee and has not the potential to impact on that return by virtue of its powers over the investee and/or contractual agreement according to which the Group does not control the entity exists, then the investment in shares of that entity is reclassified as financial asset under IFRS 9.

4.37.3. Revenue from sale of air tickets with expired validity

The Group mainly provides transportation services of passengers in the period the air tickets have been issued for. Revenue from passenger transportation is recognized when the transportation is actually performed. There are cases when the clients do not use their air-tickets and therefore the validity of the ticket expires, and it is no longer available for use. In this case the Group writes-off the existing obligation for transportation service as other income. The amount of other income includes the airport fees and taxes related to the expired air ticket. Revenue recognition of tickets and airport fees with expired validity is based on statistical information extracted from the databases maintained by the Group. The management believes that the expiration of the validity of each ticket, when not being used, gives reason for recognition of revenue. This understanding is based on the basic principle for the recognition of revenue, precisely that it is based on actual services rendered.

4.37.4. Revenue from sale of air tickets when the flight has been interrupted and/or rerouted

As a member of the International Air Transport Association – IATA, the Group should follow the rules for air transportation set forth by IATA. According to IATA resolutions 735d and 735e, in cases of involuntary rerouting and/or flight interruptions, the airline company is obliged to issue a FIM (flight

interruption manifest). The FIM is valid for a certain flight of the agent airline company that is different from the airline company that has initially issued the original flight ticket.

Since the beginning of 2019, there have been changes in IATA Resolution 735d, one of which is the abolition of the FIM (Flight Interruption Manifest) as a document that performs involuntary re-routing and / or flight interruption. This is accomplished with an electronic ticket. The reason is that FIM is a paper document on which no alternative electronic has been created. Therefore, IATA Resolution 735e has been dropped, and airlines may use FIM and other paper documents such as excess baggage receipts in the event of a two-way flight interruption.

The change in IATA resolutions has led to new texts in RAM (Revenue Accounting Manual). In Chapter A2, item 2.6, the rules for settlement with FIM are no longer indicated, but those for planned schedule changes.

Due to the bilateral agreement between the airlines for the use of FIM, the practice remained, after receiving the FIM invoice, the receiving airline (performing the flight) within four months from the date of issuance of the invoice according to the rules of Chapter A10, item 4.1. of RAM to redebit based on the prorata value. Upon receipt of the redebit invoice, the incurred settlement is closed. After the expiration of the four-month period for objections / redebites /, the unsubmitted amounts are recognized as income. In 2020, there was only one FIM on the Airline's flights, issued by Air France, on which a redebit invoice was received.

Revenue reporting is based on previous experience and management has estimated that 95% of the value of all issued and unreported FIM gives grounds for recognizing revenue based on the services actually provided.

For both the current 2020 and the previous period, approximately 5% of the value of issued FIMs is recognized as other income, and the remaining value is reported as an expected liability.

4.37.5. Revenue from sale of air ticket when customer loyalty incentives are used

The group has active loyalty programs, where customers can earn bonus points (prize credits), which can then be exchanged for free tickets for the flights of Bulgaria Air AD.

In cases where the customer can benefit independently from the product or service, regardless of the use of the transport service, it is considered a separate obligation to perform, if it gives a substantial right.

Rights such as free extra luggage, business class transport with an economy class ticket purchased, vouchers for the airport business lounge, attractive discounts when renting a car from Sixt and other similar incentives for loyal customers are not considered separate obligations for performance.

In cases where loyalty programs and award credits give substantial rights and are considered as a separate performance obligation, the airline considers them as a separate distinguishable performance obligation in relation to the sale in which the incentives are given. The fair value of the consideration received or receivable in respect of the initial sale is allocated between the bonus points (prize credits) and the other components of the sale. The Group distributes the transaction price between the substantive law and other performance obligations specified in the contract, based on their relatively independent selling price. The Group provides incentives for loyal customers and recognizes the remuneration allocated to the incentives as revenue when these incentives in the form of bonus points are replaced and the Group fulfills its obligation to deliver them. The amount of recognized income is based on the number of prize credits that are exchanged for prizes, in relation to the total number that is expected to be replaced. Revenue from substantive law is recognized on the earlier of the date on which the customers have used the points and the date on which they expire.

The reporting of award credits is based on management's estimate of the likelihood that they will be used during their term of validity. Therefore, the amount of reported bonuses and rebates and related revenue may differ from actual results.

4.37.6. Greenhouse gas emissions trading quotes

In accordance with the requirements of Directive 2003/87/EC of the European Parliament and of the Council establishing a scheme for greenhouse gas emission allowance trading within the Community, aviation activities are included in the single European greenhouse gas emissions trading scheme (EU

ETS). For the periods after 1 January 2012, air operators shall participate in this mechanism to reduce the harmful effects on the environment.

Companies receive part of their required emission allowances free of charge. By 30 April of the following year, air carriers must submit to the EU ETS the emission allowances for the emissions of the current year.

The Group has adopted a policy for implementing the so-called "net liability approach" with regard to the accounting of greenhouse gas emission allowances. Under this approach, the Group recognizes neither an asset nor income for emission allowances acquired free of charge by the Executive Environment Agency.

Greenhouse gas emission allowances (CO₂ emissions) received free of charge from the state are not recognized in the statement of financial position, but are recognized as contingent assets and liabilities. Where annual emissions exceed available and gratuitously allocated allowances, the excess obligation shall be measured at the fair value of the greenhouse gas emissions at the end of the reporting period for which they are due and a provision shall be charged.

A provision is recognized only when the actual amount of emissions exceeds the amount of gratuitously provided emissions. The provision is recognized in the consolidated income statement and other comprehensive income. Emission allowances that are acquired and exceed the allowances allocated free of charge are recognized as an asset at cost.

The total number of quotas reached shall be determined by presenting a verified report issued by an independent accredited verification body.

4.37.7. Lease term

In determining the lease term, management takes into account all the facts and circumstances that create an economic incentive to exercise the option of extension or not to exercise the option of termination. Extension options (or periods after termination options) are included in the lease term only if it is reasonably certain that the lease is extended (or not terminated).

Most options for extending office and vehicle contracts are not included in the lease obligations because the Group can replace the assets without significant cost or business change.

For leasing of airplane the following factors are usually most appropriate:

- Significant penalties for termination (or non-renewal), usually the Group is certain that it will prolong (or will not terminate).
- If leasehold improvements are expected to have significant residual value, a reasonable security Group will typically extend the contract (or will not terminate).
- In other cases, the Group reviews other factors, including the historical length of the lease and the costs and changes in business required to replace the leased asset.

The lease term is reassessed if the option is actually exercised (or not exercised) or the Group is obliged to exercise it (or not exercise it). The assessment of reasonable certainty is only reviewed if a significant event or significant change in the circumstances affecting that assessment occurs and is under the control of the lessee. In the current financial year, the financial effect of the revision of the lease terms.

4.38. Estimation uncertainty

When preparing the consolidated financial statements management undertakes a number of judgments, estimates and assumptions about recognition and measurement of assets, liabilities, income and expenses.

The actual results may differ from the judgments, estimates and assumptions made by management, and will seldom equal the estimated results.

Information about significant judgments, estimates and assumptions that have the most significant effect on recognition and measurement of assets, liabilities, income and expenses are discussed below.

4.38.1. Impairment of non-financial assets and goodwill

An impairment loss is recognized for the amount by which the asset's or cash-generating unit's carrying amount exceeds its recoverable amount, which is the higher of fair value less costs to sell and value-in-use. To determine the value-in-use, management estimates expected future cash flows from each cash-generating unit and determines a suitable interest rate in order to calculate the present value of those cash flows (see note 4.16). In the process of measuring expected future cash flows management makes assumptions about future operating results. These assumptions relate to future events and circumstances. The actual results may vary and may cause significant adjustments to the Group's assets within the next financial year.

In most cases, determining the applicable discount rate involves estimating the appropriate adjustment to market risk and the appropriate adjustment to asset-specific risk factors.

The Group has incurred an impairment loss of BGN 275 thousand (2019: BGN 4 084 thousand), in order to reduce the carrying amount of goodwill to its recoverable amount (see note 11).

4.38.2. Measurement of expected credit losses for financial assets

Credit losses are the difference between all contractual cash flows due to the Group and all cash flows that the Group expects to receive. Expected credit losses are a probability-weighted estimate of credit losses that require the Group's judgment. Expected credit losses are discounted at the original effective interest rate (or the credit-adjusted effective interest rate for purchased or initially created financial assets with credit impairment).

4.38.3. Fair value measurements

Management uses valuation techniques in measuring the fair value of financial instruments (where active market quotes are not available) and non-financial assets. This involves developing estimates and assumptions consistent with how market participants would price the instrument. Management bases its assumptions on observable data as far as possible, but this is not always available. In that case management uses the best information available. Estimated fair values may vary from the actual prices that would be achieved in an arm's length transaction at the reporting date (see note 52.1).

4.38.4. Useful life of depreciable assets

Management reviews the useful lives of depreciable assets at each reporting date.

At 31 December 2020 management assesses that the useful lives represent the expected utility of the assets to the Group. The carrying amounts are analysed in notes 12 and 8. Actual results, however, may vary due to technical obsolescence.

4.38.5. Inventory

Inventory is measured at the lower of cost and net realizable value. In estimating net realizable values, management takes into account the most reliable evidence available at the times the estimates are made. Future realization of the carrying amounts of inventory assets BGN 59 369 thousand (2019: BGN 62 331 thousand) is affected by the future service providing and market realization of inventories, note 22.

4.38.6. Defined benefit liabilities

Management estimates the defined benefit liability annually with the assistance of independent actuaries; however, the actual outcome may vary due to estimation uncertainties. The estimate of its defined benefit liability is based on standard rates of inflation, medical cost trends and mortality. It also takes into account the Group's specific anticipation of future salary increases. Discount factors are determined close to each year-end by reference to the yield of government bonds.

4.38.7. Provisions

The Group is currently defending certain lawsuits where the actual outcome may vary from the amount recognized in the financial statements. None of the provisions will be discussed here in further detail so as not to seriously prejudice the Group's position in the related disputes.

4.38.8. Business combinations

On initial recognition, the assets and liabilities of the acquired business are included in the consolidated statement of financial position at their fair values. In measuring fair value management uses estimates about future cash flows and discount rates, however, the actual results may vary. Any measurement changes upon initial recognition would affect the measurement of goodwill. Details of acquired assets and liabilities are given in note 5.

4.39. Effect of restatement of prior period errors

The following table presents the adjustments recognised for each affected consolidated financial statement line item, related to the write-off in previous periods of court receivables for which there were hypotheses of uncollectibility in periods before 01.01.2019:

Consolidated statement of financial position	31 December 2019 BGN'000	Increase / (decrease) for correction of errors BGN'000	31 December 2019 BGN'000 Restated
Assets			
Other financial assets at amortized cost	1 209 947	(38 415)	1 171 532
Total assets	9 945 971	(38 415)	9 907 556
Equity			
Retained earnings	680 942	(40 266)	640 676
Profit for the year	71 164	1 870	73 034
Equity, attributed to the shareholders of Chimimport AD	1 405 034	(38 396)	1 366 638
Non-controlling interest	309 870	(19)	309 851
Total equity	1 714 904	(38 415)	1 676 489
Total equity and liabilities	9 945 971	(38 415)	9 907 556

Consolidated statement of profit or loss	31 December 2019 BGN'000	Increase / (decrease) for correction of errors BGN'000	31 December 2019 BGN'000 Restated
Operating and administrative expenses	(675 221)	1 851	(673 370)
Profit before tax	92 208	1 851	94 059
Income tax expenses	(7 414)	-	(7 414)
Profit for the year	84 794	1 851	86 645

The total effect as at 1 January 2020 over Group's retained earnings is presented as follows:

	Retained earnings BGN'000
Recognition of corrective for expected credit loss as of 1 January 2020	(38 396)
Total effect – decrease of retained earnings	(38 396)

Basic earnings per share for 2019 have also been restated. The amount of the correction for basic earnings per share was an increase of BGN 0.01 per share.

5. Basis for consolidation

5.1. Investments in subsidiaries

The subsidiaries included in the consolidation are as follows:

Name of the subsidiary	Country of incorporation	Main activities	31.12.2020 Percentage of consolidation	31.12.2020 Nominal percentage	31.12.2019 Percentage of consolidation	31.12.2019 Nominal percentage
Central Cooperative Bank AD	Bulgaria	Finance	77.02%	77.02%	77.00%	77.00%
Central Cooperative Bank AD – Skopje	Macedonia	Finance	67.28%	91.83%	67.26%	91.83%
AO Investment Cooperative Bank	Russia	Finance	86.27%	86.27%	86.27%	86.27%
CCB Group EAD	Bulgaria	Finance	100.00%	100.00%	100.00%	100.00%
CCB Assets Management EOOD	Bulgaria	Finance	77.02%	100.00%	79.31%	100.00%
ZAD Armeec	Bulgaria	Finance	96.26%	96.26%	96.26%	96.26%
ZEAD CCB Life	Bulgaria	Finance	100.00%	100.00%	100.00%	100.00%
POAD CCB Sila	Bulgaria	Finance	67.43%	67.43%	67.43%	67.43%
DPF CCB Sila	Bulgaria	Finance	67.43%	100.00%	67.43%	100.00%
UPF CCB Sila	Bulgaria	Finance	67.43%	100.00%	67.43%	100.00%
PPF CCB Sila	Bulgaria	Finance	67.43%	100.00%	67.43%	100.00%
Zarneni Hrani Bulgaria AD	Bulgaria	Production, Trade and Services	68.12%	68.12%	68.12%	68.12%
Oil and Gas Exploration and Production AD	Bulgaria	Production, Trade and Services	49.59%	65.92%	49.59%	65.92%
Bulgarska Petrolna Rafineria EOOD	Bulgaria	Production, Trade and Services	49.59%	100.00%	49.59%	100.00%
Slanchevi Iachi Provadia EOOD	Bulgaria	Production, Trade and Services	68.12%	100.00%	68.12%	100.00%
Asenova Krepost AD	Bulgaria	Production, Trade and Services	53.48%	76.44%	49.93%	72.36%
PDNG Service EOOD	Bulgaria	Production, Trade and Services	49.59%	100.00%	49.59%	100.00%
Izdatelstvo Geologia i Mineralni Resursi OOD	Bulgaria	Production, Trade and Services	34.71%	70.00%	34.71%	70.00%
Bulchimtrade OOD	Bulgaria	Production, Trade and Services	44.96%	66.00%	44.96%	66.00%
Rubber Trade OOD	Bulgaria	Production, Trade and Services	40.87%	60.00%	40.87%	60.00%
Chimceltex EOOD	Bulgaria	Production, Trade and Services	68.12%	100.00%	68.12%	100.00%
Chimoil BG EOOD	Bulgaria	Production, Trade and Services	49.59%	100.00%	49.59%	100.00%
Zarneni Hrani Grain EOOD	Bulgaria	Production, Trade and Services	68.12%	100.00%	68.12%	100.00%
Techno Capital AD	Bulgaria	Production, Trade and Services	86.40%	90.00%	86.40%	90.00%
Dobrich Fair AD	Bulgaria	Production, Trade and Services	40.85%	59.97%	40.85%	59.97%
National Stokova Borsa AD	Bulgaria	Production, Trade and Services	75.00%	75.00%	75.00%	75.00%
Prime Lega Consult EOOD	Bulgaria	Production, Trade and Services	100.00%	100.00%	100.00%	100.00%
AH HGH Consult OOD	Bulgaria	Production, Trade and Services	59.34%	59.34%	59.34%	59.34%
Omega Finance OOD	Bulgaria	Production, Trade and Services	96.00%	96.00%	96.00%	96.00%
IT Systems Consult EOOD	Bulgaria	Production, Trade and Services	68.12%	100.00%	68.12%	100.00%
Bulgarian Shipping Company EAD	Bulgaria	Sea and River Transport	100.00%	100.00%	100.00%	100.00%
Parahodstvo Bulgarsko Rechno Plavane AD	Bulgaria	Sea and River Transport	79.89%	79.89%	79.89%	79.89%
Port Balchik AD	Bulgaria	Sea and River Transport	78.64%	100.00%	78.64%	100.00%
Port Lesport AD	Bulgaria	Sea and River Transport	99.00%	99.00%	99.00%	99.00%

Name of the subsidiary	Country of incorporation	Main activities	31.12.2020 Percentage of consolidation	31.12.2020 Nominal percentage	31.12.2019 Percentage of consolidation	31.12.2019 Nominal percentage
Lesport Project Management EOOD	Bulgaria	Sea and River Transport	99.00%	100.00%	99.00%	100.00%
Mayak - KM AD	Bulgaria	Sea and River Transport	69.16%	86.57%	69.16%	86.57%
Bulgarian Logistic Company EOOD	Bulgaria	Sea and River Transport	100.00%	100.00%	100.00%	100.00%
Port Pristis OOD	Bulgaria	Sea and River Transport	43.94%	55.00%	43.94%	55.00%
Portstroj Invest EOOD	Bulgaria	Sea and River Transport	100.00%	100.00%	100.00%	100.00%
Port Invest EOOD	Bulgaria	Sea and River Transport	79.89%	100.00%	79.89%	100.00%
Interlihter Slovakia	Slovakia	Sea and River Transport	79.89%	100.00%	79.89%	100.00%
Blue Sea Horizon Corp	Seychelles	Sea and River Transport	79.89%	100.00%	79.89%	100.00%
Bulgarian Airways Group EAD	Bulgaria	Aviation Transport	100.00%	100.00%	100.00%	100.00%
Bulgaria Air AD	Bulgaria	Aviation Transport	99.99%	99.99%	99.99%	99.99%
Bulgaria Air Technique EOOD	Bulgaria	Aviation Transport	99.99%	100.00%	99.99%	100.00%
Airport Consult EOOD	Bulgaria	Aviation Transport	100.00%	100.00%	100.00%	100.00%
Fly Lease EOOD	Bulgaria	Aviation Transport	100.00%	100.00%	-	-
Trans intercar EAD	Bulgaria	Vehicle Transport	100.00%	100.00%	100.00%	100.00%
Energoproekt AD	Bulgaria	Real Estate and engineering	98.69%	98.69%	98.69%	98.69%
Bulgaria Air Maintanance EAD	Bulgaria	Real Estate and engineering	100.00%	100.00%	100.00%	100.00%
Golf Shabla AD	Bulgaria	Real Estate and engineering	32.23%	65.00%	32.23%	65.00%
Sporten Complex Varna AD	Bulgaria	Real Estate and engineering	65.00%	65.00%	65.00%	65.00%
Sporten management EOOD	Bulgaria	Real Estate and engineering	65.00%	100.00%	65.00%	100.00%
TI AD	Bulgaria	Real Estate and engineering	87.66%	87.66%	87.66%	87.66%
Bulchimex GmbH	Germany	Real Estate and engineering	100.00%	100.00%	100.00%	100.00%
Invest Capital Consult AD	Bulgaria	Real Estate and engineering	100.00%	100.00%	100.00%	100.00%
Sitniakovo Project Estate EOOD	Bulgaria	Real Estate and engineering	49.59%	100.00%	49.59%	100.00%
Imoti Activities 1 EOOD	Bulgaria	Real Estate and engineering	68.12%	100.00%	68.12%	100.00%

The Group includes non-controlling interest (NCI), broken down by segments as follows.

Segment	Accumulated non-controlling interests	
	2020 BGN'000	2019 BGN'000
Financial sector	160 768	168 343
Production, trade and services	129 884	107 127
Transport	3 817	12 689
Real estate and engineering	27 173	21 692
	321 642	309 851

In 2020 there are no dividends paid to non-controlling interest (2019: BGN 3 712 thousand). Summary of financial information of the assets and liabilities before intragroup eliminations is disclosed in note 7 Segment reporting.

5.2. Acquisition of controlling interest in Fly Lease EOOD

In 2020, the Group established a new subsidiary Fly Lease EOOD in order to optimize the leasing contracts of the Air Transport Sector. The subject of activity of the newly registered subsidiary is financial leasing, factoring, air transport, operation of aircraft and other related non-prohibited activities in the field of air transport. The registered capital amounted to BGN 2 million, divided into 20 000 shares of BGN 100 each. The capital is fully paid. The control participation of the Group is in the amount of nominal and consolidation percentage - 100%

5.3. Acquisition of non-controlling interest in Asenova Krepost AD

In 2020 the Group acquired an additional interest of 3.55% consolidation percentage and 4.08% (nominal percentage) in its subsidiary Asenova Krepost AD for the amount of BGN 3 065 thousand for the Group and BGN 1 755 thousand nominal price, thus increasing its controlling interest to 53.48% consolidation and 76.44% nominal.

The carrying amount of the newly acquired net assets of the subsidiary Asenova Krepost AD, recognized at the date of acquisition in the consolidated financial statements, amounted to BGN 3 491 thousand. The Group has recognized a decrease in the non-controlling interest in the amount of BGN 3 491 thousand and an increase of retained earnings in the amount of BGN 1 736 thousand.

	2020 BGN'000
Total transferred remuneration	(1 755)
Additional acquired share in the net assets of Assenova Krepost AD	3 491
Increase in retained earnings	1 736

5.4. Acquisition on non-controlling interest in CCB AD

In 2020 the Group acquired an additional share of 0.02% in its subsidiary CCB AD for the amount of BGN 21 thousand, thus increasing its controlling interest to 77.02% (consolidation percentage).

The carrying amount of the newly acquired net assets of the subsidiary CCB AD, recognized as at the acquisition date in the consolidated financial statements amounted to BGN 112 thousand. The Group has recognized a decrease in the non-controlling interest in the amount of BGN 112 thousand and an increase of retained earnings in the amount of BGN 91 thousand.

	2020 BGN'000
Total transferred remuneration	(21)
Additional acquired share in the net assets of CCB AD	112
Increase in retained earnings	91

6. Investments accounted for using the equity method

The carrying amount of investments accounted for using the equity method is as follows:

	Note	2020 BGN'000	2019 BGN'000
Investments in associates	6.1	23 519	26 054
Investments in joint ventures	6.2	734	2 860
Total investments accounted for using the equity method		24 253	28 914
(Loss)/gains from investments under equity method	6.1, 6.2	(1 400)	5 189

6.1. Investments in associates

Investments in associates are presented in the financial statements of the Group using the equity method. Associates have a reporting date as at 31 December. The carrying amount of the Group's investments and percentage of participation in the voting rights and equity of associates may be presented as follows:

Name of the associate	Country of incorporation and principal place of business	Main activities	2020 BGN'000	Share %	2019 BGN'000	Share %
Lufthansa Technik Sofia OOD	Bulgaria	Aircraft repair activity	8 558	24.90%	8 502	24.90%
Swissport Bulgaria AD	Bulgaria	Ground handling services	5 665	49.00%	5 829	49.00%
Silver Wings Bulgaria OOD	Bulgaria	Catering services	4 713	42.50%	4 678	42.50%
VTC AD	Bulgaria	Maritime and port services	3 694	41.00%	3 385	41.00%
Kavarna Gas OOD	Bulgaria	Gas transmission services	626	35.00%	582	35.00%
Amadeus Bulgaria OOD	Bulgaria	Reservation services	263	44.99%	3 078	44.99%
			23 519		26 054	

The shares and stocks of the associated companies are not traded on a public stock exchange and therefore there are no quoted prices on an active market.

The Group has pledged as collateral for bank loans shares of its associates in the amount of TBGN 5 665.

The Group has pledged as collateral for trade loans shares of its associates with a carrying amount of TBGN 19 562.

Summary of financial information about the significant associates of the Group is presented below. It reflects the amount presented in the financial statements of the associate concerned after adjustments in connection with the application of the equity method:

	2020	2019
	BGN '000	BGN '000
Non-current assets	195 118	211 908
Current assets	52 800	68 242
Total assets	247 918	280 150
Non-current liabilities	140 938	176 200
Current liabilities	44 074	41 656
Total liabilities	185 012	217 856
Net assets	62 906	62 294
Revenues	139 594	210 343
Profit for the period	4 668	10 398
Profit after taxes	4 147	9 325
Other comprehensive income/(loss)	212	(136)
Total comprehensive income for the year	4 359	9 189

A reconciliation of the financial information set out above with the carrying amount of investments in significant associates is presented as follows:

	2020	2019
	BGN '000	BGN '000
Total net assets as of January 1	62 290	63 840
Profit for the year	4 147	9 321
Other comprehensive income/ (loss) for the year	212	(136)
Dividends paid	(3 743)	(10 735)
Total net assets as of December 31	62 906	62 290
Share of the Group (in thousand BGN)	20 798	20 652
Reputation	2 721	5 402
Carrying value of investment	23 519	26 054

All transfers of cash to the Group, e.g. payment of dividends is made after the approval of at least 51% of all owners of associates. The Group received dividends in the amount of BGN 1 342 thousand for 2020 and BGN 3 205 thousand for 2019, respectively.

The Group has no contingent liabilities or other commitments related to its investments in associates.

6.2. Investments in joint ventures

Investments in joint ventures are accounted using the equity method. Joint ventures have a reporting date as at 31 December. The carrying amount of the Group's investments and percentage of participation in the voting rights and equity of joint ventures may be presented as follows:

Name of the joint venture	Country of incorporation and principal place of business	Main activities	2020 BGN '000	Share %	2019 BGN '000	Share %
Nuance BG AD	Bulgaria	Duty free trade	538	50%	2 674	50%
Consortium Bulgaria Air - Direction	Bulgaria	Sale of airline tickets and hotel accommodation	141	90%	132	90%
Consortium Bulgaria Air and Direction	Bulgaria	Sale of airline tickets and hotel accommodation	55	70%	54	70%
Varna ferry OOD	Bulgaria	Transport services	-	50%	-	50%
			734		2 860	

The shares and stocks of joint venture companies are not traded on the public stock exchange market and therefor there are no quoted prices in an active market.

Summary of financial information of the Group's major joint ventures is presented below. It reflects the amounts presented in the financial statements of the associate concerned after adjustments in connection with the application of the equity method (including fair value adjustments) or adjustments for differences in accounting policies:

	2020 BGN '000	2019 BGN '000
Non-current assets	8 447	10 685
Current assets	6 500	12 772
Total assets	14 947	23 457
Non-current liabilities	22	1 308
Current liabilities	16 968	18 779
Total liabilities	16 990	20 087
Net assets	(2 043)	3 370
Revenues	19 135	54 448
(Loss)/ profit for the period	(2 246)	1 074
(Loss)/ profit after taxes	(2 266)	718
Total comprehensive (loss)/ income for the year	(2 266)	718

A reconciliation of the financial information set out above with the carrying amount of investments in significant joint ventures is presented as follows:

	2020 BGN '000	2019 BGN '000
Total net assets as of January 1	3 371	4 560
Profit for the year	(2 266)	718
Dividends paid	(3 148)	(1 905)
Total net assets as of December 31	(2 043)	3 373
Share of the Group (in thousand BGN)	734	2 860
Carrying value of investment	734	2 860

All transfers of cash to the Group, e.g. payment of dividends shall be made after the approval of the joint ventures. The Group has received dividends in the amount of BGN 1 574 thousand for 2020 and BGN 952 thousand for 2019, respectively.

The Group has no contingent liabilities or other commitments in relation to the associated companies.

7. Segment reporting

The management responsible for making the business decisions determines the business segments on the grounds of the types of activities, the main products and services rendered by the Group. The activities of the Group are analysed as a whole of business segments that may vary depending on the nature and development of a certain segment by considering the influence of the risk factors, cash flows, products and market requirements.

Each business segment is managed separately as long as it requires different technologies and resources or marketing approaches. The adoption of IFRS 8 had no influence on the identification of the main business segments of the Group in comparison with those determined in the last consolidated financial statements.

According to IFRS 8 the profits reported by segments are based on the information used for the needs of the internal management reporting and is regularly reviewed from those responsible for the business decisions. All inter-segment transfers are priced and carried out at market price and condition basis.

For segment reporting under IFRS 8, the Group applies the same valuation policy as in the latest annual consolidated financial statements. All transfers between segments are valued and recognized at market prices and conditions.

The main operating segments of the Group are the following: Production, trade and services; Finance; Transport; Real estate and engineering.

The Group's operating segments are summarized as follows:

Operating segments	Production, trade and services BGN'000	Finance BGN'000	Transport BGN'000	Real estate and engineering BGN'000	Eliminations BGN'000	Consolidated BGN'000
31.12.2020						
Income from non-financial activities from external customers	66 786	31 601	177 819	14 215	218	290 639
Change in fair value of investment property	(87)	562	-	(14)	-	461
Gain from sale of non-current assets	4	(65)	2 245	614	-	2 798
Inter-segment income from non-financial activities	12 761	3 956	6 558	261	(23 536)	-
Total income from non-financial activities	79 464	36 054	186 622	15 076	(23 318)	293 898
Insurance income from external customers	-	371 445	-	-	-	371 445
Inter-segment insurance income	-	5 848	-	-	(5 848)	-
Total insurance income	-	377 293	-	-	(5 848)	371 445
Net result from insurance	-	50 342	-	-	(4 626)	45 716
Interest income	6 376	180 415	2 697	1 219	(11 336)	179 371
Interest expenses	(6 445)	(25 516)	(13 639)	(2 982)	11 336	(37 246)
Net interest income	(69)	154 899	(10 942)	(1 763)	-	142 125
Net result from transactions with financial instruments	2 590	55 308	3 556	500	5 979	67 933
Operating and administrative expenses	(78 883)	(238 397)	(205 998)	(13 826)	18 215	(518 889)
Net result from equity accounted investments in associates	26	-	(1 426)	-	-	(1 400)
Other financial income/(expenses)	(588)	30 701	7 164	(286)	7 401	44 392
Allocation of income to individual insurance accounts	-	(30 687)	-	-	-	(30 687)
Profit for the period before tax	2 540	58 220	(21 024)	(299)	3 651	43 088
Income tax expense	(287)	(5 270)	2 048	(16)	-	(3 525)
Net profit for the year	2 253	52 950	(18 976)	(315)	3 651	39 563
Assets of the segment	684 653	10 892 306	1 083 735	318 531	(2 280 035)	10 699 190
Equity accounted investments	363	-	22 150	2	1 738	24 253
Total consolidated assets	685 016	10 892 306	1 105 885	318 533	(2 278 297)	10 723 443
Liabilities of the segment	228 392	8 610 565	650 758	147 177	(717 794)	8 919 098
Total consolidated liabilities	228 392	8 610 565	650 758	147 177	(717 794)	8 919 098

Operating segments	Production, trade and services BGN'000	Finance BGN'000	Transport BGN'000	Real estate and engineering BGN'000	Eliminations BGN'000	Consolidated BGN'000
31.12.2019						
Income from non-financial activities from external customers	77 500	39 273	348 931	13 595	(1 933)	477 366
Change in fair value of investment property	819	1 030	-	(13)	-	1 836
Gain from sale of non-current assets	(4)	79	355	-	(10)	420
Inter-segment income from non-financial activities	15 761	2 964	5 610	441	(24 776)	-
Total income from non-financial activities	94 076	43 346	354 896	14 023	(26 719)	479 622
Insurance income from external customers	-	400 454	-	-	-	400 454
Inter-segment insurance income	-	4 981	-	-	(4 981)	-
Total insurance income	-	405 435	-	-	(4 981)	400 454
Net result from insurance	-	47 761	-	-	(4 580)	43 181
Interest income	6 082	193 943	4 229	1 638	(11 879)	194 013
Interest expenses	(7 014)	(29 077)	(13 910)	(3 234)	11 923	(41 312)
Net interest income	(932)	164 866	(9 681)	(1 596)	44	152 701
Net result from transactions with financial instruments	3 948	74 325	6 638	-	6 490	91 401
Operating and administrative expenses	(91 272)	(241 629)	(346 903)	(13 168)	17 751	(675 221)
Net result from equity accounted investments in associates	26	-	5 163	-	-	5 189
Other financial income/(expenses)	(1 379)	74 890	(3 614)	(149)	(4 891)	64 857
Allocation of income to individual insurance accounts	-	(69 522)	-	-	-	(69 522)
Profit for the period before tax	4 467	94 037	6 499	(890)	(11 905)	92 208
Income tax expense	399	(7 242)	(86)	18	(503)	(7 414)
Net profit for the year	4 866	86 795	6 413	(872)	(12 408)	84 794
Assets of the segment	680 003	10 246 137	929 331	304 138	(2 242 552)	9 917 057
Equity accounted investments	3 769	-	21 968	2	3 175	28 914
Total consolidated assets	683 772	10 246 137	951 299	304 140	(2 239 377)	9 945 971
Liabilities of the segment	226 953	8 009 355	526 311	132 333	(663 885)	8 231 067
Total consolidated liabilities	226 953	8 009 355	526 311	132 333	(663 885)	8 231 067

8. Property, plant and equipment

Property, plant and equipment of the Group include land, buildings, plant and equipment, vehicles, repairs of rented fixed assets, assets in process of acquisition, etc. Their carrying amount can be analysed as follows:

2020	Land	Building	Machines and equipment	Facilities and spare parts	Vehicles	Repairs of rented assets	Other	Assets in process of acquisition	Total
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000
Balance at 1 January 2020	52 157	136 486	164 083	86 093	123 875	23 373	81 193	34 818	702 078
Additions:									
- separately acquired	-	78	5 050	607	1 077	-	1 621	15 986	24 419
Disposals									
- separately disposed	(7)	(56)	(1 943)	(780)	(1 961)	-	(100)	(4 677)	(9 524)
- reclassification	-	-	19	-	197	-	1	(217)	-
Balance at 31 December 2020	52 150	136 508	167 209	85 920	123 188	23 373	82 715	45 910	716 973
Depreciation									
Balance at 1 January 2020	-	(31 364)	(121 524)	(35 901)	(62 292)	(23 373)	(43 599)	-	(318 053)
Depreciation of disposed assets:									
- from separately disposed	-	29	1 610	609	902	-	98	-	3 248
Depreciation	-	(3 990)	(7 606)	(1 473)	(13 449)	-	(4 091)	-	(30 609)
Balance at 31 December 2020	-	(35 325)	(127 520)	(36 765)	(74 839)	(23 373)	(47 592)	-	(345 414)
Carrying amount at 31 December 2020	52 150	101 183	39 689	49 155	48 349	-	35 123	45 910	371 559

- for the period ending 31 December 2019:

2019	Land	Building	Machines and equipment	Facilities and spare parts	Vehicles	Repairs of rented assets	Other	Assets in process of acquisition	Total
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000
Balance at 1 January 2019	51 543	139 880	184 325	85 637	125 760	26 830	77 035	40 461	731 471
Additions:									
- from business combination	-	2	-	-	-	-	-	-	2
- separately acquired	657	720	3 835	1 008	1 170	1 075	4 201	2 248	14 914
Disposals									
- separately disposed	(28)	(3 559)	(944)	(552)	(1 294)	-	(23)	(5 492)	(11 892)
- business combinations	(15)	(557)	(725)	-	(95)	-	(20)	-	(1 412)
- reclassification – right of use assets	-	-	(22 408)	-	(1 666)	(4 494)	-	(1 306)	(29 874)
- reclassification – intangible assets	-	-	-	-	-	(38)	-	(1 093)	(1 131)
Balance at 31 December 2019	52 157	136 486	164 083	86 093	123 875	23 373	81 193	34 818	702 078
Depreciation									
Balance at 1 January 2019	-	(28 637)	(122 671)	(34 680)	(58 574)	(25 715)	(40 297)	-	(310 574)
Additions from business combinations	-	(1)	-	-	-	-	-	-	(1)
Depreciation of disposed assets:									
- from business combinations	-	515	504	-	95	-	20	-	1 134
- from reclassification – right of use assets	-	-	8 033	-	125	2 750	-	-	10 908
- from separately disposed	-	1 128	1 846	282	1 744	-	23	-	5 023
Depreciation	-	(4 369)	(9 236)	(1 503)	(5 682)	(408)	(3 345)	-	(24 543)
Balance at 31 December 2019	-	(31 364)	(121 524)	(35 901)	(62 292)	(23 373)	(43 599)	-	(318 053)
Carrying amount at 31 December 2019	52 157	105 122	42 559	50 192	61 583	-	37 594	34 818	384 025

All depreciation and impairment charges are included in consolidated statement of profit or loss and other comprehensive income within “Operating and administrative expenses”. The carrying amount of the Group’s property, plant and equipment pledged as security on borrowings as at 31 December is presented as follows:

	Land	Building	Machines plant and equipment	Vehicles	Other	Total
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000
Carrying amount as at 31 December 2020	1 173	16 091	37 082	95	10	54 451
Carrying amount as at 31 December 2019	509	16 655	59 601	786	12	77 563

9. Right of use assets

The Group's right-of-use assets include aircrafts and vehicles, buildings and machinery and equipment, related to right of use of these leased assets. The carrying amounts of these assets can be analyzed as follows:

	Aircrafts	Improvements to leased aircrafts	Vehicles	Buildings	Machinery and equipment	Total Right-of-use assets
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000.	BGN'000
Gross carrying amount						
Balance at 1 January 2020	161 585	19 988	3 824	73 118	23 692	282 207
Additions	106 524	48 884	1 553	14 397	-	171 358
Disposals	-	-	(666)	(9 672)	(419)	(10 757)
Revaluation	99 084	-	-	-	-	99 084
Balance at 31 December 2020	367 193	68 872	4 711	77 843	23 273	541 892
Depreciation						
Balance at 1 January 2020	(32 924)	(6 486)	(1 353)	(7 754)	(9 386)	(57 903)
Depreciation	(32 924)	(21 310)	(1 818)	(18 498)	(975)	(75 525)
Disposals	-	-	666	7 969	-	8 635
Balance at 31 December 2020	(65 848)	(27 796)	(2 505)	(18 283)	(10 361)	(124 793)
Carrying amount at 31 December 2020	301 345	41 076	2 206	59 560	12 912	417 099
	Aircrafts	Improvements to leased aircrafts	Vehicles	Buildings	Machinery and equipment	Total Right-of-use assets
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000.	BGN'000
Gross carrying amount						
Balance at 1 January 2019	-	-	1 666	18 167	22 408	42 241
Effect from IFRS 16	161 585	15 568	778	39 283	1 284	218 498
Additions	-	4 420	1 380	30 069	-	35 869
Disposals	-	-	-	(14 401)	-	(14 401)
Balance at 31 December 2019	161 585	19 988	3 824	73 118	23 692	282 207
Depreciation						
Balance at 1 January 2019	-	-	(125)	-	(8 033)	(8 158)
Effect from IFRS 16 – reclassification of assets	-	(2 750)	-	-	(124)	(2 874)
Depreciation	(32 924)	(3 736)	(1 228)	(15 990)	(1 229)	(55 107)
Disposals	-	-	-	8 236	-	8 236
Balance at 31 December 2019	(32 924)	(6 486)	(1 353)	(7 754)	(9 386)	(57 903)
Carrying amount at 31 December 2019	128 661	13 502	2 471	65 364	14 306	224 304

All depreciation expenses are included in the consolidated statement of profit or loss and other comprehensive income within "Operating and administrative expense".

In 2020, the Group entered into lease agreements for three aircrafts type Airbus A-320 with purchase option at the end of the term for each of the contracts. In 2020, the method for subsequent valuation of assets from the group Aircraft and vehicles was changed to revalued amount in accordance with the requirements of IAS 16 Property, Plant and Equipment. In analysing fair values and transition to the revaluation model, management has concluded that there is no need to account for effects in amounts for prior periods of retrospective application of the change, as carrying amounts are a reasonable estimate of their fair values. As of 31 December 2020, a revaluation was recognized, relating to newly acquired aircraft, for the period in other comprehensive income in the amount of BGN 83 176 thousand net of taxes, based on valuation reports received from independent licensed appraisers.

If the cost model had been applied, the carrying amounts the would be recognized for the revalued assets of the Aircraft and Vehicles is BGN 202 261 thousand (2019: BGN 128 661 thousand).

Improvements to leased assets include repairs to leased aircraft and/or engines and other parts of aircraft carried out during previous reporting periods and the initial costs associated with leased assets. Expenses related to leased assets amounts to BGN 578 thousand and represents costs incurred for major repairs, inspections, and maintenance of leased aircrafts and/or engines and other parts of aircrafts covering operating cycles for aircrafts longer than one year.

Lease obligations corresponding to right-of-use assets are presented in Note 31 Lease liabilities.

10. Investment property

Investment property includes land and buildings, hangars and outbuildings which are owned to earn rentals and capital appreciation.

Investment property is recognized in the consolidated financial statements of the Group using fair value model. Changes to the carrying amounts presented in the consolidated statement of financial position can be summarized as follows:

	Investment property BGN '000
Carrying amount at 1 January 2019	422 174
Additions:	
- from business combinations	2 236
- separately acquired	4 574
Gain from change of the fair value of investment property	2 501
Loss from change of fair value of investment property	(665)
Disposals	(9 557)
Carrying amount at 31 December 2019	421 263
Additions:	
- through acquisition costs	653
- separately acquired	18 168
Gain from change of the fair value of investment property	1 717
Loss from change of fair value of investment property	(1 256)
Disposals	(60)
Carrying amount at 31 December 2020	440 485

The fair value of the investment property is determined by the Group in accordance with valuation reports from certified valuation specialists, internal group expert reports based on the current market prices.

Investment properties that are pledged as collateral are at the amount of BGN 154 317 thousand (2019: BGN 87 537 thousand).

Revenue from investment properties for the year 2020 amounted to BGN 14 499 thousand (2019: BGN 12 613 thousand) and are included in the consolidated statement of profit or loss and other comprehensive income within "Income from non-financial activities". Direct operating expenses in the

amount of BGN 1 378 thousand are recognized as "Operating and administrative expenses" (2019: BGN 1 494 thousand).

11. Goodwill

The main changes in the carrying amount of goodwill arise from the annual impairment tests performed and from the acquisition of subsidiaries in the Group during the reporting period.

	Goodwill BGN'000
2019	
Carrying amount at 1 January	28 425
Impairment loss recognized for the period	(4 084)
Carrying amount at 31 December	24 341
2020	
Carrying amount at 1 January	24 341
Impairment loss recognized for the period	(275)
Carrying amount at 31 December	24 066

For the purpose of annual impairment testing in 2020 the carrying amount of goodwill is allocated to the following cash-generating units:

	2020 BGN'000	2019 BGN'000
Segment "Finance"	15 559	15 559
Segment "Production, trade and services "	7 769	7 769
Segment "Transport"	566	566
Segment "Real estate and engineering"	172	447
	24 066	24 341

The recoverable amount of cash generating units is determined based on value-in-use calculations. These calculations use cash flow projections based on financial budgets approved by management covering a five-year period. Cash flows beyond the five-year period are extrapolated using constant growth rates characteristic of the sector in which each cash-generating unit operates. The discount rates used reflect specific risks relating to the sector in which each cash-generating unit operates.

In 2020 impairment of goodwill was carried of segment "Real estate and engineering" BGN 275 thousand.

In 2019 impairment of goodwill was carried, associated with segments "Finance" amounted to BGN 2 610 thousand, for "Production, trade and services" amounted to BGN 1 304 thousand, for "Transport" – BGN 95 thousand, "Real estate and engineering" – BGN 75 thousand.

The impairment of goodwill is included within "Operating and administrative expenses " in the consolidated statement of profit or loss and other comprehensive income.

12. Other intangible assets

The carrying amounts of the intangible assets of the Group for the reporting periods can be analysed as follows:

2020	Trade marks	Licenses and patents	Software products	Customer relationships	Research and development activities	Exploration and evaluation expenditures	Property rights	Other	Total
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000
Gross carrying amount									
Balance at 1 January 2020	49 096	9 702	11 250	6 058	1 145	7 324	-	128 546	213 121
Additions:									
- separately acquired	-	391	186	-	-	-		1 577	2 154
Disposals									
- reclassified to right-of-use assets	-	(1)	-	-	(7)	-	-	(355)	(363)
- separately disposed	-	-	1 509	-	-	-	-	(1 509)	-
Balance at 31 December 2020	49 096	10 092	12 945	6 058	1 138	7 324	-	128 259	214 912
Amortization									
Balance at 1 January 2020	(33 138)	(7 435)	(10 769)	(6 007)	(52)	-	-	(23 392)	(80 793)
Disposals	-	-	-	-	7			15	22
Amortization	(1 418)	(497)	(532)	(51)	-	-	-	(2 147)	(4 645)
Balance at 31 December 2020	(34 556)	(7 932)	(11 301)	(6 058)	(45)	-	-	(25 524)	(85 416)
Carrying amount at 31 December 2020	14 540	2 160	1 644	-	1 093	7 324	-	102 735	129 496

- For the period ended 31 December 2019:

2019	Trade marks	Licenses and patents	Software products	Customer relationships	Research and development activities	Exploration and evaluation expenditures	Property rights	Other	Total
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000
Gross carrying amount									
Balance at 1 January 2019	55 627	9 508	10 581	6 058	1 145	9 595	13 811	131 354	237 679
Additions:									
- separately acquired	-	158	305	-	-	119	-	992	1 574
- reclassified to property, plant and equipment	-	53	409	-	-	-	-	669	1 131
Disposals									
- reclassified to right-of-use assets	-	-	-	-	-	-	(13 811)	(4 356)	(18 167)
- separately disposed	(6 531)	(17)	(45)	-	-	(2 390)	-	(113)	(9 096)
Balance at 31 December 2019	49 096	9 702	11 250	6 058	1 145	7 324	-	128 546	213 121
Amortization									
Balance at 1 January 2019	(38 289)	(6 942)	(10 213)	(5 594)	(52)	-	-	(18 858)	(79 948)
Disposals	6 531	-	1	-	-	-	-	96	6 628
Amortization	(1 380)	(493)	(557)	(413)	-	-	-	(4 630)	(7 473)
Balance at 31 December 2019	(33 138)	(7 435)	(10 769)	(6 007)	(52)	-	-	(23 392)	(80 793)
Carrying amount at 31 December 2019	15 958	2 267	481	51	1 093	7 324	-	105 154	132 328

Trade marks

Trademarks acquired by the Group are "Bulgaria Air", national carrier and "Arena Armeec", representing name of multifunctional hall in Sofia, Bulgaria – Arena Armeec.

Exploration and evaluation expenditures

The expenses for research and valuation include granted rights and capitalized expenses for research and valuation.

As at 31 December 2020 the Group recognized exploration and evaluation expenditures in Block 1-12 Knezha amounting to BGN 7 324 thousand (2019: BGN 7 324 thousand).

	2020 BGN'000	2019 BGN'000
Block 1-12 Knezha	7 324	7 324
	<u>7 324</u>	<u>7 324</u>

As of the period end the Company's management has carried out a technical and financial review of the exploration and evaluation assets in order to confirm the intention to continue the exploration activities.

In 2020, there are no indications for impairment of exploration and evaluation costs (2019: BGN 2 390 thousand as following: Block 1-17 Ovcha mogila – BGN 1 753 thousand and Block 1-12 Knezha – BGN 637 thousand were established and are presented within "Operating Expenses" in the consolidated statement of profit or loss and other comprehensive income).

No intangible assets have been pledged as security for liabilities.

13. Deferred tax assets and liabilities

Deferred taxes arise from temporary differences and can be summarized as follows:

Deferred tax liabilities (assets)	1 January 2020	Recognized in other comprehensive income	Recognized in profit and loss	31 December 2020
	BGN '000	BGN '000	BGN '000	BGN '000
Assets				
Property, plant and equipment and right of use assets	8 631	9 908	434	18 973
Investment property	5 478	-	51	5 529
Financial assets	4 203	(738)	2 579	6 044
Trade and other non-financial receivables	(415)	-	(319)	(734)
Inventories	(33)	-	(30)	(63)
Other assets	6 354	-	(397)	5 957
Liabilities				-
Pension and other employee obligations	(1 900)	-	(352)	(2 252)
Provisions and trade payables	(381)	-	252	(129)
Unused tax losses	(5 370)	-	(2 392)	(7 762)
	<u>16 567</u>	<u>9 170</u>	<u>(174)</u>	<u>25 563</u>
Recognized as:				
Deferred tax assets	<u>(8 099)</u>			<u>(10 940)</u>
Deferred tax liabilities	<u>24 666</u>			<u>36 503</u>

Deferred taxes for the comparative period 2019 can be summarized as follows:

Deferred tax liabilities/ (assets)	1 January 2019	Business combination	Recognized in other comprehensive income	Recognized in profit and loss	31 December 2019
	BGN '000	BGN '000	BGN '000	BGN '000	BGN '000
Assets					
Property, plant and equipment	9 491	-	-	(860)	8 631
Investment property	5 397	-	-	81	5 478
Financial assets	1 918	-	(103)	2 388	4 203
Trade and other non-financial receivables	(192)	(1)	-	(222)	(415)
Inventories	(48)	-	-	15	(33)
Other assets	7 035	-	-	(681)	6 354
Liabilities					
Pension and other employee obligations	(1 592)	-	11	(319)	(1 900)
Provisions and trade payables	(398)	-	-	17	(381)
Unused tax losses	(5 805)	-	-	435	(5 370)
	15 806	(1)	(92)	854	16 567
Recognized as:					
Deferred tax assets	(8 035)				(8 099)
Deferred tax liabilities	23 841				24 666

14. Loans and advances to bank clients

Loans and advances can be summarized as follows:

(a) Analysis by customer type

	2020 BGN '000	2019 BGN '000
Individuals:		
In BGN	933 845	897 185
In foreign currency	252 381	237 927
Legal entities:		
In BGN	945 346	796 857
In foreign currency	613 161	765 313
Impairment loss	(35 870)	(79 775)
Total loans and advances to bank clients	2 708 863	2 617 507

Loans and advances to customers as at 31 December 2020 include deposits with international financial institutions under marginal derivative transactions amounting to BGN 1 556 thousand (2019: BGN 14 149 thousand), including the result of transactions.

(b) Interest rates

Loans in BGN and foreign currencies are accrued at a variable interest rate. Under the terms of these loans, the interest rate is calculated on the basis of a reference interest rate of the Bank or an interest rate index for EURIBOR, LIBOR, plus a margin. The allowance for regular loans ranges from 2% to 5%, depending on the credit risk associated with the respective borrower, and overdue loans are charged an additional margin above the agreed interest rate.

15. Financial assets at fair value through profit or loss

Financial assets measured at fair value through profit or loss can be summarized as follows:

	2020 BGN '000	2019 BGN '000
Financial assets measured at fair value through profit or loss:		
Corporate shares and rights	1 162 656	998 288
Bulgarian corporate bonds	232 178	208 117
Medium-term Bulgarian government securities	53 222	66 150
Long-term Bulgarian government securities	27 381	45 143
Securities issued or guaranteed in other countries	547 016	608 694
Derivatives held for trading	4 788	28
	2 027 241	1 926 420

Financial assets are measured at fair value based on stock quotes at the date of the financial statements or on the basis of estimates by independent valuers as at the date of the financial statements.

Gains and losses are recognized in the consolidated statement of profit or loss and other comprehensive income within "Result from operations with financial instruments".

16. Debt instruments at fair value through other comprehensive income

The financial assets at fair value through other comprehensive income, including bonds and government securities, is presented as follows:

	2020 BGN '000	2019 BGN '000
Bonds	210 804	123 984
Government securities	506 791	410 197
Total debt instruments at fair value through other comprehensive income	717 595	534 181

As of 31 December 2020, the financial assets measured at fair value in other comprehensive income formed a related impairment loss amounting to BGN 2 734 thousand (2019: BGN 3 179 thousand), which is reflected in the equity and did not reduce the book value of the assets.

As at 31 December 2020 government bonds issued by the Bulgarian government amounting to BGN 116 743 thousand (2019: BGN 118 279 thousand) are pledged as collateral for servicing budget accounts on the grounds of art. 152 of the Public Finance Act.

17. Equity instruments at fair value through other comprehensive income

	2020 BGN '000	2019 BGN '000
Quoted equity instruments	25 327	24 792
Unquoted equity instruments	58 439	47 826
Total equity instruments at fair value through other comprehensive income	83 766	72 618

18. Other financial assets at amortized cost

Amounts recognized in the consolidated statement of financial position are attributable to other financial assets measured at amortized cost are as follows:

	Note	2020 BGN '000	2019 BGN '000
Loans granted	18.1	179 731	193 789
Receivables under repurchase agreements	18.2	394 693	335 417
Debt instruments measured at amortized cost	18.3	464 877	356 394
Receivables from related parties		172 468	186 605
Trade receivables	18.4	115 382	126 134
Other		21 967	14 931
Impairment loss		(20 381)	(41 738)
		1 328 737	1 171 532

18.1. Loans granted

	2020 BGN '000	2019 BGN '000
Loans granted	138 487	133 665
Receivables under cession contracts	41 244	60 124
	179 731	193 789

Loans are provided at annual interest rates of 3% to 10% depending on the term of the loan.

The fair value of the loans granted is not individually determined as the management considers that their carrying amount gives a true idea of their fair value.

18.2. Receivables under repurchase agreements

As at 31 December 2020, the Group has entered into repurchase agreements with a total of BGN 394 693 thousand (2019: BGN 335 417 thousand), including interest receivables.

The collateral ratio of agreements with a repurchase clause, which are secured by a pledge of Bulgarian government securities, is at least 100%. The collateral ratio of repurchase agreements that are secured by a pledge of corporate securities is a minimum of 120%. These agreements are due between January and June 2021. (2019: between January and June 2020).

The Group has not identified any significant changes in the level of collateral for receivables under repurchase clauses that have been affected by fluctuations in market prices of the instruments as a result of the COVID-19 pandemic.

18.3. Debt instruments measured at amortized cost

As at 31 December 2020, debt instruments measured at amortized cost consist of Bulgarian government bonds, government bonds of EU countries, Bulgarian corporate bonds and foreign corporate bonds, including the amount of accrued interest and discount / premium on the basis of their original maturity, as follows:

	2020	2019
	BGN '000	BGN '000
Bulgarian government Bonds	213 470	155 392
Foreign government bonds	214 915	181 129
Bulgarian corporate bonds	7 963	7 964
Foreign corporate bonds	29 215	12 743
Impairment loss	(686)	(834)
Debt instruments measured at amortized cost	464 877	356 394

As of 31 December 2020, government bonds issued by the Bulgarian government amounting to BGN 148 013 thousand (2019: BGN 107 654 thousand) are pledged as collateral for servicing budget accounts on the grounds of art. 152 of the Public Finance Act.

18.4. Trade receivables

	2020	2019
	BGN '000	BGN '000
Trade receivables, gross	130 909	148 542
Impairment loss	(15 527)	(22 408)
Trade receivables	115 382	126 134

All receivables are short-term. The net book value of trade receivables is considered a reasonable estimate of their fair value.

All trade receivables of the Group have been reviewed for impairment indications. Some trade receivables have been derecognised and the corresponding impairment in the consolidated statement on profit or loss and other comprehensive income within "Operating and Administrative Expenses". The impaired receivables were mainly due to commercial customers who had financial difficulties.

19. Tax receivables

	2020	2019
	BGN '000	BGN '000
VAT recovery	1 319	1 576
Overpaid corporate tax	430	10
Excise recovery fee	-	3
Other overpaid taxes	8	29
	1 757	1 618

20. Insurance and reinsurance receivables

	2020 BGN '000	2019 BGN '000
Receivables on accrued premiums on insurance contracts	45 594	50 635
Receivables from reinsurance contracts	98	78
Receivables from co-insurance contracts	238	138
	45 930	50 851

Receivables from insurance premiums under insurance contracts are due insurance premiums from insured persons under contracts with deferred payments. Receivables are subject to impairment test in accordance with the requirements of Ordinance № 53, which is reduced in the gross value of receivables. The Group has not identified significant changes in the collectability ratio of receivables under insurance contracts as a result of the Covid-19 pandemic.

21. Other receivables

	2020 BGN '000	2019 BGN '000
Noncurrent other receivables		
Advance payments	259	401
Prepaid expenses and other receivables	273	285
Noncurrent other receivables	532	686
Current other receivables		
Advance payments	17 223	14 378
Prepaid expenses	7 105	5 618
Other receivables	5 416	8 716
Current other receivables	29 744	28 712
Total Other receivables	30 276	29 398

Significant part of short - term advance payments are cash guarantees at the total amount of BGN 17 233 thousand (2019: BGN 14 378 thousand) the paid amounts are under warranty contracts for leasing of airplanes, guarantees receivables for airports services, guarantees the rental of premises and other contracts and guarantee duty free - currency trading to Customs Sofia.

Short-term portion of prepaid expenses totalling BGN 7 105 thousand (2019: BGN 5 618 thousand) represent prepaid advertising costs, rent, insurance, etc.

22. Inventories

Inventories recognized in the consolidated statement of financial position can be analysed as follows:

	2020 BGN'000	2019 BGN'000
Materials	16 720	16 938
Production	1 853	1 613
Goods	1 121	868
Unfinished production	1 676	1 965
Spare parts	6 599	7 004
Assets acquired from collateral	31 363	33 891
Other	37	52
	59 369	62 331

As at 31 December 2020 inventories of the Group amounting to BGN 5 027 thousand (2019: BGN 5 015 thousand) are pledged as collateral benefitting banks.

Assets acquired in foreclose amounting to BGN 31 363 thousand (2019: BGN 33 891 thousand) refer to assets acquired from the Group's banking activities that do not meet the criteria for classification as held for sale and are accounted for under the requirements of IAS 2 Inventories.

23. Cash and cash equivalents

Cash and cash equivalents include the following:

	2020 BGN'000	2019 BGN'000
Cash in cash and in banks:		
- BGN	1 796 728	1 657 848
- EUR	137 007	196 754
- USD	119 360	103 235
- other currencies	168 692	178 198
Cash and cash equivalents, gross	2 221 787	2 136 104
Allowance for expected credit loss and impairment	(155)	(69)
Cash and cash equivalents	2 221 632	2 136 035
	2020	2019
	BGN'000	BGN'000
Cash at the Central Bank	1 590 560	1 511 983
Short-term investments and deposits	194 870	248 523
Provided resources and advances to banks and cash	417 918	364 331
Restricted cash	18 284	11 198
	2 221 632	2 136 035

24. Equity

24.1. Share capital

The share capital of Chimimport AD as at 31 December 2020 consists of 239 646 267 (31.12.2019: 239 646 267) ordinary shares with a par value of BGN 1 per share, including 13 042 238 (31.12.2019: 12 691 034) ordinary shares, acquired by companies of Group of Chimimport AD. The ordinary shares of Chimimport AD are registered and subject to unrestricted transfers and entitle 1 voting right and liquidation quota.

	2020 Number of shares	2019 Number of shares
Shares issued and fully paid at 1 January:	226 955 233	227 191 647
Change in own shares /ordinary and preferred/, acquired by subsidiaries during the year	(351 204)	(236 414)
Shares issued and fully paid as at period end	226 604 029	226 955 233

The list of the principal shareholders, holding ordinary shares of the Group, is as follows:

	2020 Number ordinary shares	2020 %	2019 Number ordinary shares	2019 %
Invest Capital AD	173 487 247	72.39%	173 487 247	72.39%
Other entities	49 792 119	20.78%	50 126 772	20.92%
Other individuals	16 366 901	6.83%	16 032 248	6.69%
	239 646 267	100.00%	239 646 267	100.00%
Own shares held by subsidiaries				
CCB Group AD	(1 296 605)	(0.54%)	(1 296 605)	(0.54%)
ZAD Armeec	(236 007)	(0.10%)	(236 007)	(0.10%)
POAD CCB - Sila	(8 782 426)	(3.66%)	(8 431 222)	(3.52%)
Trans Inter-car EAD	(2 200)	-	(2 200)	-
Omega Finance OOD	(2 725 000)	(1.14%)	(2 725 000)	(1.14%)
	(13 042 238)	(5.44%)	(12 691 034)	(5.30%)
Net number of shares	226 604 029		226 955 233	

The tax on dividends for individuals and foreign non-EU legal entities is 5%, with the tax deducted from the gross amount of the dividends.

24.2. Premium reserve

	2020 BGN'000	2019 BGN'000
Share premium from 2009, 2007 and 2006	246 850	247 070
Change in the reserve due to own shares acquired by subsidiaries for the period	(388)	(220)
	246 462	246 850

In 2020 the premium reserve decreased by BGN 388 thousand as a result of sale of own shares from subsidiaries of the Group.

As at 31 December 2020 premium reserve amounts to BGN 246 462 thousand (2019: BGN 246 850 thousand). Premium reserve is formed by the issue of privilege shares from 2009 and two issues of ordinary shares from 2007 and 2006.

24.3. Other reserves

As at 31 December 2020, the other reserves amounted to BGN 287 583 thousand (2019: BGN 179 123 thousand), including BGN 83 176 thousand revaluation reserve on RUA, BGN 21 225 thousand – Reserve for minimum profitability guarantee of UPF and PPF (2019: BGN 18 698 thousand), revaluations under defined benefit plan BGN (183) thousand (2019: BGN 323 thousand) and other reserves.

25. Liabilities to depositors

Liabilities to depositors are presented as follows:

Analysis by term and type of currency:	2020 BGN '000	2019 BGN '000
On-demand deposits		
in BGN	1 739 734	1 416 465
in foreign currency	304 296	289 513
	2 044 030	1 705 978
Term deposits		
in BGN	1 153 213	1 118 030
in foreign currency	1 271 347	1 101 956
	2 424 560	2 219 986
Savings accounts		

	2020 BGN '000	2019 BGN '000
Analysis by term and type of currency:		
in BGN	1 133 292	1 254 135
in foreign currency	559 023	516 435
	<u>1 692 315</u>	<u>1 770 570</u>
Other deposits		
in BGN	7 697	6 409
in foreign currency	270	898
	<u>7 967</u>	<u>7 307</u>
Total liabilities to depositors	<u>6 168 872</u>	<u>5 703 841</u>

	2020 BGN '000	2019 BGN '000
Analysis by term and type of currency:		
Individual deposits		
in BGN	2 841 485	2 769 882
in foreign currency	1 827 327	1 615 691
	<u>4 668 812</u>	<u>4 385 573</u>
Legal entities deposits		
in BGN	1 179 886	1 013 880
in foreign currency	304 648	290 683
	<u>1 484 534</u>	<u>1 304 563</u>
Deposits of other institutions		
in BGN	12 565	11 277
in foreign currency	2 961	2 428
	<u>15 526</u>	<u>13 705</u>
Total liabilities to depositors	<u>6 168 872</u>	<u>5 703 841</u>

26. Other financial liabilities

	Current		Non-current	
	2020 BGN'000	2019 BGN'000	2020 BGN'000	2019 BGN'000
Financial liabilities measured at fair value				
Derivatives held for sale	26.1	-	10 079	-
Financial liabilities measured at amortized cost:				
Bonds and debenture loan	26.2	3 000	2 417	37 451
Bank borrowings	26.3	49 514	63 109	127 069
Other borrowings and financing	26.4	23 040	7 120	6 161
Deposits from banks	26.5	66 092	19 415	-
Cession liabilities		20 746	15 786	33 180
Liabilities under repurchase agreements	26.6	15 449	13 160	-
Trade payables	26.7	97 347	87 871	1 114
Payables to related parties	46	44 488	50 512	17 029
Total carrying amount		<u>319 676</u>	<u>269 469</u>	<u>222 004</u>
			<u>209 079</u>	

26.1. Derivatives held for sale

As at 31 December 2020 derivatives held for trading amounting to BGN 0 thousand (2019: BGN 10 079 thousand) are presented at fair value and include transactions for the purchase and sale of currency, valuables securities, forward contracts and currency swaps in the open market.

26.2. Bonds and debenture loans

The bond loans received by the Group are as follows:

	Current		Non-current	
	2020 BGN'000	2019 BGN'000	2020 BGN'000	2019 BGN'000
Bonds and debenture loans	3 000	2 417	37 451	40 004
	3 000	2 417	37 451	40 004

The carrying amount of the Group's debts on the aforementioned debenture loans at 31 December 2020 amounted to BGN 40 451 thousand (2019: BGN 42 421 thousand) and was calculated using the effective interest method.

26.3. Bank loans

The Bank loans of the Group comprise loans, granted by Bulgarian commercial banks, designated for financing investment projects of the Group, as well as, for refinancing the current operating activity of the Group. Bank loans are classified according to their contracted maturity date.

	Current		Non-current	
	2020 BGN'000	2019 BGN'000	2020 BGN'000	2019 BGN'000
Bank loans	49 514	63 109	127 069	108 417

26.3.1. Non-current bank borrowings

	2020 BGN'000	2019 BGN'000
Revolving and investment bank loans	127 069	108 417
	127 069	108 417

Investment loans

The Group has received the following investment loans:

- ☞ The Group is party to a contract for an investment bank loan, signed on 30 January 2015 with maturity date on 30 April 2023. The repayment of the loan is made in BGN and is in accordance with an agreed repayment schedule for the whole term of the contract. The annual interest rate on the loan is "Average deposit index" plus 4.732%. The loan is secured by investment property with carrying amount as at 31 December 2020 amounting to BGN 35 831 thousand.
- ☞ The Group is party to a contract for an investment bank loan, signed on 23 December 2015 with maturity date on 31 December 2025. The repayment of the loan is made in BGN and is in accordance with an agreed repayment schedule for the whole term of the contract. The interest rate is formed as the sum of "Average deposit index" plus 2.727 %. The loan is secured by contractual mortgage of a hangar, receivables of the Group arising from lease agreements concluded with Lufthansa Technik Sofia OOD in its capacity of tenant.
- ☞ The Group is party to a contract for an investment bank loan, signed on 01 November 2016. The repayment of the loan is made in BGN and is in accordance with an agreed repayment schedule with beginning date on 31 October 2018. The loan matures on 30 September 2028. The interest rate is formed as the sum of "Average deposit index" plus 2.727 %. The loan is secured by contractual mortgage of a hangar, parking and 2 checkpoints, specific receivables of the Group arising from lease agreements.
- ☞ The Group is party to a contract for an investment bank loan, signed on 11 August 2017, maturing on 31 December 2027. The interest on the loan is equal to the annual interest rate determined as the sum of the variable base interest rate applicable to the relevant interest rate

period and a surplus to the interest rate index of 2.738 %. The loan is secured by a mortgage on a real estate in Sofia and a pledge of shares and receivables.

- ☞ The Group is a party to an investment bank loan agreement signed on 21 June 2013, maturing on 20 March 2029. The interest on the loan is 3M EURIBOR plus 3 percentage points, but not less than 6%. The loan is secured by a real estate mortgage, a pledge of long-term tangible assets under the Law on Special Pledges.
- ☞ The Group is a party to an investment bank loan agreement signed on 21 June 2013, maturing on 20 December 2029. The interest on the loan is 3M EURIBOR plus 3 percentage points, but not less than 6.5%. The loan is secured by a real estate mortgage, a pledge of long-term tangible assets under the Law on Special Pledges.

Revolving loans

- ☞ The Group was granted a bank loan on 5 October 2011 for an amount of BGN 3 000 thousand with maturity date on 25 October 2024. The loan is secured by real estate. The annual interest rate equals 4%, formed based on 1M EURIBOR + 4%, but no less than 4%.
- ☞ The Group is party to a bank loan agreement with a commercial bank signed on 31 January 2019 at the amount of EUR 4 950 thousand with due date on 31 January 2022. The loan is secured by bank deposits. The annual interest rate on the loan is based on BIR plus 0.8%.
- ☞ The Group has received three secured bank loans granted by a Bulgarian commercial bank. The loans are denominated in BGN and have an agreed amount of BGN 6 000 thousand, BGN 8 944 thousand and BGN 3 220 thousand, respectively. The interest rates on the loans are 3.3% and 4%, maturing in 2022.

To secure two of the loans, pledges of government securities of the Republic of Bulgaria with a nominal value of BGN 8 950 thousand and maturity in 2025 under one loan and a nominal value of BGN 11 300 thousand and maturities of the issues in 2021 have been established, 2025 and 2027. One of the loans is secured by a pledge on cash in the amount of BGN 714 thousand, which are blocked until its repayment and insurance "Financial risk" valid until February 2022.

- ☞ The Group is party to a 5 loan contracts for working capital with due dates on 31 October 2022, 31 January 2021 and 31 March 2022 and two loans with a term of 30.12.2021. The annual interest rate on the loans is 3 % and 4% of the loan agreement concluded in 2020 plus 3M EURIBOR, but no less than 4 %. The loans are secured by pledge of public procurement contracts for providing of air tickets, receivables under BSP receipts, receivables under contracts of third parties.
- ☞ The Group was granted a revolving bank credit, signed on 28 January 2008 with maturity date on 25 October 2024. The annual interest rate is 1M EURIBOR plus 4%. Collateral - mortgage on grain depots in the town of Dobrich and the village of General Kolevo (lands, buildings and permanently attached machines and equipment), owned by the Group.
- ☞ The Group was granted a revolving bank credit, signed on 13 December 2013 with maturity date on 30 September 2024. The annual interest rate is average deposit index (ADI) plus 2.657 %. The loan is secured by a pledge of some inventories and property, plant and equipment owned by the Group.
- ☞ On 14.08.2020 the Group entered into a bank loan agreement for working capital in the amount of BGN 250 thousand with an annual interest rate of BGN 2.5% plus a contractual credit risk margin of 1% or a total agreed rate of 3.5%. A grace period of principal until 19.03.2022 has been agreed. As of 20.03.2022 until 20.08.2023 (inclusive) the loan is repaid in seventeen equal monthly installments in the amount of BGN 13 500 and one last installment due on 20.08.2023 in the amount of BGN 20 500. To secure the loan, the Group has pledged assets from the group of properties, plant and equipment
- ☞ Bank loan-overdraft agreement concluded on 25.09.2020 for working capital with maturity on 20.09.2023. The annual interest rate is equal to the base interest rate of the bank plus a

contractual margin of 1.3 points. The loan is secured by a Special Pledge Agreement on some current and future receivables on specific Group's accounts opened with the creditor bank.

26.3.2. Current bank borrowings

	2020 BGN'000	2019 BGN'000
Current revolving and investment loans	49 514	63 109
	49 514	63 109

Revolving loans

- ☞ On 8 October 2019, the Group entered into a bank loan agreement for working capital in the amount of BGN 150 thousand with an annual interest rate of BGN 2.5% plus a contractual credit risk margin of 1% or a total agreed rate of 3.5%. A grace period of one year has been agreed until 19.10.2020. As of 20.10.2020 until 20.09.2021 (inclusive) the loan is repaid in twelve equal monthly installments in the amount of BGN 12 500. To secure the received loan The Group has pledged some assets from the group of property, plant and equipment. As of 31.12.2020, the residual amount of the loan is BGN 113 thousand.
- ☞ The Group is party to a loan contract for working capital, signed on 11 December 2019 with maturity date on 30 August 2021. The interest on the loan is defined as the sum of the variable base interest rate applicable to the relevant interest rate period plus 2.50%. The loan is secured by a mortgage on real estate in Sofia, owned by the Group, pledge of some receivables.
- ☞ The Group is party to a loan contract for working capital, signed on 01 August 2018 with due date on 20 August 2021. The annual interest rate is equal to the base interest rate of the Bank plus a contractual surplus of 1.7 %. The loan is secured by a pledge of some receivables on some current accounts in creditor bank and a special pledge on goods intended for duty-free foreign exchange trading on airplanes and / or in specialized stores. The total value of the goods is up to BGN 220 thousand.
- ☞ The Group was granted bank loan for working capital with due date on 01 February 2021. The annual interest rate is equal to the base interest rate of the Bank plus a contractual surplus of 1.7 % on the used portion of the loan. The loan is secured by a contract for pledge of making third party lease of "Hangar with lightweight construction (HLC)" and connecting corridor, located in the town. Sofia Slatina, Sofia Airport.

26.4. Other borrowings, financing and liabilities

	Current		Non-current	
	2020 BGN'000	2019 BGN'000	2020 BGN'000	2019 BGN'000
Other borrowings and financing	26.4.2 23 040	7 120	26.4.1 6 161	14 090

26.4.1. Other non-current borrowings, financing and liabilities

	2020 BGN'000	2019 BGN'000
Non-current borrowings	5 820	13 437
Financing from State Agricultural Fund	341	653
	6 161	14 090

Other non-current borrowings are received under annual interest rates from 3% to 8% depending on the contract period, received from third parties. The long-term borrowing is not secured. Payments are concluded in the currency, in which they were granted.

Financing refers to acquired assets Station for geophysical studies in oil and gas Drilling, Station for drilling geophysical studies in oil and gas drilling under contract between Oil and Gas Exploration and Production and The General Directorate "European Funds for Competitiveness" - Managing Authority of the OPC to the Ministry of Economy and Energy - legal successor of BSMEPA, regarding grant №

2TMG-02-21 / 13.06.2011 under Operational Program "Development of the Competitiveness of the Bulgarian Economy 2007-2013", Financed by the European Union through the European Regional Development Fund, and others.

26.4.2. Other current borrowings

	2020	2019
	BGN'000	BGN'000
Current borrowings	22 805	6 778
Financing under operational programs	235	342
	23 040	7 120

Other current borrowings are received under annual interest rates from 3% to 8% depending on the contracted period. The loans are classified according to their repayment deadline, which is 2021. The fair value of the loans is not separately determined as the management considers that the carrying amount of the loans is a reasonable approximation of their fair value.

26.5. Deposits from banks

	Current	
	2020	2019
	BGN'000	BGN'000
Demand deposits – local banks		
-in Bulgarian leva	24 196	7 206
-in foreign currency	7 688	5 182
Term deposits from Bulgarian banks in BGN	22 000	-
Demand deposits from foreign banks in foreign currency	9 204	4 630
Demand deposits from foreign banks in BGN	70	220
Term deposits from foreign banks in foreign currency	489	363
Term deposits from Bulgarian banks in foreign currency	2 445	1 814
	66 092	19 415

26.6. Liabilities under repurchase agreements

As at 31 December 2020, the Group has entered into agreements with a repurchase clause with Bulgarian companies amounting to BGN 15 449 thousand. (2019: BGN 13 160 thousand), including accumulated interest payables on them. The maturity of these agreements is until the end of 2021.

26.7. Trade payables

	Current		Non-current	
	2020	2019	2020	2019
	BGN'000	BGN'000	BGN'000	BGN'000
Trade payables	97 347	87 871	1 114	18

The net carrying amount of trade payables is considered a reasonable estimate of their fair value.

27. Payables to insured individuals

	2020	2019
	BGN'000	BGN'000
Attracted funds in a voluntary pension fund	96 476	94 066
Attracted funds in a professional pension fund	134 329	130 950
Attracted funds in a universal pension fund	1 331 017	1 235 339
	1 561 822	1 460 355

The net assets value of the funds, managed by the subsidiary POAD CCB - Sila AD as at 31 December 2020 amounts to BGN 1 561 822 thousand. The increase at the amount of BGN 101 467 thousand, compared to the liabilities as at 31 December 2019, is a result of proceeds from positive return on

investment of the insured individuals, realized in 2020, proceeds from social security contributions and a reduction of the amounts paid under insurance contracts.

The change in the net assets available for income is a result of:

	2020 BGN '000	2019 BGN '000
Beginning of the period	1 460 355	1 295 894
Received pension contributions	159 474	156 043
Amounts received from pension funds, managed by other Pension Insurance Companies	41 442	44 318
Funds of persons who have resumed their insurance in UPF under the procedure of Art. 124a of CSR	80	99
Funds transferred to persons from EU, ECB or EIB pension schemes	2	2
Total increase of pension contributions	200 998	200 462
Positive/ (negative) income from investment of funds	30 687	69 522
Result from investment of funds	30 687	69 522
Paid off pensions	(139)	(134)
One-time paid pensions to insured individuals	(6 330)	(5 221)
Funds for disbursement of funds to heirs of insured individuals	(3 443)	(2 656)
Amounts paid to the National Revenue Agency	(4 716)	(4 509)
Amounts paid under social security contracts	(14 628)	(12 520)
Amounts, paid to insured individuals, transferred to other pension funds	(84 557)	(67 317)
Amounts, paid to individuals that have changed their insurance under Article 46 of the SIC	(14 110)	(9 733)
Transferred taxes	(125)	(114)
Amounts paid to state budget	(28)	-
Transferred amount to insured individuals in EU, ECB and EIB schemes	(17)	(2)
Transferred amount to pension reserve	(86)	(50)
Entrance fee	(8)	(12)
Service fee	(179)	(201)
9% yield fee	(337)	(383)
Service fee (2020: 3.75%; 2019: 3.75%)	(5 683)	(5 527)
Investment fee (2020: 0.75%; 2019: 0.75%)	(10 450)	(9 654)
Withdrawal fee	(10)	(10)
End of the period	1 561 822	1 460 355

The net assets available for income are distributed as follows:

	2020 BGN '000	2019 BGN '000
Individual accounts	1 560 607	1 459 150
Reserve for minimal return	1 215	1 205
Net assets available for income	1 561 822	1 460 355

28. Employee remunerations

28.1. Employee benefits expense

Employee benefits expense includes current salaries and wages, as well as social security expenses, unused leaves and provisions for pension as follows:

	2020 BGN'000	2019 BGN'000
Wages expense	(102 314)	(101 211)
Social security costs	(17 975)	(18 321)
Employee benefits expense	(120 289)	(119 532)

28.2. Pension and other employee obligations

The liabilities for pension and other employee obligations recognized in the consolidated statement of financial position consist of the following amounts:

	2020 BGN'000	2019 BGN'000
Non-current:		
Pension provisions	4 723	4 653
Non-current pension and other employee obligations	4 723	4 653
Current:		
Employee benefits obligations	8 675	11 856
Payables to social security institutions	2 766	2 691
Pension provisions	829	1 053
Current pension and other employee obligations	12 270	15 600
	16 993	20 253

The current portion of these liabilities represents the Group's obligations to its current and former employees that are expected to be settled during 2021.

In determining the pension obligation, actuarial assumptions were used. These assumptions were developed by management under consideration of expert advice provided by independent actuarial appraisers. These assumptions have led to the amounts determined as the Group's defined benefit obligations for the reporting periods under review and should be regarded as management's best estimate. However, the actual outcome may vary.

Changes in pension provisions under the Labour code are presented as follows:

	2020 BGN'000	2019 BGN'000
Pension provisions, beginning of period	5 708	5 050
Expenses for current service	589	568
Interest expenses	93	96
Adjustments - actuarial (gains)/losses from changes in demographic assumptions and financial assumptions	(140)	499
Benefits paid	(698)	(505)
	5 552	5 708

29. Insurance reserves and reinsurance assets

Insurance technical reserves	Note	2020 BGN'000	2019 BGN'000
Reserves from non-life insurance activities	29.1	258 376	262 933
Life Insurance Reserves	29.2	1 766	1 952
		260 142	264 885

The insurance reserves as at 31 December 2020 were set aside in the course of the insurance activity of the Group, performed through ZAD Armeec Insurance Company (General Insurance) and ZEAD CCB Life (Life Insurance).

Reserve adequacy

Periodically, the actuaries of the Group assess whether the total provision less the deferred acquisition costs is sufficient to cover any future payments. As required by regulators, the amount of such reserves should be fully secured by investing in highly liquid assets.

When assessing the adequacy of reserves, account shall be taken of cash flows intended to pay indemnities, cash flows generated by collected premiums, paid commissions.

29.1. Reserves from non-life insurance activities

	Note	31.12.2020			31.12.2019		
		Insurance reserves	Reinsurance assets	Net	Insurance reserves	Reinsurance assets	Net
		BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000
Premium reserve carried forward	29.1.1	87 854	(19 896)	67 958	97 869	(18 454)	79 415
Reserve for outstanding payments	29.1.2	169 153	(59 847)	109 306	163 214	(62 673)	100 541
Unexpired risk reserve	29.1.3	6	-	6	419	-	419
Reserve for bonuses and discounts	29.1.4	1 363	(636)	727	1 431	(664)	767
		258 376	(80 379)	177 997	262 933	(81 791)	181 142

29.1.1. Premium reserves carried forward

Premium reserve carried forward as at 31 December 2020 amounting to BGN 87 854 thousand (2019: BGN 97 869 thousand) is formed to cover claims and expenses that are expected to arise after the reporting period under the insurance or reinsurance contracts in force at the time of valuation.

The amount of the transfer-premise reserve is determined using the "exact date" method according to which the reserve includes the portion of the premium income related to the time between the end of the reporting period and the expiry date of the insurance contract. The Group has formed its unearned premium reserve on the basis of accrued insurance premiums after deduction of unearned premiums and receivables written off in early terminated contracts and premiums on contracts expired at the reporting date period. Given that the insurer does not pursue a policy of deferral of its acquisition cost, the latter is recognized at the time of the conclusion of the insurance contract and deducted from the accrued premium income in the calculation of the carry-over reserve.

The basis for the formation of the reserve corresponds to the accounting recognized premium income. Premium income recognizes the amount owed by the insurer for the entire insurance period that the Group is entitled to receive under the contracts entered into during the accounting year. The accrued premium income includes all the contributions due for the entire duration of the policy, and in the case of multi-year policies with deferred payment of the premium, the consecutive annual contribution is accrued at the maturity date.

29.1.2. Reserve for outstanding payments

The reserve for outstanding payments as at 31.12.2020 amounting to BGN 169 153 thousand (2019: BGN 163 214 thousand) is set up to cover benefits, amounts and other payments under insurance or reinsurance contracts, as well as related costs, on claims that arose before the end of the reporting period, whether or not they were filed, and which were not paid on the same date. The amount of the provision is in line with the estimated cost of settlement of all claims on events occurring by the end of the reporting period, including the estimated amount of unreported claims.

The provision for claims outstanding includes the following components:

- ☑ reported, but not settled claims;
- ☑ incurred, but not reported claims;
- ☑ settlement costs

Reserve for reported, but not settled claims (RBNS):

The value of RBNS has been calculated using the "Claim by claim" method, including the expected amount of payments for each reported but unpaid claim.

For damages brought in legal actions for which there are no enforceable decisions, for insurance with sufficient representative data, correction coefficients are used, calculated according to Art. 90, para. 12 of Ordinance No. 53. As of 31 December 2020, correction coefficients are attached to the claims incurred in insurance claims: "Casco", "Civil liability of the motorist", "Fire and natural disasters" and "General civil liability".

Where the damage compensation is paid in the form of an annuity, the amount of the reserve is calculated using recognized actuarial methods, taking into account the annuity period, the value of the periodic payment, the age of the person, and the use of mortality tables and the risk-free interest rate curve published by EIOPA. Under the civil liability insurance lawsuits, as of 31.12.2020 the Group pays five annuity claims.

Reserve for incurred, but not reported claims (IBNR):

The reserve includes the expected amount of unpublished claims that occurred before the end of the reporting period. In order to determine the IBNR reserve, chain-based methods based on the accumulated value of the paid or claimed claims were used. For all types of insurance, the Group has data for a sufficiently long period to cover the full cycle of claim development as well as to use statistical calculation methods. The amount of the reserve is determined separately for the activity of active reinsurance and direct business.

Under Casco Insurance, due to the significant amount of recovered amounts of regressions and sufficient data to predict future revenues, Armeec Insurance Company reduces the reserve for incurred but not reported claims with the expected recoveries by regressions. The latter are calculated using a chain-based method based on the recovered sums for regressions over the past 11 years.

Under Motor Third Party Liability insurance, the Unpaid Claims Reserve is calculated separately for property and non-pecuniary damage as well as for minor and major damage. Large claims have been categorized as one event with a total amount over BGN 500 000. The value of the reserve is calculated on a database for the period 2009 - 2020. The calculation of the small-loss reserve was done using a chain-based method based on the accumulated historical values of the claimed and paid claims using weighted averages of development, with the two approaches (paid and claimed) being assigned the same weight in determining of the final amount of the reserve. For the calculation of the large damages reserve Armeec Insurance Company uses a method based on the average number of damages per year per event and year of claim and the average amount of a claim. The method used for the calculation of the motor third party liability insurance was approved by FSC Resolution No. 156 - CP from 29.03.2020.

As of 31 December 2020, the Group has not created a provision for incurred but not reported damage to insurances: "Disease", "Rail Vehicles", "Casco on Vessels", "Property Damage", "Credit and Leasing" Guarantee Insurance ", " Miscellaneous Financial Losses "and Legal Expenses Insurance, in the absence of the need to set aside, in view of the historical data and the results obtained from the calculations made.

Reserve for settlement costs

The value of the liquidation cost reserve is calculated on the basis of an expected average liquidation cost per claim.

29.1.3. Unexpired risk reserve

The Reserve for unexpired risks as at 31.12.2020 amounting to BGN 6 thousand (2019: BGN 419 thousand) is formed when the expectations for the risk and expense of the current policies at the end of the reporting period exceed the amount of the assigned premium reserve.

In the case of insurance under Section II, point A, item 10.1 of Annex 1 to the Insurance Code, where the sum of the expected loss and the operational costs of the insurance class for the relevant signature year exceed the premium received, the Group shall allocate a non-unexpected risk reserve an amount equal to the difference between the expected final loss and the operating costs on the one hand and the assigned premium reserve on the other.

29.1.4. Reserve for bonuses and discounts

The Bonus and Discount Reserve is formed for all contracts that provide for the return of a premium on a positive result after their expiration or a final settlement of the premium on the basis of realized risks during the term of the insurance.

The value of the reserve is determined separately for each policy with a performance clause, and for all insurance policies in force at the time of calculating the reserve, the winning premium is multiplied by an average return on the premium calculated on the basis of historical data. As of 31.12.2020, a factor of 10% was applied. For all expired contracts, the specific amount of the premium to be reimbursed has been calculated, or when insufficient data is available, the above approach is applied.

29.2. Life insurance reserves

	2020 BGN'000	2019 BGN'000
Mathematical reserve	593	542
Premium reserve carried forward	829	1 137
Reserve for outstanding payments	344	273
	1 766	1 952

The insurance reserves of the Group's 2020 life insurance business are formed in compliance with the requirements of Ordinance No. 53 of 23.12.2016 on the requirements for accountability, valuation of assets and liabilities and formation of the technical reserves of insurers, reinsurers and the Guarantee Fund.

The following bases were used in the calculation of the technical provisions as of 31.12.2020:

Data on current allowances issued by the company and recognized as premium income for the period from the commencement of operations to 2020 are used for the **premium reserve carried forward**. As of 31.12.2020 these data are aligned with accounting data.

For the **RBNS reserve** (pending payments), data for the received and outstanding claims on policies as of 31.12.2020 was used in the Group damages register provided by the Liquidation Division. Claims relating to court proceedings include sums for court and interest in court cases.

For the IBNR reserve chain-column statistical methods were used.

For the **mathematical reserve** a prospective method has been used with respect to the group and individual life insurance policies as at 31.12.2020.

An additional **non-expired risk reserve** is not set aside under Disease Insurance because the result of Appendix No. 6 of Ordinance 53 is positive for 2019, but for current period is negative. According to the same Ordinance, the requirement to set aside this type of reserve is to have a negative result in the last 3 years, including the current one.

A stock fund is not formed because there has been no significant deviation in the amount of net allowances in the previous years.

A reserve for bonuses and rebates is not set as, under the terms of the insurance contracts and the internal rules of the Group, bonuses and rebates are made only in the case of the policy renewal by the insured person and the calculation of the levy on the expired policy.

The following methods for calculating the reserves are used:

The unearned premium reserve is allocated by the method of the exact date (according to Art. 84 para. 2 of Ordinance № 53). The amount of the reserve amounts to BGN 829 thousand (2019: BGN 1 137 thousand).

The Reserve for Outstanding Payments includes the amounts for claims incurred but unpaid (IBNR). There are no charges due to settling claims related to pending payments.

For the RBNS reserve, the "Claim by Claim" method is used, according to Art. 90 para 1 of Ordinance No. 53. In addition, according to Art. 90 para. 2 of claims on insurance contracts brought before a court for which the Group is informed and on which there is no ruling of the Court are included in the reserve for pending payments at the cost of the claims together with the interest due and the known costs of the cases. Given the small number of legal claims - 3, the coefficient under paragraph 12 of Art. 90 was not administered. The total reserve for claimed and outstanding claims is BGN 344 thousand, the main amount being due to additional insurance.

With respect to the reserve currency, all policies in effect as at 31.12.2020 are in EUR or BGN, so BGN assets are used to cover the gross amount of the insurance reserves.

30. Liabilities to insurance and reinsurance contracts

	2020 BGN'000	2019 BGN'000
Insurance technical reserves		
Insurance liabilities	11 559	13 430
Reinsurance obligations	8 820	9 068
Assets with Guarantee Fund	768	483
Other insurance liabilities	-	139
	21 147	23 120

31. Lease liabilities

Lease liabilities are presented in the statement of financial position as follows:

	2020 BGN'000	2019 BGN'000
Lease liabilities – non-current portion	199 228	143 168
Lease liabilities – current portion	50 212	47 505
Lease liabilities	249 440	190 673

Detailed information on the Group's right of use assets is presented in note 9.

With the exception of short-term leases and leases of low-value assets, each lease is recognized in the consolidated statement of financial position as an asset with a right of use and a lease liability. Variable lease payments that are independent of an index or variable interest rate (for example, lease payments based on a percentage of the Group's sales) are excluded from the initial measurement of the lease liability and asset.

Each lease generally imposes a restriction that, unless there is a contractual right for the Group to sublet the asset to another party, the right-of-use asset can only be used by the Group. Leases are either non-cancellable or may only be cancelled by incurring a substantive termination fee. Some leases contain an option to purchase the underlying leased asset outright at the end of the lease, or to extend the lease for a further term. The Group is prohibited from selling or pledging the underlying leased assets as security. For leases over office buildings and factory premises the Group must keep those properties in a good state of repair and return the properties in their original condition at the end of the lease. Further,

the Group must insure items of property, plant and equipment and incur maintenance fees on such items in accordance with the lease contracts.

Future minimum lease payments at 31 December 2020 were as follows:

	Minimum lease payments due						Total
	2020	2021	2022	2023	2024	>2024	
	Within 1 year	1-2 years	2-3 years	3-4 years	4-5 years	After 5 years	
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000
31 December 2020							
Lease payments	59 565	55 237	40 155	29 935	28 015	78 871	291 778
Finance charges	(9 353)	(8 959)	(6 636)	(5 154)	(3 988)	(8 248)	(42 338)
Net present values	50 212	46 278	33 519	24 781	24 027	70 623	249 440

Future minimum lease payments at 31 December 2019 were as follows:

	Minimum lease payments due						Total
	2020	2021	2022	2023	2024	>2024	
	Within 1 year	1-2 years	2-3 years	3-4 years	4-5 years	After 5 years	
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000
31 December 2019							
Lease payments	55 291	49 269	37 315	24 886	14 820	33 840	215 421
Finance charges	(7 786)	(5 677)	(3 886)	(2 430)	(1 668)	(3 301)	(24 748)
Net present values	47 505	43 592	33 429	22 456	13 152	30 539	190 673

Leases payments not recognized as a lease liability are recognized in profit or loss for the period and presented in note 41 Operating and administrative expenses.

As at 31 December 2020 the Group is committed to short-term leases and the total commitment at that date is BGN 1 397 thousand. The maturity structure is as follows:

	Minimum lease payments due						Total
	Within 1 year	1-2 years	2-3 years	3-4 years	4-5 years	After 5 years	
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000
31 December 2020							
Lease payments for contracts without recognised right-of-use asset	927	201	93	45	29	102	1 397
31 December 2019							
Lease payments for contracts without recognised right-of-use asset	844	227	103	43	28	90	1 335

32. Tax liabilities

Tax payables include the following:

	2020	2019
	BGN'000	BGN'000
Corporate income tax	1 574	1 422
VAT payables	1 228	1 167
Excise duty	208	270
Other taxes	2 383	2 124
	5 393	4 983

33. Other liabilities

Other payables can be summarized as follows:

	Current		Non-current			
	2020 BGN'000	2019 BGN'000	2020 BGN'000	2019 BGN'000		
Other payables	33.2	50 941	54 668	33.1	6 165	5 075

33.1. Other non-current payables

	2020 BGN'000	2019 BGN'000
Financing for purchase of intangible assets	712	988
Trans-European Transport Network financing	18	19
Provisions	1 679	1 772
Other	3 756	2 296
	6 165	5 075

The Group participates in the Operational Programme "Development of the Competitiveness of the Bulgarian economy BG161P003-1.1.04 Support for commercialization of innovative products, processes and provision of innovative services".

The program includes the purchase of:

- Three-layer line for inflating foil
- Flow technology line of installation tapes looms and apparel fabric products

As at 31 December 2020 the Group is a beneficiary under the Resolution for granting financial aid, dated 10 June 2009, by the Commission of the European Community for projects of common interest "Studies related to the port expansion project for Lesport as part of Port Varna regarding implementation of European standards in Bulgaria" 2008-BG-90300-S in the field of the trans-European transport networks (INEA).

33.2. Other current payables

	2020 BGN'000	2019 BGN'000
Airfare tickets sold	18 662	20 121
Advances from customers	10 421	7 363
Guarantees	5 198	2 631
Penalties	1 114	1 361
Other	15 546	23 192
	50 941	54 668

Liabilities for airfare tickets sold amounting to BGN 18 662 thousand (2019: BGN 20 121 thousand) represent the tickets sales, which as at the date of the financial statements have not factually occurred i.e. conducting the carriage.

34. Revenue from non-financial activities

The non-financial income of the Group can be analysed as follows:

	2020 BGN'000	2019 BGN'000
Income from sale of plane tickets	106 595	261 143
Income from services rendered	52 154	77 108
Income from sale of finished goods	38 907	49 333
Income from sale of trading goods	17 158	21 361
Other	75 825	68 421
	290 639	477 366

35. Gain on sale of non-current assets

	2020 BGN'000	2019 BGN'000
Proceeds from sale of non-current assets	6 854	2 158
Carrying amount of non-current assets sold	(4 056)	(1 738)
	2 798	420

36. Insurance income

		2020 BGN'000	2019 BGN'000
Insurance premium income	36.1	202 014	219 823
Income from reinsurance operations		147 899	113 875
Regression income		11 987	10 439
Income from release of insurance reserves		4 741	4 897
Other insurance income		4 804	51 420
		371 445	400 454

36.1. Insurance premium income

	2020 BGN'000	2020 %	2019 BGN'000	2019 %
Casco	121 682	60.23%	126 166	57.39%
Motor third party liability	39 868	19.74%	54 680	24.87%
Fire and natural disasters	18 698	9.26%	15 435	7.02%
Travel Assistance	2 049	1.01%	5 535	2.52%
Accidents	3 271	1.62%	4 459	2.03%
General third-party liability	2 713	1.34%	2 942	1.34%
Other financial losses	4 485	2.22%	2 655	1.21%
Additional insurance	2 197	1.09%	2 157	0.98%
Casco of aircrafts	3 472	1.72%	2 442	1.11%
TPL related to aircraft	639	0.32%	665	0.30%
Freight transport	1 403	0.69%	1 420	0.65%
Casco of vessels	760	0.38%	774	0.35%
Loans and leases	444	0.22%	75	0.03%
Health services/ de	151	0.07%	163	0.07%
Life and annuity	136	0.07%	124	0.06%
TPL related to vessels	34	0.02%	66	0.03%
Property damage	10	0.00%	62	0.03%
Insurance guarantees	2	0.00%	3	0.01%
	202 014	100.00%	219 823	100.00%

37. Insurance expense

		2020 BGN'000	2019 BGN'000
Reinsurance costs		(170 114)	(178 476)
Indemnities paid	37.1	(94 719)	(115 900)
Acquisition costs		(45 116)	(49 716)
Expenses for liquidation of damages		(5 351)	(6 730)
Other insurance costs		(10 429)	(6 451)
		(325 729)	(357 273)

37.1. Indemnities paid

In 2020 and 2019, the following insurance benefits were paid:

	2020 Indemnities paid BGN'000	2020 Share %	2019 Indemnities paid BGN'000	2019 Share %
Casco	(61 986)	65.44%	(68 025)	58.68%
Motor third party liability	(24 252)	25.60%	(34 457)	29.73%
Property damage	(8)	0.01%	(8)	0.01%
Travel assistance	(1 554)	1.64%	(2 942)	2.54%
Accident	(1 615)	1.71%	(1 974)	1.70%
Casco of aircrafts	-	0.00%	(193)	0.17%
Casco of vessels	(163)	0.17%	(255)	0.22%
Health services	(70)	0.07%	(254)	0.22%
Additional insurance	(126)	0.13%	(297)	0.26%
Life insurance	(71)	0.07%	(246)	0.21%
General Third-Party liability	(433)	0.46%	(198)	0.17%
Freight transport	(36)	0.04%	(92)	0.08%
Fire and natural disaster	(4 399)	4.66%	(6 940)	5.99%
Aircrafts Third Party liabilities	-	0.00%	(19)	0.02%
Vessels Third Party liabilities	(6)	0.01%	-	0.00%
	(94 719)	100.00%	(115 900)	100.00%

38. Interest income

	2020 BGN'000	2019 BGN'000
Interest income by types of sources:		
Legal entities	79 569	90 186
Government securities	44 691	44 118
Banks	2 870	7 395
Individuals	50 094	49 457
Other	2 147	2 857
	179 371	194 013

39. Interest expense

	2020 BGN'000	2019 BGN'000
Interest expense due to depositors:		
Legal entities	(14 758)	(14 331)
Individuals	(6 157)	(8 780)
Banks	(6 605)	(8 828)
Other	(9 726)	(9 373)
	(37 246)	(41 312)

40. Net result from transactions with financial instruments

	2020 BGN'000	2019 BGN'000
Gains from transactions with securities and investments	698 267	416 562
Dividend income	18 914	20 762
	717 181	437 324
Losses from transactions with securities and investments	(649 248)	(345 923)
	(649 248)	(345 923)
Result from transactions with financial instruments, net	67 933	91 401

41. Operating and administrative expense

	Note	2020 BGN'000	2019 BGN'000
Hired services expense		(115 829)	(212 049)
Cost of materials		(54 301)	(113 695)
Cost of goods sold		(19 119)	(20 303)
Employee benefits expense	28.1	(120 289)	(119 532)
Depreciation expense	8,9,11,12	(111 054)	(87 883)
Change in inventories and work in progress		1 130	351
Impairment of receivables and non-financial assets		(54 861)	(62 483)
Other expenses		(44 566)	(57 776)
		(518 889)	(673 370)

Remuneration for engagements for independent financial audit of the companies in the Group for 2020, performed by registered auditors, amounts to BGN 2 300 thousand. During the year, tax consultations or other services not related to the audit performed by registered auditors were provided, for which remunerations in the amount of BGN 238 thousand have been accrued. This disclosure is in compliance with the requirements of Art. 30 of the Accounting Act.

42. Other financial income

		2020 BGN'000	2019 BGN'000
Revenue from fees and commissions, net	42.1, 42.2	65 827	65 406
Net result from foreign exchange differences		(22 986)	410
Other finance expenses		1 551	(959)
		44 392	64 857

42.1. Revenue from fees and commissions

	2020 BGN'000	2019 BGN'000
Bank transfers in Bulgaria and abroad	27 522	29 399
Maintenance fee on deposit accounts	17 438	16 594
Servicing fee for loans	4 431	7 865
Fee for commitments and contingencies	995	1 002
Other fees and commissions income, different from banks	16 664	15 787
Other income	13 455	10 573
Revenue from fees and commissions	80 505	81 220

42.2. Expenses from fees and commissions

	2020 BGN'000	2019 BGN'000
Bank transfers in Bulgaria and abroad	(9 909)	(10 049)
Account maintenance fees	(1 114)	(1 212)
Release of precious parcels	(882)	(781)
Transactions with securities	(202)	(52)
Other fees and commissions expenses, different from banks	(1 226)	(2 191)
Other expenses	(1 345)	(1 529)
Total fees and commissions expenses	(14 678)	(15 814)

43. Income tax expense

The relationship between the expected tax expense based on the applicable tax rate of 10 % (2019: 10%) and the reported tax expense in profit or loss can be reconciled as follows:

	2020 BGN'000	2019 BGN'000
Profit before tax	43 088	94 059
Tax rate	10%	10%
Expected tax expense	(4 309)	(9 406)
Net effect of adjustments of the financial result for tax purpose	610	2 846
Current tax expense	(3 699)	(6 560)
Deferred tax income/(expense), resulting from:		
- origination and reversal of temporary differences	174	(854)
Tax expense	(3 525)	(7 414)
Deferred tax (expense)/ income recognized in other comprehensive income	(9 170)	92

Note 13 presents additional information on the deferred tax assets and liabilities, including the amounts recognized in other comprehensive income.

44. Earnings per share

Earnings per share have been calculated using the profit attributed to shareholders of the parent company as the numerator.

The weighted average number of outstanding shares used for basic earnings per share as well as the net profit, less the dividend expense, attributable to shareholders, is as follows:

	31 December 2020	31 December 2019
Profit attributable to the shareholders of the Group (BGN)	32 003 000	73 034 000
Weighted average number of outstanding shares	226 604 029	226 955 233
Earnings per share (BGN per share)	0.14	0.32

45. Related party transactions

The Group's related parties include its owners, associates and key management personnel. Unless otherwise stated, none of the transactions incorporate special terms and conditions. Outstanding balances are usually settled by bank transfers, in cash or set off.

45.1. Transactions with owners

	2020 BGN '000	2019 BGN '000
Sale of goods and services, interest income and other income		
- interest income	221	377
- sale of services	10	10
- other income	2	5
Purchase of services, interest expense and other expenses		
- purchase of services	(327)	(265)
- interest expense	(289)	(281)

45.2. Transactions with associates and other related parties

Sale of goods and services, interest income and other income	2020	2019
	BGN '000	BGN '000
Sale of production		
- associated companies	555	764
- other related parties	1 764	1 797
Sale of finished goods		
- associated companies	293	327
- other related parties	268	871
Sale of services		
- joint ventures	10	26
- associated companies	11 409	11 409
- other related parties	507	2 293
Interest income		
- joint ventures	218	294
- associated companies	22	27
- other related parties	1 883	4 771
Other income		
- joint ventures	25	49
- associated companies	122	132
- other related parties	380	398
Purchases of services and interest expense	2020	2019
	BGN '000	BGN '000
Purchases of services		
- joint ventures	(5)	-
- associated companies	(9 834)	(11 229)
- other related parties	(4 235)	(8 358)
Interest expense		
- associated companies	-	(1)
- other related parties	(35)	(19)

45.3. Transactions with key management personnel

Key management of Chimimport AD includes members of the Managing Board and Supervisory Board of the parent company. Key management personnel remuneration includes the following expenses:

	2020	2019
	BGN'000	BGN'000
Short-term employee benefits:		
Salaries, including bonuses	(1 779)	(168)
Social security costs	(24)	(24)
Total short-term benefits	(1 803)	(192)

46. Related party balances at year-end

	2020	2019
	BGN'000	BGN'000
Non-current receivables from:		
- associates	3 450	3 056
- other related parties	49 296	28 365
Total non-current receivables from related parties	52 746	31 421

Current receivables from:	2020	2019
	BGN'000	BGN'000
- owners	21 820	29 438
- associates	961	1 072
- joint ventures	1 264	-
- other related parties	95 677	124 674
Total current receivables from related parties	119 722	155 184
Non-current payable to:	2020	2019
	BGN'000	BGN'000
- owners	12	1
- associates	5 010	4 135
- joint ventures	236	312
- other related parties	11 771	8 946
Total non-current payables from related parties	17 029	13 394
Current payables to:	2020	2019
	BGN'000	BGN'000
- owners	22 153	25 807
- associates	6 099	8 568
- joint ventures	295	226
- other related parties	15 941	15 911
Total current payables from related parties	44 488	50 512

47. Contingent assets, contingent liabilities and other commitments

As at 31 December 2020 and 2019 the Group as entered into granting bank loans to customers which future utilization depends on whether the lessees fulfil certain requirements, including no overdue loans, granting collateral with certain quality and liquidity, etc.

The contingent liabilities related to the bank activity of the Group are as follows:

	2020	2019
	BGN'000	BGN'000
Bank guarantees in BGN	34 409	36 068
Bank guarantees in foreign currency	20 378	22 031
Irrevocable commitments	250 952	236 903
Total contingent liabilities	305 739	295 002

In accordance with the requirements of IFRS 9, the Group has recognized BGN 2 551 thousand of provisions for expected credit losses related to the contingent liabilities of the Group.

The contingent liabilities of the Group in accordance with non-banking activities are as follows:

The Group is a party to commercial cases in the Sofia City court in connection with commercial contracts from 2014 in the total amount of BGN 14 909 thousand. The value of the material interest of the specific court cases amounts to 24 931 thousand EUR. Based on the factual and legal situation, the Group's legal advisers expect the cases to be resolved favorably for the Group.

In 2021 a company of the Group is subject to audit by the Municipal Administration and on 6 April 2021 an audit report was issued, according to which liabilities in the amount of BGN 1,7 million have been established. The Group has taken procedural actions for objection against the obligations thus established as of the date of preparation of the consolidated financial statements.

The Group is a party to a bank guarantee issued by a commercial bank in the amount of BGN 100 thousand, EUR 85 thousand, as well as a letter of credit in the amount of USD 999 thousand. The bank guarantee was issued in connection with securing the Group's trade liabilities.

According to the concession agreement for a port for public transport of regional importance "Pritis" – public municipal property, which entered into force on 1 April 2019 for a period of 35 years. The Group has obligations to:

- make annual concession payments, consisting of two parts - a fixed part in the amount of BGN 48 900 and a variable part depending on the performed activity;
- manages and maintains the concession site at its own risk, in accordance with good engineering and operational practice, with the care of a good owner and in accordance with the requirements of applicable law governing activities and actions arising from the concession contract;
- maintains the port in operational condition and the port infrastructure in good operational condition by carrying out the necessary repairs at its own expense;
- provides port services at its own risk, ensuring their continuity for at least 8 hours a day;
- makes investments in accordance with the envisaged annual investment programs;
- realizes the annual cargo turnover, defined in conditional transport units as a conditional transport unit is each passenger served at the port and / or ship visit multiplied by 10.

Pursuant to the contract for granting a concession for a port for public transport of regional importance "Pristis" - public municipal property, the Group should maintain bank guarantee for good performance of the concession contract, amounting to BGN 100 thousand and validity until 1 March 2028.

In accordance with the concession contract of Port Lom Port - part of a port for public transport Lom, the Group should maintain bank guarantees in the established amount:

- a bank guarantee for execution of an Investment Program for the seventh contract investment year amounting to BGN 103 thousand with a term of validity as of 31.10.2021;
- a bank guarantee for the good performance of the obligations under the Concession Contract, amounting to BGN 455 thousand with a term of validity as of 27.09.2022.

According to the Concession Agreement for the Port Terminal Balchik, the Group has undertaken obligations to operate, maintain and make investments for the development of the terminal; to implement Annual Investment Programs, to maintain a certain average annual turnover, to maintain bank performance guarantees for the term of the contract and to apply a certain social program to the staff.

The Concessionaire undertakes to provide and maintain for each consecutive year of the validity of the Concession Agreement confirmed, unconditional, irrevocable bank guarantees for the term of the Concession, as follows:

- Guarantee of EUR 220 thousand (BGN 430 thousand) for guaranteeing the implementation of the concession contract, including the obligations for payment of the concession fee, for cargo turnover, for payment of interest and penalties and others specified in the concession contract;

According to the Concession Agreement concerning the port of Lesport, the Group has undertaken obligations to operate, maintain and make investments for the development of the terminal; to implement Annual Investment Programs, to maintain a certain average annual turnover, to maintain bank performance guarantees for the term of the contract and to apply a certain social program to the staff.

The Concessionaire undertakes to provide and maintain for each consecutive year of the validity of the Concession Agreement confirmed, unconditional, irrevocable bank guarantees for the term of the Concession, as follows:

- Guarantee for implementation of the Investment Program in the amount of 15 percent of the value of the planned investments for the respective year;

Guarantee in the amount of EUR 256 thousand (BGN 501 thousand) for the performance of the contract, including the performance of the contract, including the obligation to pay concession fees, cargo turnover, the obligation to pay interest and penalties specified in the contract.

48. Reconciliation of liabilities arising from financing activities

The changes in the Group's long term liabilities arising from financing activities can be classified as follows:

	Debenture loan BGN'000	Bank loans BGN'000	Other loans BGN'000	Total BGN'000
1 January 2020	40 004	108 417	14 090	162 511
Cash flows:				-
Repayment	-	(13 562)	(7 970)	(21 532)
Proceeds	-	18 652	4 200	22 852
Interest paid	(540)	(1 495)	(6 086)	(8 121)
Non-cash:				-
Reclassification	(2 013)	15 057	1 927	14 971
31 December 2020	37 451	127 069	6 161	170 681
	Debenture loan BGN'000	Bank loans BGN'000	Other loans BGN'000	Total BGN'000
1 January 2019	42 690	127 140	18 218	188 048
Cash flows:				
Repayment	(2 686)	(26 967)	(16 535)	(46 188)
Proceeds	-	8 244	13 608	21 852
Interest paid	-	-	(6 209)	(6 209)
Non-cash:				
Reclassification	-	-	5 008	5 008
31 December 2019	40 004	108 417	14 090	162 511

49. Non-monetary transactions

As at 31 December 2020 and 2019, the Group made the following investment transactions in which no cash or cash equivalents were used and which are not reflected in the consolidated statement of cash flows, as follows:

- During 2020, the Group recognized right of use assets with the total value of BGN 171 358 thousand (2019: BGN 35 869 thousand);
- In connection with the adoption of IFRS 16 "Leasing" in 2019, the Group has recognized right of use assets with a total value of BGN 218 498 thousand;
- The Group has set off counterpart receivables and payables in the total amount of BGN 2 483 thousand (2019: BGN 12 869 thousand).

50. Categories of financial assets and liabilities

The carrying amount of the Group's financial assets and liabilities, can be presented in the following categories:

Financial assets	Note	2020 BGN'000	2019 BGN'000
Financial assets at fair value through profit or loss:	15		
- Corporate shares, stocks and rights		1 162 656	998 288
- Bulgarian corporate bonds		232 178	208 117
- Medium-term Bulgarian government securities		53 222	66 150
- Long-term Bulgarian government securities		27 381	45 143
- Securities issued or guaranteed in other countries		547 016	608 694
- Derivatives held for trading		4 788	28
Equity instruments at fair value through other comprehensive income:	17		
- Quoted equity instruments		25 327	24 792
- Unquoted equity instruments		58 439	47 826
Debt instruments measured at fair value through other comprehensive income:	16		
- Bonds		210 804	123 984

Financial assets	Note	2020 BGN'000	2019 BGN'000
- Government Securities		506 791	410 197
Debt instruments at amortized cost:			
- Loans	14, 18.1	2 847 350	2 751 172
- Cession receivables	18.1	41 244	60 124
- Receivables under repurchase agreements	18.2	394 693	335 417
- Debt instruments at amortized cost	18.3	464 877	356 394
- Receivables from related parties	46	172 468	186 605
- Trade receivables	18.4	115 382	126 134
- Others	18	21 967	14 931
<i>Less: Impairment</i>	18	(20 381)	(41 738)
- Cash and cash equivalents	23	2 221 632	2 136 035
		9 087 834	8 458 293
Financial liabilities			
	Note	2020 BGN'000	2019 BGN'000
Financial liabilities measured at amortised cost:			
Liabilities to depositors	25	6 168 872	5 703 841
Borrowings	26.2, 26.3, 26.4	246 235	235 157
Bank deposits	26.5	66 092	19 415
Cession payables	26	53 926	48 942
Obligations under repo agreements	26.6	15 449	13 160
Lease obligations	31	249 440	190 673
Trade and other payables	26.7	98 461	87 889
Related party payables	46	61 517	63 906
		6 959 992	6 362 983
Derivatives designated as hedging instruments in cash flow (at fair value):			
Derivatives	26.1	-	10 079
		6 959 992	6 373 062

See note 4.19 for information on accounting policy for each category of financial instruments. The methods used to measure fair values are described in note 52. A description of Group's policy and objectives for risk management is presented in note 51.

51. Financial instruments risks

Risk management objectives and policies

Due to the use of financial instruments and as a result of its operating and investment activities, the Group is exposed to various risks – insurance risks, market risk, foreign currency risk, interest risk, as well as price risk. The Group's risk management is coordinated by the Managing board and focuses on actively securing the Company's short to medium-term cash flows by minimizing the exposure to risks. Long-term financial investments are managed to generate lasting returns.

The Group is exposed to different types of risk with regards to its financial instruments. For further information regarding the categories of financial assets and liabilities see note 50. The most significant financial risks to which the Group is exposed to are described below.

51.1. Insurance risk

Insurance risk is the risk of occurrence of insured events as a result of the portfolio of insurance contracts in which the amount of damages and the benefits to be paid exceeds the amount of the insurance reserves.

This depends on the frequency with which the insurance events occur, the type of insurance portfolio, the amount of the insurance benefits. To mitigate this risk, the variety of insurance portfolio and probability theory are of great importance.

The Group strives to make a relatively even distribution of insurance contracts and to analyse the different types of insurance risks, which is reflected in the general conditions. Through various assessment and control methods, the Head of Internal Control performs regular risk assessment and monitors the accumulation of insurance sums by group of clients and regions. The risk management is carried out by the Internal Control Directorate in cooperation with the actuaries and the management of the Group.

The main factors on which the positive financial result of the Group depends are the loss rate, the cost quota and the investment income.

Insurance risk - the technical risk is the risk of occurrence of an insured event, in which the amount of the insurance indemnity exceeds the expectations for risk manifestation, expressed in the amount of the formed insurance reserves, i.e. insurance technical risk exists when the total loss for a certain period of time is greater than the calculated premium and the reserves reserved. The insurance - technical risk is influenced by the frequency and weight of the claims.

Every insurance company is seeking to ensure that the coverage of its commitments have allocated sufficient amount insurance technical reserves.

The Group manages and balances the insurance risks incurred both within the insurance group and outside it. Within the insurance group, this is achieved by balancing the risks assumed in time, in essence, by location, in risk groups and by increasing the number of insured entities, i.e. through the manifestation of the Law of Big Numbers. The Group carries out a systematic analysis of the risks assumed, their time and territorial diversification, offers new insurance products and strives to incorporate permanently new units into the insurance population with a well anticipated risk exposure.

Outside the insurance group, the Group equates the risk by using reinsurance contracts. According to the specifics of the specific insurance products, the choice of the reinsurance contract and the relevant limits of self-retention is determined. The management of insurance risk is also reflected in the application of constraints in signing procedures - Limits of liability, exclusion of risks to which it can be influenced, use of appropriate methods to assess the necessary bonuses and future obligations, implementation of reinsurance program and monitoring of the insurance business. Regardless of the reinsurance protection, the Group is not relieved of its direct liability to the insured against the risks transferred, resulting in credit risk to the extent that the reinsurers of the relevant reinsurance contract are unable to meet their financial obligations under the reinsurance contract. To minimize the exposure to this credit risk, the Group maintains a register of available quantitative indicators of the financial position of its counterparties.

The Group offers over 70 types of insurance products, thus striving to achieve a diversified and balanced, aggregated insurance portfolio. Ten of the products offered cover risks in Car Insurance; 18 cover risks in Property Insurance; 40 - In liability insurance, Accident and Travel assistance; 10 are the Insurance of Insurance and Financial Risks Insurance and a number of other insurances in different fields of the non-life insurance. The term of the concluded contracts in the aggregated insurance portfolio is mainly one year, but there are also contracts in it that are shorter or longer than one year.

The car insurance covers mainly risk related to road accidents, natural disasters and illegal human activities. The risks are tangible and intangible. The covered risks cover to the fullest extent the insurance coverage needs of owners, users and holders of motor vehicles. The territorial scope of insurance covers the whole of Europe.

The property insurance covers mainly risk related to fire, natural disasters, equipment and equipment failure, illegal human activity, etc. For property insurance, valuation and reinsurance protection with regard to catastrophic risks is essential. In assessing these risks, the accent is put on the adequate determination of the sum insured, the prevention performed, the periodic inspection of the insured objects. The provided territorial coverage for them is only for the territory of the Republic of Bulgaria.

Under Insurances Responsibilities, besides General Civil Liability, a large number of Professional Responsibilities are covered, which are mostly mandatory under different regulations. The cover of these insurances is granted only for the territory of the Republic of Bulgaria.

Accident and Travel Assistance covers risks related to: death, permanent and temporary disability of the insured, as a result of an accident and assisted assistance in health conditions. The coverage provided for the different products in this group is different and ranges from cover only for the Republic of Bulgaria to coverage worldwide.

Annually, the range of insurance products offered is analysed, depending on the results of each product, the Group's risky interest, market needs and other factors, adapting existing products or developing new products to meet specific needs. The latter is done after a thorough analysis of consumer demand and market segmentation.

The underlying assumption underlying the valuation of liabilities is that the development of future claims to the Group will follow in broad terms the experience of the development of claims in past years. This includes assumptions about the frequency and weight of each claim, as well as an estimate of the inflation factor for each year of insurance events. In addition, a qualitative and quantitative assessment is made of the degree of deviation that can be expected in applying past trends in the future. The Group recognizes the impact of external factors such as changes in legislation, development of case law, etc. on the amount of insurance liabilities.

In order to limit exposure to extreme adverse events, especially with regard to catastrophic events, the relevant reinsurance protection applies. Reinsurance contracts distribute the risk and minimize the effect of significant losses, which guarantees the Group's capitalization.

In selecting a reinsurer, the Group takes into account the relative reassurance of the reinsurer, assessed on the basis of the public rating and the studies conducted.

Insurance risk is reflected in the settlement process and the allocation of reserves. The table below represents an estimate of the RBNS included in the financial statements based on the claims reported and paid, broken down by the year of occurrence of the damage. The table provides a historical review of the sufficiency of the estimate of the amount of outstanding claims used in past years. Due to the inherent uncertainty in the process of determining the reserves, it cannot be guaranteed with absolute certainty that these reserves will suffice as a final result.

Year of event	2020	2019	2018	2017	2016	2015
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000
At the end of the period	48 597	52 242	48 674	52 390	54 258	55 684
1 year later	-	25 848	32 826	30 964	30 330	31 750
2 years later	-	-	5 187	8 066	13 422	7 041
3 years later	-	-	-	4 180	5 838	9 876
4 years later	-	-	-	-	2 243	7 481
5 years later	-	-	-	-	-	4 085
Cumulative payments to date	48 597	78 090	86 687	95 600	106 091	115 917
Overall assessment of benefits	97 837	99 733	100 642	103 719	109 968	115 917

As of 31 December:

Payments:

Measurements	49 240	21 643	13 955	8 119	3 877	-
Real Reserves	40 408	21 905	21 557	18 493	22 611	20 405

Some assumptions are made in the calculation of technical provisions. Assignment is a process related to the calculation of neutral estimates of the most probable or expected outcome of the insured event. The sources of information on which assumptions are made are based on in-depth studies on the Group's experience. Where there is insufficient insider information to produce a reliable assessment of the development of insurance claims, market data obtained from its own research or established by the Financial Supervision Commission is used.

With regard to the reserve for claimed but unpaid claims, the expertise of the liquidation experts is essential. They examine the damage in terms of the circumstances of the occurrence and the right to compensation. Based on a historically proven experience of the magnitude of such damage, it is assessed. This evaluation is reviewed regularly, and updates are updated when new information is available.

In order to create a reserve for incurred but unreported claims (IBNR), the Group uses chain-based methods both on the basis of accrued values of the paid claims and on the basis of the historical claims. Average and weighted average growth rates were used for development factors, with almost all insurance policies being applied for the period 2010-2020. When there is a major variation in development rates for a certain insurance policy for a given year, these years are not taken into account when calculating the reserve.

With sufficient data for recovered sums, the Group calculates a regression reserve that is deducted from the reserve for incurred but unproven damages. Such a reserve is calculated only under Casco insurance because of the significant amount of the recovered sums from this insurance. This reserve has been calculated on the basis of a chain-based method based on the recovered sums for the past 11 years.

For Motor Third Party Liability insurance, the unsecured claim reserve is considered separately for both property and non-pecuniary damage. The Group uses a combination of chain-based method based on the accumulated historical values of the claims using the weighted average development coefficients derived from the Group's own data and the chain-based method based on accumulated Values of paid claims using weighted average growth rates derived from the Group's own data in a 50/50 ratio. The method described is the method under Art. 92 para. 11 of Ordinance No. 53, which is used to determine the sufficiency of the insurance reserve. The method has been approved for a method of calculating the insurance reserve as at 31.12.2020 by FSC Resolution No. 156 - CP from 29.03.2021.

For insurances in which the Group offers active reinsurance and has statistical data on the development of damages for a sufficiently long period, the reserve for incurred but unproven damages shall be calculated separately for direct business and active reinsurance. In active reinsurance, the claim for damages is significantly delayed over time compared to the development of claims under direct business, given that, with sufficient data to apply a statistical method, it is more reasonable to carry out the calculations separately.

No provision is made for any incurred but unforeseen damages for Illness Insurance, Rail Vehicles, Credit and Leasing, Warranty Insurance, Miscellaneous Financial loss and Legal Expenses Insurance because, using the chain-based method of calculating the reserve for incurred but unproven damages results as the value 0, and insurance "Illness", "Rail vehicles" and "Legal expenses" not realized premium income.

The unearned premium reserve is formed to cover claims and expenses that are expected to arise in the insurance or reinsurance contract at the end of the reporting period.

The group formed unearned premium reserve base their accrued insurance premiums. All outstanding policy contributions are accrued over the life of the contract for one-year policies and for multiannual premiums with a lump sum payment. For multiannual policies with an annual contribution, the annual instalment is charged at the time of its maturity.

The Group uses a method of calculating the transfer-premise reserve - a method with the exact date. The transfer premium is deducted by subtracting the actual commission rate on each policy and the other acquisition costs incurred under the Insurance and Technical Plan.

The unearned premium reserve for insurance "Cargo" and "Carrier's Liability" was calculated for the period of insurance one month.

Basis for the calculation of the unearned premium reserve of the Group each policy separately. The calculations are made by a program embedded in the information system.

The proportion of reinsurers in the premium reserve is calculated in proportion to the premium on each policy for the proportionate contracts and facultative entered into. For the disproportionate reinsurance contracts "excess of loss", "stop loss" and CAT contracts, the share of the reinsurer is not set aside.

The adequacy of the obligations is ensured by the periodic assessment of the overall reserves and whether they are sufficient to cover any future payments. When assessing the adequacy of the reserves, account shall be taken of all expected cash flows under insurance contracts, such as benefits payments, compensation costs, etc. The adequacy of the unearned premium reserve and loss reserve is established by relevant tests.

Adequacy test of unearned premium reserve shall be under Art. 85 of Ordinance No. 53 dated 23 December 2016 on the Procedure and Methodology for Establishing Technical Reserves by Insurers

and Reinsurers. If during the last three years, including the current, the gross technical result under Appendix 6 of Art. 85, para. 3 of Ordinance No. 53 is negative, a reserve for unexpired risks is allocated. The test is carried out by type of insurance. The amount of the unexpired risk reserve is determined in accordance with Appendix 7 of Art. 85, para. 4 of the Ordinance.

The adequacy test of the pending payment reserve was performed using the run-off method.

The impact of the development of insurance performance on the Group's capital adequacy is simulated of the scenarios examined, the greatest impact on the Group's capital is that with a change in the amount of the provision for outstanding payments. This scenario reflects the uncertainty inherent in the assessment of the provision as it is a current estimate of expected future claims payments. This uncertainty is, to a large extent, the same in respect of the reserve for unreported and unreported claims, and in respect of insurances characterized by a longer claim settlement process, which is essentially compulsory Third-Party Liability insurance for motorists and others types of liability insurance.

	Equity BGN'000	Deviation BGN'000	Deviation %
Equity as of 31.12.2020	91 738	-	-
Increase of expected future claims payments by 10 %	91 028	(710)	(0.77%)
Decrease of expected future claims payments by 10 %	91 028	(710)	(0.77%)
Increase of reserve for unreported and unreported claims by 5%	83 280	(8 458)	(9.22%)
Decrease of reserve for unreported and unreported claims by 5%	100 196	8 458	9.22%

From reviewed scenarios most impact on the Group's equity is that one with a change in the amount of the reserve for upcoming payments. This scenario reflects the inherent uncertainty in the assessment of the reserve as it concerns a current assessment of the expected future claims payments. This uncertainty is most valid with regard to the reserve for incurred but unproven damages and to insurances characterised by a longer claims settlement process, such as Motor Third Party Liability insurance and other types liability insurances.

51.1.1. Reinsurance strategy

The reinsurance campaign of the Group is aimed at preserving its financial stability and ensuring maximum protection of the interests of insured persons in the event of the occurrence of insurance events that involve the risk of sensitive losses as a result of the occurrence of single insurance events and of catastrophic nature. This objective is achieved by continuously analysing the structure of the insurance portfolio by ensuring the accumulation of cover risks in amounts not exceeding the financial capacity of the Group.

Reinsurance Program:

- is a capital management tool aimed at reducing the cost of capital funds in the event of adverse events;
- is a measure to protect the Group's capital adequacy from accumulating risks, including those of a catastrophic nature;
- covers almost all risks and classes of business recorded by the Group. The types of reinsurance protection and contract limits are fully in line with the Group's risk appetite, the type of portfolio and the signing rules of the Group;
- accurately and clearly defines the specific needs for transferring risks as well as the right kind of specific contracts;
- determines self-retention rates by business class;
- is aimed at constantly optimizing reinsurance contracts in order to alleviate capital pressure through the application of different reinsurance options that can partially or totally achieve optimization of capital adequacy;
- reduces fluctuations in case of occurrence of insurance events;
- evaluates and equalizes the risks of different types of insurance coverage.

The Group reinsures part of its risks in order to control its exposures to losses and to protect its capital resources. All optional reinsurance contracts are pre-approved by the management. Before concluding

a reinsurance contract, the Group analyses the credit rating of the reinsurers concerned. High reinsurance reinsurers are selected. The Group periodically analyses the current financial position of reinsurers with which reinsurance commitments have been entered into.

The Group enters into reinsurance commitments with various reinsurers with a high credit rating to control the exposure to losses as a result of an insured event.

51.1.2. Damage settlement process

The damages table and namely the percentage of the damages quota ensures the opportunity for more precise information about the risk development during the reporting periods:

Types of insurance	2020	2020	2019	2019
	Damages quota, gross %	Damages, quota, net %	Damages quota, gross %	Damages quota, net %
Accident insurance	46%	38%	52%	50%
Including obligatory accident insurance of the passengers in the public transport	42%	44%	38%	25%
Disease	0%	0%	0%	0%
Casco	38%	37%	47%	47%
Rail vehicles	0%	0%	0%	0%
Casco Aircraft	-8%	187%	25%	-94%
Casco vessels	89%	81%	17%	35%
Freight transport	8%	6%	1%	-2%
Fire and natural disasters	26%	24%	18%	27%
Industrial fire	34%	27%	22%	25%
Fire and other hazards	13%	20%	8%	24%
Technical insurances	1%	2%	14%	-19%
Agricultural insurances	26%	26%	39%	39%
Property damage	-12%	-12%	28%	28%
Insurance theft, robbery, vandalism	0%	0%	0%	0%
Animal insurance	-12%	-12%	28%	28%
Third-party vehicle insurance	62%	126%	57%	48%
Third-party aviation insurance	-4%	-18%	32%	77%
Third party vessels insurance	12%	41%	26%	25%
General third-party insurance	182%	201%	21%	31%
Loans and leasing	-1%	-1%	0%	0%
Insurance of guarantees	0%	0%	0%	0%
Miscellaneous financial losses	0%	0%	0%	0%
Legal costs	0%	0%	0%	0%
Travel Assistance	37%	37%	63%	63%
Total:	44%	46%	47%	45%

Compared to the annual net allowances, for 2020 and 2019, there is a decrease in damages due mainly to a decrease in the frequency of events due to the traffic restrictions implemented in 2020 due to the COVID-19 pandemic.

The following table shows the average amount of damage paid by type of insurance:

Types of insurance	Number 2020	BGN	Average indemnity 2020	Average indemnity 2019	Average indemnity 2018	Average indemnity 2017
Accident insurance	2 904	1 632 248	562	714	617	866
Casco	70 641	62 625 144	887	799	734	771
Casco of aircrafts	-	-	-	38 612	64 986	21 811
Casco of vessels	12	164 860	13 738	15 965	22 680	8 174
Cargo insurance during transportation	17	35 626	2 096	2 186	2 362	7 206
Fire and natural calamities insurance	1 847	4 443 860	2 406	3 272	2 762	1 582
Property damage insurance	5	7 590	1 518	1 671	-	984
Insurance associated with the ownership and usage of motor vehicles	6 257	24 502 030	3 916	4 606	4 353	3 151
Third-party aviation insurance	-	-	-	9 257	-	8 860
Third party vessels insurance	1	5 705	5 705	-	-	-
General third-party insurance	51	437 301	8 575	7 078	3 556	6 492
Travel assistance	2 227	1 570 532	705	612	550	538
Total:	83 962	95 424 898	1 137	1 124	1 121	984

The number of damages paid in 2020 decreased by 22% compared to 2019. The average loss paid in 2020 for the group as a whole is BGN 1 137 and compared to the same indicator in the previous year - BGN 1 124 has not material increase increased its size by 0.1%. The greatest damage is the average for non-pecuniary in insurance "Casco of vessels" - BGN 13 738, and the smallest Insurance "Accident insurance" - BGN 562.

51.2. Foreign currency risk

The foreign currency risk is a potential cause for losses for the Group when the foreign currency rates fluctuate.

Group's policy regarding other than banking activities

Most of the Group's transactions are carried out in BGN. The foreign transactions of the Group, denominated in US dollars, expose the Group to currency risk. The Group has long-term trade payables and short-term finance lease liabilities in US dollars, the greater part of which is related to the purchase of aircraft. These liabilities are stated at amortized cost. The Group has short-term and long-term US dollar loans. These receivables are classified as loans and receivables.

The foreign transactions of the Group denominated in euro do not expose the Group to currency risk as the exchange rate of the Bulgarian lev is fixed to the euro under the Currency Board Act.

In order for the foreign currency risk to be decreased, the non-BGN cash flows are monitored by the Group. Generally, the Group has different procedures for risk management for the short-term (due within 6 months) and long-term non-BGN cash flows.

Group's policies regarding the banking activities

In the Republic of Bulgaria, the exchange rate of the Bulgarian lev to the euro is fixed by the Currency Board Act, which is why the Group's long position in euro does not pose a risk to the Group.

The risk-weighted net currency position as at 31 December 2020 in financial instruments denominated in currencies other than leva or euro is less than 2% of the capital base and no foreign exchange risk capital requirements on the part of the Group with respect to banking activities.

Due to the low size of this position, the potential effect of changes in exchange rate will not lead to significant effects on equity and therefore the risk-weighted effect on capital will be below the materiality threshold for the Group and the regulatory framework – EU Regulation 2013/575.

The development of the global pandemic has affected the economies of countries at the global level and, accordingly, has no pronounced effect on the currency of a particular individual country and hence the design of specific currency risk. As the Group's net exchange rate regarding the banking activities result in 2020 is a loss due mainly to currency revaluation, it is not possible to estimate what part of this result was due to the effects of the Covid-19 pandemic and what due to market and political factors related to the development of exchange rates.

The process of economic recovery in different countries is happening at different speeds, influenced by their ability to organize a process of vaccinating their populations, and hence the currency of these countries will change its course from those in which the pandemic continues to rage. The EU and Bulgaria are in a slow process of dealing with the Covid-19 pandemic, but as the Bulgarian lev is pegged to the euro and the Group's exposure in other currencies (mainly US dollars) is not significant, the Group's currency risk has no direct effect from the Covid-19 pandemic.

The currency structure of financial assets and liabilities at book value as of 31 December 2020 is as follows:

	BGN BGN'000	EUR BGN'000	USD BGN'000	Other BGN'000	Total BGN'000
FINANCIAL ASSETS					
Cash and cash balances with the Central Bank	1 765 953	76 037	8 902	61 851	1 912 743
Provided resources and advances to banks	159	20 632	77 964	89 313	188 068
Receivables under repurchase agreements	313 332	46 340	-	-	359 672
Financial assets at fair value through profit or loss	217 941	8 814	5 017	35 880	267 652
Loans and advances to customers	1 906 595	646 860	48	230 957	2 784 460
Financial assets measured at fair value in other comprehensive income	278 287	432 650	4 131	938	716 006
Financial assets at amortized cost	26 352	394 316	-	42 621	463 289
TOTAL ASSETS	4 508 619	1 625 649	96 062	461 560	6 691 890
FINANCIAL LIABILITIES					
Deposits from banks	46 266	16 347	1 341	2 098	66 052
Liabilities to other depositors	4 063 383	1 631 121	195 775	300 668	6 190 947
Issued bonds	-	25 451	-	-	25 451
Other attracted funds	34 994	11 510	-	-	46 504
TOTAL LIABILITIES	4 144 643	1 684 429	197 116	302 766	6 328 954
NET POSTION	363 976	(58 780)	(101 054)	158 794	362 936

The currency structure of financial assets and liabilities at book value as at 31 December 2019 is as follows:

	BGN BGN'000	EUR BGN'000	USD BGN'000	Other BGN'000	Total BGN'000
FINANCIAL ASSETS					
Provided resources and advances to banks	40 134	29 665	84 043	78 473	232 315
Receivables under repurchase agreements	302 250	980	-	-	303 230
Financial assets at fair value through profit or loss	180 517	11 984	25	44 275	236 801
Loans and advances to customers	1 645 242	753 341	209	218 715	2 617 507
Financial assets measured at fair value in other comprehensive income	146 308	412 701	7 521	1 043	567 573
Financial assets at amortized cost	26 291	284 784	-	45 479	356 554
TOTAL ASSETS	2 340 742	1 493 455	91 798	387 985	4 313 980
FINANCIAL LIABILITIES					
Deposits from banks	10 006	14 041	658	1 407	26 112
Received loans and other liabilities to banks	-	-	-	162	162
Liabilities to other depositors	3 814 551	1 406 545	198 746	283 999	5 703 841
Other attracted funds	-	-	-	778	778
Issued bonds	-	25,424	-	-	25 424
TOTAL LIABILITIES	3 824 557	1 446 010	199 404	286 346	5 756 317
NET POSTION	(1 483 815)	47 445	(107 606)	101 639	(1 442 337)

51.3. Interest risk analysis

Group's policy regarding other than banking activities

The policy of the Group is aimed at minimizing interest rate risk on long-term financing. Therefore, long-term loans are usually with fixed interest rates. As at 31 December 2020, the Group is exposed to the risk of a change in market interest rates on its variable-rate bank loans. All other financial assets and liabilities of the Group have fixed interest rates. All investments in the Group's bonds are paid on a fixed interest rate basis.

Group's policies regarding the banking activities

Interest rate risk is the probability of a potential change in net interest income or net interest margin due to a change in overall market interest rates. Interest rate risk management in the Group seeks to minimize the risk of reducing net interest income as a result of changes in interest rates.

For measuring and assessing interest rate risk, the Group uses the GAR-analysis method (mismatch / imbalance analysis). It identifies the sensitivity of the expected revenues and expenditures to the development of the interest rate.

The GAP analysis method aims to determine the Group's position, generally and by individual types of financial assets and liabilities, in terms of expected changes in interest rates and the impact of this change on net interest income. It assists in the management of assets and liabilities and is a tool to provide sufficient and stable net interest rate profitability.

The Group's imbalance between interest rate assets and interest-bearing liabilities as of 31 December 2020 is negative, amounting to BGN 1 831 732 thousand. The GAP coefficient, as an expression of this imbalance, compared to the Group's total profitable assets (interest-bearing assets, derivatives and investments in subsidiaries) is minus 37.97%.

	Up to 1 month BGN'000	1 to 3 months BGN'000	3 months to 1 year BGN'000	1 to 5 years BGN'000	Over 5 years BGN'000	Total BGN'000
INTEREST-BEARING ASSETS						
Provided resources and advances to banks	185 150	-	-	-	2 918	188 068
Receivables under repurchase agreements	122 659	120 456	116 557	-	-	359 672
Loans and advances to customers	33 819	36 013	296 599	1 435 795	982 234	2 784 460
Financial assets measured at fair value in other comprehensive income	-	34 106	22 879	300 272	344 476	701 733
Financial assets at amortized cost	9 280	12 634	46 527	127 321	267 527	463 289
TOTAL INTEREST-BEARING ASSETS	350 908	203 209	482 562	1 863 388	1 597 155	4 497 222
INTEREST-BEARING LIABILITIES						
Deposits from banks	66 052	-	-	-	-	66 052
Liabilities to other depositors	2 894 855	414 560	1 132 674	1 747 894	964	6 190 947
Issued bonds	-	-	-	-	25 451	25 451
Liabilities under leasing contracts	1 003	1 823	7 105	24 167	12 406	46 504
TOTAL INTEREST-BEARING LIABILITIES	2 961 910	416 383	1 139 779	1 772 061	38 821	6 328 954
IMBALANCE BETWEEN INTEREST BEARING ASSETS AND LIABILITIES, NET	(2 611 002)	(213 174)	(657 217)	91 327	1 558 334	(1 831 732)

The Group's imbalance between interest rate assets and interest-bearing liabilities as of 31 December 2019 is negative, amounting to BGN 1 700 711 thousand. The GAP coefficient, as an expression of this imbalance, compared to the Group's total profitable assets (interest-bearing assets, derivatives and investments in subsidiaries) is minus 37.62%.

In connection with the reform in the way of formation and use of interest rate indices (IBOR), in the Group such are not actively used, the main interest rate indices, which are introduced in the interest rates of the parent bank and the subsidiary bank are synthetic, with sources from the bank interest rate statistics (BNB / NBRSM) and in this sense the effect of the reform is insignificant on the value of the Group's cash flows.

	Up to 1 month BGN'000	1 to 3 months BGN'000	3 months to 1 year BGN'000	1 to 5 years BGN'000	Over 5 years BGN'000	Total BGN'000
INTEREST-BEARING ASSETS						
Placements with, and advances to banks	229 396	-	-	-	2 919	232 315
Receivables under repurchase agreements	97 242	155 624	50 364	-	-	303 230
Loans and advances to customers	62 643	77 237	298 627	1 297 609	922 258	2 658 374

Financial assets measured at fair value in other comprehensive income	1 991	-	877	232 389	316 021	551 278
Financial assets at amortized cost	17 063	4 068	24 348	96 990	214 085	356 554
TOTAL INTEREST-BEARING ASSETS	408 335	236 929	374 216	1 626 988	1 455 283	4 101 751
INTEREST-BEARING LIABILITIES						
Deposits from banks	26 112	-	-	-	-	26 112
Received loans and other liabilities to banks	-	162	-	-	-	162
Liabilities to other depositors	2 621 551	367 766	1 156 301	1 554 003	5 049	5 704 670
Other attracted funds	-	778	-	-	-	778
Issued bonds	-	-	-	25 424	-	25 424
Liabilities under leasing contracts	786	1 565	7 489	19 854	15 682	45 376
TOTAL INTEREST-BEARING LIABILITIES	2 648 449	370 271	1 163 790	1 599 281	20 731	5 802 522
IMBALANCE BETWEEN INTEREST BEARING ASSETS AND LIABILITIES, NET	(2 240 114)	(133 342)	(789 574)	27 707	1 434 552	(1 700 771)

In the tables above, part of the attracted funds on current accounts without residual maturity in the amount of BGN 1 665 762 thousand as of 31 December 2020 and BGN 1 538 187 thousand as of 31 December 2019 is presented in the range from 1 year to 5 years, as the Group considers this availability to be a reliable long-term resource based on the average daily availability on these accounts for 2020 and 2019.

The actions taken by governments and central banks to address the effects of the global coronavirus pandemic, and in the EU in particular, are leading to a continuation of the policy of quantitative easing and monetary action to expand the money supply. Given the high degree of uncertainty as to when all effects will subside and the recovery period will occur, and with it inflation rising to the ECB's target level, interest rates are maintained at extremely low values and in particular an effect on interest rate risk for the Group, due to the Covid -19 pandemic, did not occur.

51.4. Credit risk analysis

Group's policy regarding other than banking activities

Credit risk is the risk that counterparty fails to discharge an obligation to the Group. The Group is exposed to this risk for various financial instruments, for example by granting loans and receivables to customers, placing deposits etc. The Group's maximum exposure to credit risk is limited to the carrying amount of financial assets recognized at the reporting date, as summarized below:

	2020	2019
	BGN'000	BGN'000
Financial assets – carrying amounts:		
Financial assets measured at fair value through profit or loss	2 027 241	1 926 420
Equity instruments at fair value through other comprehensive income	83 766	72 618
Debt instruments measured at fair value through other comprehensive income	717 595	534 181
Debt instruments at amortized cost	6 259 232	5 963 489
Carrying amount	9 087 834	8 496 708

The Group continuously monitors defaults of customers and other counterparties, identified either individually or by group and incorporates this information into its credit risk controls. The Group's policy is to deal only with creditworthy counterparties. The Group's management considers that all the above financial assets that are not impaired or past due for each of the reporting dates under review are of good credit quality.

In respect of trade and other receivables, the Group is not exposed to any significant credit risk exposure to any single counterparty or any group of counterparties having similar characteristics. Trade receivables consist of a large number of customers in different industries and geographical areas. Based on historical indicators, the management considers that the trade receivables that are not past due are of good credit quality.

The credit risk related to cash and cash equivalents and financial market funds is considered immaterial as the contracting parties are banks with good reputation and good credit rating.

The carrying amounts presented above represent the maximum exposure to credit risk the Group might experience, regarding these financial instruments.

Group's policies regarding the banking activities

Credit risk is the probability of a loss arising from the non-performance of contractual obligations of the counterparty on financial assets held by the Group. The Group manages credit risk inherent in both the banking and trading book. The Group has structured credit risk monitoring and management units for individual business segments by applying individual credit policies. The credit risk of individual exposures is managed over the life of the exposure - from the decision to form the exposure to its full repayment. In order to minimize credit risk in the credit process, detailed procedures are applied for the analysis of the economic feasibility of each project, the control over the use of the funds allocated and the administration related to this activity.

To reduce credit risk, appropriate type and value collateral and guarantees are adhered to, in accordance with the Internal Rules, the approach used for calculating capital requirements and current banking legislation.

Cash, cash equivalents and cash balances in Central bank amounting to BGN 1 912 743 thousand are not carrying significant credit risk for the Group due to their nature and the Group's ability for disposal.

The provided resources and advances to banks amounting to BGN 188 068 thousand are primarily deposits with international and Bulgarian financial institutions with a maturity of up to 7 days. These financial assets carry a credit risk with a maximum exposure of 20%, 50% and 100% according to the policy of the Group, the percentage being determined by the quality characteristics of the financial institution.

Claims under repurchase agreements amounting to BGN 359 672 thousand carry a credit risk for the Group, depending on the risk of the collateral being provided. Part of the receivables amounting to BGN 71 050 thousand is secured by government securities issued by the Republic of Bulgaria and bear 0% risk. The remaining receivables amounting to BGN 288 622 thousand are secured by corporate securities and carry respectively: BGN 280 464 thousand - 100% risk and BGN 8 158 thousand - 150% risk depending on the issuer of the securities provided as collateral.

Financial assets at fair value through profit or loss amounting to BGN 267 652 thousand are equity instruments - shares in financial and non-financial corporations amounting to BGN 115 992 thousand, units in contractual funds amounting to BGN 143 101, debt instruments amounting to BGN 3 771 thousand and derivatives amounting to BGN 4 788 thousand. These financial instruments are credit risk holders whose maximum exposure is respectively BGN 237 284 thousand - 100% risk and BGN 30 368 thousand - 250% risk.

Equity securities measured at fair value in other comprehensive income of BGN 14 273 thousand represent shares in financial and non-financial corporations carrying credit risk with a maximum exposure of 100% or BGN 14 273 thousand in absolute amount.

Debt securities measured at fair value through other comprehensive income and issued by the Republic of Bulgaria in the amount of BGN 326 501 thousand bear 0% credit risk for the Group. Debt securities measured at fair value through other comprehensive income and issued by other countries in the amount of BGN 164 427 thousand carry credit risk for the Group depending on the credit risk of the issuing country.

Debt securities measured at fair value through other comprehensive income and issued by domestic and foreign companies in the amount of BGN 210 804 thousand carry credit risk for the Group, whose maximum percentage exposure is 100% or BGN 210 804 thousand in absolute amount.

Debt securities valued at amortized cost and issued by the Republic of Bulgaria have a carrying amount of BGN 213 466 thousand and carry 0% risk. Debt securities reported at amortized cost and issued by other countries and central banks have a carrying amount of BGN 214 415 thousand and carry credit risk for the Group depending on the credit rating of the issuing country.

Debt securities measured at amortized cost and issued by domestic and foreign companies with a carrying amount of BGN 35 408 thousand carry credit risk for the Group, whose maximum exposure in percentage is 100% or BGN 35 408 thousand in absolute amount.

Loans and advances to customers with a carrying amount of BGN 2 784 460 thousand carry credit risk for the Group. To determine the amount of the Group's exposure to this risk, an analysis of the individual risk for the Group arising from each specific exposure is performed, the Group applying the criteria for assessment and classification of risk exposures set out in the banking legislation of the Republic of Bulgaria and IFRS. According to these criteria and the performed analysis, the maximum exposure of the Credit Risk Group amounts to BGN 2 014 842 thousand.

As of 31 December 2020, the amount of the provisions formed by the Group to cover expected credit losses on loans and advances is BGN 35 881 thousand.

During the reporting period, the Group's activities were affected by the spread of a new coronavirus (Covid-19), and in early 2020, worldwide, there were difficulties in the business and economic activities of a number of enterprises and entire economic sectors.

In Bulgaria, the effects of this virus began to manifest themselves from the beginning of March 2020, and on 13 March 2020 the National Assembly decided to declare a state of emergency for a period of one month. On 24 March 2020, the Parliament adopted the Law on Measures and Actions during the State of Emergency, announced by a decision of the National Assembly of 13 March 2020, and on overcoming the consequences (Title, SG No. 44 of 2020, effective 14.05.2020) ". Subsequently, the state of emergency was extended for another month and remained in force until 13 May 2020.

After that date, on 13 May 2020, the Council of Ministers declared an epidemic emergency situation, as of 14 May 2020, which was extended periodically before its expiration. As of the date of preparation of these financial statements, the emergency epidemic situation is extended by the Government until 31 May 2021.

As the Group operates in a specific sector - the financial sector, where supply chain disruptions, traffic disruptions and quarantine measures are not directly affected, its activities were affected rather indirectly - through the effect on its customers and volatility in the prices of financial instruments owned by the Group.

In 2020, as well as as of the date of preparation of these financial statements, travel bans, quarantine measures and restrictions are in force. Businesses have to deal with challenges related to reduced revenues and disrupted supply chains. With the development of the second and third waves of the pandemic and the slow process of vaccination and extension of measures in EU countries (including Bulgaria) in the second quarter of 2021, there are objective obstacles to the activities of companies in individual economic sectors and a large dose uncertainty about when revenues and normal operations will be restored.

The Group's exposure to the most affected sectors, such as restaurant business and tourism services, is extremely insignificant, and the exposures to hotel business and transport are also with a low share in the portfolio and, as the financial condition of these clients is monitored in great detail. the credit risk for the entire life of the instruments, incl. there is also a positive effect of incentives at the government level and the proposed compensation schemes. The expected recovery after mid-2021, supported by vaccination and the introduction of vaccination passports, is expected to support the hotel business and related transport of tourists during the summer season in Bulgaria and the Republic of Northern Macedonia.

Throughout 2020, there was a high degree of uncertainty in assessing the impact of the coronavirus pandemic on the macroeconomic development of individual economies. Estimates ranged from catastrophic declines to near-forecast levels. Individual countries, depending on their approaches to dealing with the pandemic and the introduced closures ("lockdowns"), registered different elasticity of change of the individual macroeconomic indicators compared to the baseline forecasts made since the beginning of the year. Also of great importance were the support measures introduced in the various countries, which sought to largely support the income of employees in closed companies and to prevent rising unemployment and a collapse in consumption. To the extent that these measures varied in intensity, volume and success from country to country, the effect was different in terms of macroeconomic parameters. In relation to the listed factors influencing the assessment of the actual effects on the value and the assessments of the macroeconomic indicators, the macroeconomic scenarios used by the Group have not changed as a result of the pandemic.

In this situation, various governments, including the Bulgarian and the Republic of Northern Macedonia, have announced measures to provide both direct financial and non-financial assistance to the sectors

and business organizations concerned. In a similar way, the various regulators - ECB, EBA, BNB - supported and stimulated the economy and the economic entities.

The Group introduced a moratorium on payments, according to the "Procedure for deferral and settlement of receivables from banks and their subsidiaries - financial institutions in connection with the actions taken by the authorities of the Republic of Bulgaria to limit the Covid-19 pandemic and their consequences."

The banking regulator in the Republic of Northern Macedonia applies a debt moratorium, allowing for the deferral of debts of clients whose activities have been affected by the coronavirus pandemic, without affecting the classification of loans in terms of their restructuring. This moratorium applies automatically to all banks and customers (those who explicitly wish to be excluded should declare this to the banks) and is valid for 6 months and provides an opportunity for bank customers who have serviced their obligations (overdue until 90 days) as of 29.02.2020 to use a grace period for loan payments, which increases the final maturity of the instruments.

Deferred payments under this procedure shall not be treated as a "restructuring measure" within the meaning of Article 47b of Regulation (EU) № 575/2013, nor as compulsory restructuring under Article 178 (3) of that Regulation. Where, in the course of monitoring exposures with a moratorium on payments, an indication of the likelihood of non-payment is identified, those exposures shall be classified at a higher stage in accordance with the applicable regulatory framework. The exposures in respect of which a moratorium on payments has been applied are identified in the information system of the Group, incl. Applied Deferral mechanism that facilitates tracking and monitoring of exposures.

With regard to the modifications accepted for relief of borrowers affected by the Covid-19 pandemic - in 2020 the Group implemented the current "Policy for classification, restructuring and reporting of exposures, credit risk holders". For the purposes of assessing the probability of non-payment - for customers for whom no moratorium on payments has been applied, the Group applies its internal policies for assessing the probability of non-payment. In the context of the Covid-19 pandemic and the measures taken to limit it, leading to sudden changes in the short-term economic outlook and lack of available and reliable information, as well as the unrepresentation of financial information in assessing the likelihood of default, Article 178 of Regulation (EU) № 575/2013, the Group shall take into account the information that is expected to have an impact for the entire duration of the exposures.

The Group's credit loss assessment models have not been modified in connection with the global Covid-19 pandemic, as their accuracy and adequacy depend on the risk parameters used to calculate the amount of expected credit losses.

In 2020, the quality of the Group's exposure portfolio remains very good and there is no increase in the share of non-performing exposures, the credit loss models used have adequately assessed the size of the ECL.

According to the current "Rules for acceptance, evaluation and management of collateral for credit transactions", collateral evaluations, incl. commercial real estate is updated every 12 months, and residential real estate - every three years. If necessary, it may also require more frequent updates, e.g. in case of a change in the parameters of a credit transaction or when the information at its disposal shows that their value has decreased significantly compared to the total market prices. Real estate appraisals are performed by independent certified appraisers. In the current pandemic environment affected by Covid-19, no dynamic adverse fluctuations in real estate prices have been observed, requiring a change in the policies for valuation of collateral accepted by the Group.

In connection with strategic and business planning, the Group's Management is intensively adapting its actions in 2020, and in accordance with the EBA Guidelines for the Management of Non-Serviced and Restructured Exposures, the Group is free in 2020 of historical non-performing exposures portfolios. thus reduce their share below the reference threshold of 5% on business lines and sub-portfolios and prepare for potential future deterioration of the quality of exposures and their classification into higher phases and a corresponding increase in impairments for credit losses. In the process of credit risk management, the level of moratorium loans is monitored in great detail, as well as the assessment of the significant increase in credit risk for the entire term of the instruments, taking preventive actions to manage them, respectively classification and provisioning.

Assets quality

In the tables below, the Group presents the structure and the change in the adjustment for expected

credit losses arising from the initial introduction of the expected credit loss model as of 01.01.2020 and 01.01.2019 and the change in the adjustment until the end of the financial period.

Impairment loss - Loans and advances to banks at amortized cost	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Impairment loss on 1 January 2020	45	-	-	45
Change in impairment loss	(15)	-	-	(15)
Accrued for the period	28	-	-	28
Derecognised for the period	(43)	-	-	(43)
Write-off of impairment	-	-	-	-
Foreign exchange and other movements	-	-	-	-
Impairment loss on 31 December 2020	30	-	-	30

Impairment loss - Loans and advances to banks at amortized cost	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Impairment loss on 1 January 2019	165	-	3 889	4 054
Change in impairment loss	(120)	-	5	(115)
Accrued for the period	35	-	5	40
Derecognised for the period	(155)	-	-	(155)
Write-off of impairment	-	-	(3 918)	(3 918)
Foreign exchange and other movements	-	-	24	24
Impairment loss on 31 December 2019	45	-	-	45

Impairment loss – Receivables under repurchase agreements of securities	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Impairment loss on 1 January 2020	1 094	-	-	1 094
Change in impairment loss	151	-	-	151
Accrued for the period	1 245	-	-	1 245
Derecognised for the period	(1 094)	-	-	(1 094)
Impairment loss on 31 December 2020	1 245	-	-	1 245

Impairment loss – Receivables under repurchase agreements of securities	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Impairment loss on 1 January 2019	208	-	-	208
Change in impairment loss	886	-	-	886
Accrued for the period	1 094	-	-	1 094
Derecognised for the period	(208)	-	-	(208)
Impairment loss on 31 December 2019	1 094	-	-	1 094

Impairment loss – Loans and advances granted to customers at amortised cost	Stage 1	Stage 2	Stage 3	Total
	12-month ECL BGN'000	Lifetime ECL BGN'000	Lifetime ECL BGN'000	
Impairment loss on 1 January 2020	11 046	801	67 940	79 787
Change in impairment loss recognised in Profit and loss	1 305	7	5 636	6 948
– Transfer to Stage 1	264	(81)	(183)	-
– Transfer to Stage 2	(32)	119	(86)	1
– Transfer to Stage 3	(11)	(26)	37	-
– Increase due to change in credit risk	-	106	932	1 038
– Decrease due to change in credit risk	(1 726)	(489)	(1 293)	(3 508)
– Increase due to originated or purchased assets	2 309	381	411	3 101
– Change in risk parameters	501	(3)	5 818	6 316
– Decrease due to derecognition for uncollectibility	-	-	(1 492)	(1 492)
– Decrease due to derecognition for transfer	-	-	(49 374)	(49 374)
– Interest income adjustment	-	-	(4)	(4)
– Currency differences and other adjustments	(1)	1	16	16
Impairment loss on 31 December 2020	12 350	809	22 722	35 881

Impairment loss – Loans and advances granted to customers at amortised cost	Stage 1	Stage 2	Stage 3	Total
	12-month ECL BGN'000	Lifetime ECL BGN'000	Lifetime ECL BGN'000	
Impairment loss on 1 January 2019	13 120	1 889	99 925	114 934
Change in impairment loss recognised in Profit and loss	(2 074)	(1 088)	8 494	5 332
– Transfer to Stage 1	940	(651)	(289)	-
– Transfer to Stage 2	(85)	263	(178)	-
– Transfer to Stage 3	(245)	(74)	319	-
– Increase due to change in credit risk	157	485	1 605	2 247
– Decrease due to change in credit risk	(2 699)	(1 190)	(1 159)	(5 048)
– Increase due to originated or purchased assets	2 579	123	137	2 839
– Change in risk parameters	(2 721)	(44)	8 059	5 294
– Decrease due to derecognition for uncollectibility	-	-	(1 743)	(1 743)
– Decrease due to derecognition for transfer	-	-	(36 517)	(36 517)
– Interest income adjustment	-	-	(2 567)	(2 567)
– Currency differences and other adjustments	-	-	348	348
Impairment loss on 31 December 2019	11 046	801	67 940	79 787

Impairment loss – Investments in debt securities at amortised cost	Stage 1	Stage 2	Stage 3	Total
	12-month ECL BGN'000	Lifetime ECL BGN'000	Lifetime ECL BGN'000	
Impairment loss on 1 January 2020	674	-	-	674
Change in impairment loss	(474)	-	-	(474)
Accrued for the period	85	-	-	85
Derecognised for the period	(559)	-	-	(559)
Impairment loss on 31 December 2020	200	-	-	200

Impairment loss – Investments in debt securities at amortised cost	Stage 1	Stage 2	Stage 3	Total
	12-month ECL BGN'000	Lifetime ECL BGN'000	Lifetime ECL BGN'000	
Impairment loss on 1 January 2019	411	-	-	411
Change in impairment loss	263	-	-	263
Accrued for the period	335	-	-	335
Derecognised for the period	(72)	-	-	(72)
Impairment loss on 31 December 2019	674	-	-	674

	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Impairment loss – Investments in debt securities at FVTOCI				
Impairment loss on 1 January 2020	3 179	-	-	3 179
Change in impairment loss	(445)	-	-	(445)
Accrued for the period	1 096	-	-	1 096
Derecognised for the period	(1 541)	-	-	(1 541)
Impairment loss on 31 December 2020	2 734	-	-	2 734
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Impairment loss – Investments in debt securities at FVTOCI				
Impairment loss on 1 January 2019	1 616	-	-	1 616
Change in impairment loss	1 563	-	-	1 563
Accrued for the period	1 869	-	-	1 869
Derecognised for the period	(306)	-	-	(306)
Impairment loss on 31 December 2019	3 179	-	-	3 179
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Impairment loss – Loan commitments				
Impairment loss on 1 January 2020	1 035	4	46	1 085
Change in impairment loss	(142)	-	34	(108)
Accrued for the period	675	27	104	806
Derecognised for the period	(817)	(27)	(70)	(914)
Currency and other movements	54	3	(57)	-
Impairment loss on 31 December 2020	947	7	23	977
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Impairment loss – Loan commitments				
Impairment loss on 1 January 2019	358	2	42	402
Change in impairment loss	625	-	58	683
Accrued for the period	1 458	25	127	1 610
Derecognised for the period	(833)	(25)	(69)	(927)
Currency and other movements	52	2	(54)	-
Impairment loss on 31 December 2019	1 035	4	46	1 085
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Impairment loss – Financial guarantee contracts				
Impairment loss on 1 January 2020	15	2	-	17
Change in impairment loss	12	(2)	-	10
Accrued for the period	25	2	-	27
Derecognised for the period	(13)	(4)	-	(17)
Impairment loss on 31 December 2020	27	-	-	27
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Impairment loss – Financial guarantee contracts				
Impairment loss on 1 January 2019	21	-	-	21
Change in impairment loss	(6)	2	-	(4)
Accrued for the period	7	18	-	25
Derecognised for the period	(13)	(16)	-	(29)
Impairment loss on 31 December 2019	15	2	-	17

In the tables below, the Group presents the structure and the change in the gross values of the asset categories as of 01.01.2020 and 01.01.2019 and their change until the end of the financial period.

	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Carrying amount before impairment – Loans and advances granted to banks at amortised cost				
Gross carrying amount at 1 January 2020	232 360	-	-	232 360
Change in the gross carrying amount	(44 223)	-	-	(44 223)
Increase for the period	315 828	-	-	315 828
Decrease for the period	(360 051)	-	-	(360 051)
Wright-off	-	-	-	-
Other changes	(39)	-	-	(39)
Gross carrying amount at December 31 December 2020	188 098	-	-	188 098
Impairment loss at 31 December 2020	(30)	-	-	(30)
Carrying amount at 31 December 2020	188 068	-	-	188 068
Carrying amount before impairment – Loans and advances granted to banks at amortised cost				
Gross carrying amount at 1 January 2019	228 882	-	3 889	232 772
Change in the gross carrying amount	3 425	-	5	3 430
Increase for the period	350 300	-	5	350 305
Decrease for the period	(346 875)	-	-	(346 875)
Wright-off	-	-	(3 918)	(3 918)
Other changes	53	-	23	76
Gross carrying amount at December 31 December 2019	232 360	-	-	232 360
Impairment loss at 31 December 2019	(45)	-	-	(45)
Carrying amount at 31 December 2019	232 315	-	-	232 315
Carrying amount before impairment – Receivables under repurchase agreements of securities				
Gross carrying amount at 1 January 2020	304 324	-	-	304 324
Change in the gross carrying amount	56 593	-	-	56 593
Increase for the period	360 917	-	-	360 917
Decrease for the period	(304 324)	-	-	(304 324)
Gross carrying amount at December 31 December 2020	360 917	-	-	360 917
Impairment loss at 31 December 2020	(1 245)	-	-	(1 245)
Carrying amount at 31 December 2020	359 672	-	-	359 672
Carrying amount before impairment – Receivables under repurchase agreements of securities				
Gross carrying amount at 1 January 2019	256 806	-	-	256 806
Change in the gross carrying amount	47 518	-	-	47 518
Increase for the period	304 324	-	-	304 324
Decrease for the period	(256 806)	-	-	(256 806)
Gross carrying amount at December 31 December 2019	304 324	-	-	304 324
Impairment loss at 31 December 2019	(1 094)	-	-	(1 094)
Carrying amount at 31 December 2019	303 230	-	-	303 230
Loans and advances granted to customers at amortised cost				
Gross carrying amount at 1 January 2020	2 499 258	32 951	205 952	2 738 161
Change in the gross carrying amount	215 871	(5 551)	(37 452)	172 868
– Transfer to Stage 1	5 203	(3 793)	(1 410)	-
– Transfer to Stage 2	(7 448)	7 739	(291)	-
– Transfer to Stage 3	(2 628)	(1 590)	4 218	-
– Increase due to change in credit risk	22	88	53	163
– Decrease due to change in credit risk	(265 700)	(9 097)	(41 181)	(315 978)
– Increase due to originated or purchased assets	556 272	2 866	464	559 602
– Change in risk parameters	(69 850)	(1 764)	695	(70 919)

– Decrease due to write-off for uncollectibility	-	-	(1 492)	(1 492)
– Decrease due to write-off for transfer	-	-	(88 457)	(88 457)
– Interest income adjustment	-	-	(4)	(4)
– Currency differences and other adjustments	(694)	(37)	(4)	(735)
Gross carrying amount at 31 December 2020	2 714 435	27 363	78 543	2 820 341
Impairment loss at 31 December 2020	(12 350)	(809)	(22 722)	(35 881)
Carrying amount at 31 December 2020	2 702 085	26 554	55 821	2 784 460

Loans and advances granted to customers at amortised cost	Stage 1	Stage 2	Stage 3	Total
	12-month ECL BGN'000	Lifetime ECL BGN'000	Lifetime ECL BGN'000	
Gross carrying amount at 1 January 2019	2 249 771	125 086	199 527	2 574 384
Change in the gross carrying amount	249 487	(92 135)	46 980	204 332
– Transfer to Stage 1	50 643	(49 860)	(783)	-
– Transfer to Stage 2	(27 744)	28 645	(901)	-
– Transfer to Stage 3	(30 684)	(1 715)	32 399	-
– Increase due to change in credit risk	1 486	105	359	1 950
– Decrease due to change in credit risk	(341 577)	(70 770)	(2 181)	(414 528)
– Increase due to originated or purchased assets	732 024	2 506	25 968	760 498
– Change in risk parameters	(134 661)	(1 046)	(7 881)	(143 588)
– Decrease due to write-off for uncollectibility	-	-	(1 743)	(1 743)
– Decrease due to write-off for transfer	-	-	(36 517)	(36 517)
– Interest income adjustment	-	-	(2 567)	(2 567)
– Currency differences and other adjustments	-	-	272	272
Gross carrying amount at 31 December 2019	2 499 258	32 951	205 952	2 738 161
Impairment loss at 31 December 2019	(11 046)	(801)	(67 940)	(79 787)
Carrying amount at 31 December 2019	2 488 212	32 150	138 012	2 658 374

Carrying amount before impairment – Investments in debt securities at amortised cost	Stage 1	Stage 2	Stage 3	Total
	12-month ECL BGN'000	Lifetime ECL BGN'000	Lifetime ECL BGN'000	
Gross carrying amount at 1 January 2020	357 228	-	-	357 228
Change in the gross carrying amount	106 261	-	-	106 261
Increase for the period	307 727	-	-	307 727
Decrease for the period	(201 466)	-	-	(201 466)
Gross carrying amount at 31 December 2020	463 489	-	-	463 489
Impairment loss at 31 December 2020	(200)	-	-	(200)
Carrying amount at 31 December 2020	463 289	-	-	463 289

Carrying amount before impairment – Investments in debt securities at amortised cost	Stage 1	Stage 2	Stage 3	Total
	12-month ECL BGN'000	Lifetime ECL BGN'000	Lifetime ECL BGN'000	
Gross carrying amount at 1 January 2019	296 650	-	-	296 650
Change in the gross carrying amount	60 578	-	-	60 578
Increase for the period	285 890	-	-	285 890
Decrease for the period	(225 312)	-	-	(225 312)
Gross carrying amount at 31 December 2019	357 228	-	-	357 228
Impairment loss at 31 December 2019	(674)	-	-	(674)
Carrying amount at 31 December 2019	356 554	-	-	356 554

Carrying amount before impairment – Investments in debt securities at FVTOCI	Stage 1	Stage 2	Stage 3	Total
	12-month ECL BGN'000	Lifetime ECL BGN'000	Lifetime ECL BGN'000	
Gross carrying amount at 1 January 2020	567 573	-	-	567 573
Change in the gross carrying amount	148 433	-	-	148 433
Increase for the period	258 580	-	-	258 580
Decrease for the period	(110 147)	-	-	(110 147)
Gross carrying amount at 31 December 2020	716 006	-	-	716 006
Impairment loss at 31 December 2020	(2 734)	-	-	(2 734)

Carrying amount before impairment – Investments in debt securities at FVTOCI	Stage 1	Stage 2	Stage 3	Total
	12-month ECL BGN'000	Lifetime ECL BGN'000	Lifetime ECL BGN'000	
Gross carrying amount at 1 January 2020	567 573	-	-	567 573
Change in the gross carrying amount	148 433	-	-	148 433
Increase for the period	258 580	-	-	258 580
Decrease for the period	(110 147)	-	-	(110 147)
Gross carrying amount at 31 December 2020	716 006	-	-	716 006
Impairment loss at 31 December 2020	(2 734)	-	-	(2 734)

Gross carrying amount at 1 January 2019	503 891	-	-	503 891
Change in the gross carrying amount	63 682	-	-	63 682
Increase for the period	322 036	-	-	322 036
Decrease for the period	(258 354)	-	-	(258 354)
Gross carrying amount at 31 December 2019	567 573	-	-	567 573
Impairment loss at 31 December 2019	(3 179)	-	-	(3 179)

Loan commitments	Stage 1	Stage 2	Stage 3	Total
	12-month	Lifetime	Lifetime	
	ECL	ECL	ECL	
	BGN'000	BGN'000	BGN'000	BGN'000
Total amount of loan commitments at 1 January 2020	238 300	339	453	239 092
Change in the amount of loan commitments	13 058	36	(227)	12 867
Increase for the period	60 804	187	77	61 068
Decrease for the period	(47 746)	(151)	(304)	(48 201)
Other movements	(248)	60	157	(31)
Total amount of loan commitments at 31 December 2020	251 110	435	383	251 928
ECL allowance at 31 December 2020	(947)	(7)	(23)	(977)

Loan commitments	Stage 1	Stage 2	Stage 3	Total
	12-month	Lifetime	Lifetime	
	ECL	ECL	ECL	
	BGN'000	BGN'000	BGN'000	BGN'000
Total amount of loan commitments at 1 January 2019	179 390	401	423	180 214
Change in the amount of loan commitments	59 189	(51)	(260)	58 878
Increase for the period	107 201	133	94	107 428
Decrease for the period	(48 012)	(184)	(354)	(48 550)
Other movements	(279)	(11)	290	-
Total amount of loan commitments at 31 December 2019	238 300	339	453	239 092
ECL allowance at 31 December 2019	(1 035)	(4)	(46)	(1 086)

Financial guarantee contracts	Stage 1	Stage 2	Stage 3	Total
	12-month	Lifetime	Lifetime	
	ECL	ECL	ECL	
	BGN'000	BGN'000	BGN'000	BGN'000
Total amount of guarantees at 1 January 2020	58 073	43	-	58 116
Change in the gross carrying amount	(3 258)	(43)	-	(3 301)
Increase for the period	12 999	-	-	12 999
Decrease for the period	(16 257)	(43)	-	(16 300)
Total amount of guarantees at 31 December 2020	54 815	-	-	54 815
ECL allowance at 31 December 2020	(28)	-	-	(28)

Financial guarantee contracts	Stage 1	Stage 2	Stage 3	Total
	12-month	Lifetime	Lifetime	
	ECL	ECL	ECL	
	BGN'000	BGN'000	BGN'000	BGN'000
Total amount of guarantees at 1 January 2019	52 651	-	-	52 651
Change in the gross carrying amount	5 422	43	-	5 465
Increase for the period	20 543	121	-	20 664
Decrease for the period	(15 121)	(78)	-	(15 199)
Total amount of guarantees at 31 December 2019	58 073	43	-	58 116
ECL allowance at 31 December 2019	(15)	(2)	-	(17)

ECL by type of asset	2020	2019
	BGN'000	BGN'000
Loans and advances granted to banks at amortised cost	(30)	(45)
Receivables under repurchase agreements of securities	(1 245)	(1 094)
Loans and advances granted to customers at amortised cost	(35 881)	(79 787)
Investments in debt securities at amortised cost	(200)	(674)
Investments in debt securities at FVTOCI	(2 734)	(3 179)
	(40 090)	(84 779)

Loans and advances granted to customers	2020	Impairment loss	2019	Impairment loss
	Gross carrying amount		Gross carrying amount	

	BGN'000	BGN'000	BGN'000	BGN'000
0-29 days	2 735 767	(13 659)	2 445 050	(11 651)
30-59 days	6 591	(441)	107 773	(738)
60-89 days	2 555	(67)	3 949	(143)
90-180 days	1 841	(424)	9 965	(948)
Over 181 days	73 587	(21 290)	171 424	(66 307)
Total	2 820 341	(35 881)	2 738 161	(79 787)

	2020 BGN'000	2019 BGN'000
Loans and advances granted to customers at amortised cost	2 820 341	2 738 161
Less impairment for uncollectibility	(35 881)	(79 787)
Total loans and advances granted to customers	2 784 460	2 658 374

	31.12.2020			31.12.2019		
	Gross carrying amount BGN'000	ECL impairment BGN'000	Carrying amount BGN'000	Gross carrying amount BGN'000	ECL impairment BGN'000	Carrying amount BGN'000
Mortgages	616 209	(473)	615 736	563 284	(1 731)	561 553
Consumer loans	544 375	(6 400)	537 975	541 201	(9 796)	531 405
Credit cards	19 946	(984)	18 962	24 549	(2 043)	22 506
Other	2 304	(2 304)	-	2 679	(2 267)	412
Total retail banking	1 182 834	(10 161)	1 172 673	1 131 713	(15 837)	1 115 876
Corporate lending	1 637 507	(25 720)	1 611 787	1 606 448	(63 950)	1 542 498
Total	2 820 341	(35 881)	2 784 460	2 738 161	(79 787)	2 658 374

	2020			
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Placements with, and advances to, banks at amortised cost	188 098	-	-	188 098
Category	188 098	-	-	188 098
Total gross carrying amount				
Impairment loss	(30)	-	-	(30)
Carrying amount	188 068	-	-	188 068

	2019			
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Placements with, and advances to, banks at amortised cost	232 360	-	-	232 360
Category	232 360	-	-	232 360
Total gross carrying amount				
Impairment loss	(45)	-	-	(45)
Carrying amount	232 315	-	-	232 315

	2020			
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
Receivables under repurchase agreements of securities	360 917	-	-	360 917
Category	360 917	-	-	360 917
Total gross carrying amount				
Impairment loss	(1 245)	-	-	(1 245)
Carrying amount	359 672	-	-	359 672

	2019			Total BGN'000
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	
Receivables under repurchase agreements of securities				
<i>Category</i>	304 324	-	-	304 324
Total gross carrying amount	304 324	-	-	304 324
Impairment loss	(1 094)	-	-	(1 094)
Carrying amount	303 230	-	-	303 230

	2020			Total BGN'000
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	
Loans and advances to customers at amortized cost				
<i>Category</i>	2 714 435	27 363	78 543	2 820 341
Total gross carrying amount	2 714 435	27 363	78 543	2 820 341
Impairment loss	(12 350)	(809)	(22 722)	(35 881)
Carrying amount	2 702 085	26 554	55 821	2 784 460

	2019			Total BGN'000
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	
Loans and advances to customers at amortized cost				
<i>Category</i>	2 499 258	32 951	205 952	2 738 161
Total gross carrying amount	2 499 258	32 951	205 952	2 738 161
Impairment loss	(11 046)	(801)	(67 940)	(79 787)
Carrying amount	2 488 212	32 150	138 012	2 658 374

	2020			Total BGN'000
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	
Investments in debt securities at amortised cost				
<i>Category</i>	463 489	-	-	463 489
Total gross carrying amount	463 489	-	-	463 489
Impairment loss	(200)	-	-	(200)
Carrying amount	463 289	-	-	463 289

	2019			Total BGN'000
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	
Investments in debt securities at amortised cost				
<i>Category</i>	357 229	-	-	357 229
Total gross carrying amount	357 229	-	-	357 229
Impairment loss	(675)	-	-	(675)
Carrying amount	356 554	-	-	356 554

	2020			Total BGN'000
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	
Investments in debt securities at FVTOCI				
<i>Category</i>	716 006	-	-	716 006
Total gross carrying amount	716 006	-	-	716 006
Impairment loss	(2 737)	-	-	(2 737)

	2019			Total BGN'000
	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	
Investments in debt securities at FVTOCI				
<i>Category</i>	567 573	-	-	567 573
Total gross carrying amount	567 573	-	-	567 573
Impairment loss	(3 179)	-	-	(3 179)

Loan commitments	Stage 1 12-month ECL BGN'000	Stage 2 Lifetime ECL BGN'000	Stage 3 Lifetime ECL BGN'000	Total BGN'000
<i>Category</i>	251 110	435	383	251 928
Total gross carrying amount	251 110	435	383	251 928
Impairment loss	(947)	(7)	(23)	(977)

Loan commitments	2019 Stage 1 12-month ECL BGN'000	2019 Stage 2 Lifetime ECL BGN'000	2019 Stage 3 Lifetime ECL BGN'000	Total BGN'000
<i>Category</i>	238 301	339	453	239 093
Total gross carrying amount	238 301	339	453	239 093
Impairment loss	(1 035)	(4)	(46)	(1 085)

Financial guarantee contracts	2020 Stage 1 12-month ECL BGN'000	2020 Stage 2 Lifetime ECL BGN'000	2020 Stage 3 Lifetime ECL BGN'000	Total BGN'000
<i>Category</i>	54 815	-	-	54 815
Total gross carrying amount	54 815	-	-	54 815
Impairment loss	(27)	-	-	(27)

Financial guarantee contracts	2019 Stage 1 12-month ECL BGN'000	2019 Stage 2 Lifetime ECL BGN'000	2019 Stage 3 Lifetime ECL BGN'000	Total BGN'000
<i>Category</i>	58 073	43	-	58 116
Total gross carrying amount	58 073	43	-	58 116
Impairment loss	(15)	(2)	-	(17)

Credit risk concentration

Concentration risk is the possibility of loss due to incorrect diversification of exposures to customers, groups of connected clients, customers in the same economic sector or geographic area.

The tables below represent a cross-section of the concentrations of the different asset classes of the Group by region and by economic sector.

Placements with, and advances to, banks at amortised cost	2020 BGN'000	2019 BGN'000
Concentration by sector		
Central banks	5 499	2 180
Bulgarian commercial banks	76 822	57 598
Foreign commercial banks	105 777	172 582
Total	188 098	232 360
Concentration by region		
Europe	178 404	228 493
America	3 132	406
Asia	6 562	3 461
Total	188 098	232 360
Receivables under repurchase agreements of securities		
	2020 BGN'000	2019 BGN'000
<i>Corporate:</i>		
Construction	86 923	38 188
Commerce and finance	198 689	202 874
Transport and communications	20 827	20 571
Other	54 478	42 691
Total	360 917	304 324
Concentration by region		
Europe	360 917	304 324

Total	360 917	304 324
Investments in debt securities at amortised cost	2020	2019
	BGN'000	BGN'000
Concentration by sector		
States	421 552	319 454
Bank	31 040	26 879
Corporate:		
Commerce and finance	10 897	10 896
Total	463 489	357 229
Concentration by region		
Europe	453 828	347 579
Asia	9 661	9 650
Total	463 489	357 229
Investments in debt securities at FVTOCI	2020	2019
	BGN'000	BGN'000
Concentration by sector		
States	490 928	449 076
Corporate:		
Construction	53 372	10 118
Industry	30 578	16 772
Commerce and finance	115 276	63 225
Other	11 579	12 087
Total	701 733	551 278
Concentration by region		
Europe	701 733	551 278
Total	701 733	551 278
Loans and advances at amortised cost granted to customers	2020	2019
	BGN'000	BGN'000
Concentration by sector		
Retail banking:	1 182 834	1 131 713
Mortgage	616 209	563 284
Consumer	544 375	541 201
Credit cards	19 946	24 549
Other	2 304	2 679
Corporate:	1 637 507	1 606 448
Agriculture and forestry	104 454	90 506
Industry	58 366	46 300
Construction	509 851	464 402
Commerce and finance	726 178	747 574
Transport and communications	126 429	145 111
Other	112 229	112 555
Total	2 820 341	2 738 161
Concentration by region		
Europe	2 820 189	2 738 092
America	5	5
Middle East and Africa	147	64
Total	2 820 341	2 738 161
Credit commitments	2020	2019
	BGN'000	BGN'000
Concentration by sector		
Retail banking:	54 446	53 562
Mortgage	1 239	1 374
Consumer	11 742	10 837
Credit cards	41 465	41 351
Corporate:	197 482	185 531
Agriculture and forestry	3 724	14 437
Industry	26 425	910
Construction	44 868	37 443
Commerce and finance	114 695	123 641
Transport and communications	4 161	3 537

Other	3 609	5 563
Total	251 928	239 093

Concentration by region

Europe	251 895	239 059
America	29	34
Middle East and Africa	4	-
Total	251 928	239 093

Financial guarantee contracts

	2020	2019
	BGN'000	BGN'000
Concentration by sector		
Retail banking:		
Other	146	162
	146	162
Corporate:	54 669	57 954
Agriculture and forestry	987	992
Industry	10 988	10 640
Construction	6 703	8 932
Commerce and finance	23 010	24 100
Transport and communications	8 140	7 918
Other	4 841	5 372
Total	54 815	58 116
Concentration by regions		
Europe	54 815	58 116
Total	54 815	58 116

Credit exposures with restructuring measures

As exposures with restructuring measures the Group accepts credit exposures that have modified the original terms of the contract caused by a deterioration in the financial condition of the debtor leading to the inability to repay the full amount of the debt in due time and which discounts the Group would not circumstances.

Amendments to the original terms of the contract in connection with the implementation of the restructuring measures may include:

- Postponing or rescheduling the payment of principal interest or where applicable fees resulting in a reduction in the amount of the financial commitment;
- Partial or total refinancing of a troubled debt contract which is only allowed when the debtor is in financial difficulties;
- Partial or total debt write-off, which write-off leads to a reduction in the amount of the financial liability;
- An amendment involving repayments resulting from a collateral acquisition by the Group is treated as a restructuring measure when the debtor is in financial difficulty;
- Granted rebates to a debtor who is in default before granting the rebates;
- Decrease in the interest rate under the contract except for a change in the agreed interest rate resulting from changes in market interest rates.

The information on exposures with restructuring measures is as follows:

2020

	Corporate customers	Individuals
	BGN'000	BGN'000
Amount before impairment	41 457	1 949
Impairment	(6 101)	(433)
Amount after impairment	35 356	1 516

2019

	Corporate customers	Individuals
	BGN'000	BGN'000
Amount before impairment	112 411	1 959
Impairment	(38 551)	(639)
Amount after impairment	73 860	1 320

Collaterals on loans granted

Housing mortgage loans to individuals

The table below presents the carrying amount of reported housing mortgage loans to individuals based on loan-to-value ratio. The ratio is calculated as a correlation of the gross amount of loan exposure to the collateral value. Collateral value on housing mortgage loans is determined upon loan granting and is updated in case of significant changes in the prices of real estate market.

Loan-to-value	2020 BGN'000	2019 BGN'000
Below 50%	148 095	121 631
From 50% to 75%	250 819	215 708
From 75% to 90%	146 350	161 425
From 90% to 100%	7 620	7 253
Above 100%	6 159	3 403
Total	559 043	509 420

Loans granted to legal entities

With respect to loans to legal entities the Group identifies the creditworthiness of each individual client as the most appropriate risk exposure indicator. For this the Group has adopted an approach to individual credit assessment and impairment testing of loans to corporates. To ensure additional security in addition to regular monitoring of the financial position of borrowing enterprises the Group also requires collateral to be set up in the credit exposures. The Group accepts collateral for loans to legal persons mortgages on real estate a pledge of a commercial enterprise a special pledge of tangible assets as well as other guarantees and rights of ownership.

The Group periodically analyses and updates the value of the collateral taking into account significant changes in the market environment the regulatory framework or other occurring circumstances. In the event that there is a decrease in the value of the collateral as a result of which the Group considers that it is not sufficient the Group requires that the debtor be constituted additional collateral by setting a certain period within which the supplementation will be fulfilled.

51.5. Liquidity risk analysis

Liquidity risk is the risk that the Group cannot meet its liabilities. The Group manages its liquidity needs by carefully monitoring scheduled debt servicing payments for long-term financial liabilities as well as cash in- and outflows due to day-to-day business. Liquidity needs are monitored in various time bands on a day-to-day and week-to-week basis as well as on the basis of a rolling 30-day projection. Long-term liquidity needs for a 180-day and a 360-day lookout period are identified monthly. The need for cash is compared to the available loans in order to determine shortage or surplus. This analysis determines whether the loans available will be enough to cover the Group's needs for the period. The Group holds cash to meet its liquidity needs for periods of up to 30 days. Funds for long-term liquidity needs are provided through loans in the appropriate amount and sale of long-term financial assets. As at 31 December 2020, the maturities of the Group's contractual obligations (containing interest payments, where applicable) are summarized as follows.

	Current	Non-current	
	Within 12 months BGN'000	From 2 to 5 years BGN'000	Over 5 years BGN'000
Bank and other loans	52 514	147 929	16 591
Related party payables	44 488	17 029	-
Lease liabilities	50 212	128 605	70 623
Liabilities to other depositors	4 426 091	1 741 817	964
Deposits from banks	66 092	-	-
Obligations under repo agreements	15 449	-	-
Liabilities under cession agreements	20 746	33 180	-
Trade and other payables	97 347	1 114	-
Total	4 772 939	2 069 674	88 178

As at 31 December 2019 Group's liabilities (including interest payables where applicable) have contractual maturities summarized below:

	Current	Non-current	
	Within 12 months BGN'000	From 2 to 5 years BGN'000	Over 5 years BGN'000
Bank and other loans	72 646	159 015	3 496
Related party payables	50 512	13 394	-
Lease liabilities	47 505	112 629	30 539
Liabilities to other depositors	4 150 725	1 548 067	5 049
Deposits from banks	19 415	-	-
Obligations under repo agreements	13 160	-	-
Liabilities under cession agreements	15 786	33 156	-
Trade and other payables	87 871	18	-
Derivatives	-	10 079	-
Total	4 457 620	1 876 358	39 084

The amounts disclosed in this obligation maturity analysis represent the undiscounted cash flows under the contracts that may differ from the carrying amounts of the liabilities at the reporting date.

Group's policies regarding the banking activities

The liquidity risk arises from the discrepancy between the maturity structure of assets and liabilities and the lack of sufficient funds, with which the Group has to meet payments on current financial liabilities, as well as to provide financing for the increase of financial assets, and possible claims on off-balance sheet liabilities.

Adequate liquidity is achieved when the Group is able to provide sufficient funds for these purposes, by increasing liabilities or converting assets as quickly as possible at relatively low cost, by selling liquid assets or attracting additional funds from the money, capital or foreign exchange markets. The preventive function in liquidity risk management is to maintain an acceptable level of liquidity to provide protection against possible losses in case of unforeseen sale of assets. The specialized collective body for liquidity management in the Group is the Assets and Liabilities Management Committee. The Committee implements the liquidity risk management policy adopted by the Group's management.

Quantitative measure of the liquidity risk according to the regulations of the BNB and EBA is the Liquid Coverage Ratio - the LCR indicator. This ratio represents the excess of the liquidity buffer (liquid assets) of the Group over net outflows.

The Group's liquidity coverage ratio as at 31.12.2020 amounted to 382.82% (31.12.2019: 494.14%) and exceeded the statutory requirement of 100%.

The allocation of the Group's financial liabilities as at 31 December 2020 based on their residual maturity is as follows:

	Up to 1 month	1 to 3 months	3 months to 1 year	1 to 5 years	Over 5 years	Total
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000
FINANCIAL ASSETS						
Cash and cash balances with the Central Bank	1 912 743	-	-	-	-	1 912 743
Placements with, and advances to banks	185 150	-	-	-	2 918	188 068
Receivables under repurchase agreements	122 659	120 456	116 557	-	-	359 672
Financial assets at fair value through profit or loss	17 053	-	245 927	-	4 672	267 652
Loans and advances to customers, net	33 819	36 013	296 599	1 435 795	982 234	2 784 460
Financial assets measured at fair value in other comprehensive income	753	34 106	22 879	313 792	344 476	716 006
Financial assets at amortized cost	9 280	12 634	46 527	127 321	267 527	463 289
TOTAL FINANCIAL ASSETS	2 281 457	203 209	728 489	1 876 908	1 601 827	6 691 890
FINANCIAL LIABILITIES						
Deposits from banks	66 052	-	-	-	-	66 052
Liabilities to other depositors	2 894 855	414 560	1 132 674	1 747 894	964	6 190 947
Issued bonds	-	-	-	-	25 451	25 451
Provisions for liabilities	-	-	1 003	-	-	1 003
Other liabilities	11 167	2 314	9 693	24 167	13 819	61 160
TOTAL FINANCIAL LIABILITIES	2 972 074	416 874	1 143 370	1 772 061	40 234	6 344 613

The allocation of the Group's financial liabilities as at 31 December 2019 based on their residual maturity is as follows:

	Up to 1 month	1 to 3 months	3 months to 1 year	1 to 5 years	Over 5 years	Total
	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000	BGN'000
FINANCIAL ASSETS						
Cash and cash balances with the Central Bank	1 794 060	-	-	-	-	1 794 060
Placements with, and advances to banks	229 396	-	-	-	2 919	232 315
Receivables under repurchase agreements	97 242	155 624	50 364	-	-	303 230
Financial assets at fair value through profit or loss	4 217	-	232 584	-	-	236 801
Loans and advances to customers, net	62 643	77 237	298 627	1 297 609	922 258	2 658 374
Financial assets measured at fair value in other comprehensive income	2 746	-	877	247 929	316 021	567 573
Financial assets at amortized cost	17 063	4 068	24 348	96 990	214 085	356 554
TOTAL FINANCIAL ASSETS	2 207 367	236 929	606 800	1 642 528	1 455 283	6 148 907
FINANCIAL LIABILITIES						
Deposits from banks	26 112	-	-	-	-	26 112
Received loans and other liabilities to banks	-	162	-	-	-	162
Liabilities to other depositors	2 621 551	367 766	1 156 301	1 554 003	5 049	5 704 670
Other attracted funds	-	778	-	-	-	778
Issued bonds	-	-	-	25 424	-	25 424
Provisions for liabilities	-	-	1 102	-	-	1 102
Other liabilities	23 355	1 559	7 016	20 076	15 862	67 868
TOTAL FINANCIAL LIABILITIES	2 671 018	370 265	1 164 419	1 599 503	20 911	5 826 116

Financial liabilities of the Group are formed mainly by borrowing from other depositors – deposits of natural persons and legal entities.

In the tables above a part of the attracted funds on current accounts with no residual maturity amounting to BGN 1 665 762 thousand as at 31 December 2020 (2019: BGN 1 538 187 thousand) is presented in the range from 1 year to 5 years since the Group considers this reserve to be a reliable long-term resource based on the average daily balance on those accounts in 2020 and 2019.

The global pandemic of Covid-19 coronavirus has no direct effect on the Group's liquidity in banking, as the liquidity position measured by liquidity coverage is several times above the regulatory requirement. There are no outflows of funds from clients, whereas, the funds attracted from other depositors increase their annual growth to 9%.

Financial assets used for managing liquidity risk

In assessing and managing liquidity risk the Group recognizes the expected cash flows from financial instruments in particular available cash and trade receivables. Available cash resources and trade and other receivables significantly exceed the current outflow cash flow requirements. Under the contracts entered into all cash flows from trade and other receivables are due within 1 year.

52. Fair value measurement

52.1. Fair value measurement of financial instruments

Financial assets and liabilities at fair value in the consolidated financial statements of financial position are grouped into three levels according to the fair value hierarchy

This hierarchy groups are based on the significance of inputs used in measuring the fair value of the financial assets and liabilities. The fair value hierarchy has the following levels:

- ☞ Level 1: quoted prices (unadjusted) in active markets for identical assets or liabilities;
- ☞ Level 2: inputs other than quoted prices included within Level 1 that are observable for the asset or liability either directly (i.e. as prices) or indirectly (i.e. derived from prices); and
- ☞ Level 3: inputs for the asset that are not based on observable market data.

A financial asset or liability is classified to the lowest level of significant input information used to determine its fair value.

31 December 2020	Level 1 BGN'000	Level 2 BGN'000	Level 3 BGN'000	Total BGN'000
Assets				
Financial assets measured at fair value through profit or loss	1 571 955	7 696	447 590	2 027 241
Equity instruments at fair value through other comprehensive income	24 573	754	58 439	83 766
Debt instruments measured at fair value through other comprehensive income	661 489	-	56 106	717 595
Total assets	2 258 017	8 450	562 135	2 828 602
Liabilities				
Derivatives	-	-	-	-
Total liabilities	-	-	-	-
31 December 2019	Level 1 BGN'000	Level 2 BGN'000	Level 3 BGN'000	Total BGN'000
Assets				
Financial assets measured at fair value through profit or loss	1 301 444	190 161	434 815	1 926 420
Equity instruments at fair value through other comprehensive income	24 037	755	47 826	72 618
Debt instruments measured at fair value through other comprehensive income	526 201	7 975	5	534 181
Total assets	1 851 682	198 891	482 646	2 533 219
Liabilities				
Derivatives	-	10 079	-	10 079
Total liabilities	-	10 079	-	10 079

There have been no transfers between levels 1 and 2 during the reporting period.

Measurement of fair value

The methods and valuation techniques used for the purpose of measuring fair value are unchanged compared to the previous reporting period.

a) Listed equity instruments

All listed equity investments are denominated in BGN and are publicly traded on the Bulgarian Stock Exchange Sofia. Fair values have been determined by reference to their quoted bid prices at the reporting date.

b) Non-listed equity instruments

The fair value of these instruments is based on observed rates of recent market transactions with shares of similar companies adjusted for specific factors.

c) Derivatives

When derivative financial instruments are traded on stock markets or liquid OTC markets the Group uses the closing prices on the stock markets at the reporting date. When derivative financial instruments are not traded on active markets the fair value of these contracts is determined by using valuation techniques using observable market data (Level 2).

All significant inputs to the model are based on observable market prices namely market interest rates on similar loans with similar risk.

d) loans in BGN

The fair value of loans is determined using valuation techniques.

All significant inputs for the model are based on observed market prices - market interest rates on similar loans with similar risk.

52.2. Fair value measurements of non-financial assets

The following table shows the levels within the hierarchy of non-financial assets measured at fair value on a recurring basis at 31 December 2020:



31 December 2020	Level 1 BGN '000	Level 2 BGN '000	Level 3 BGN '000	Total BGN '000
Investment property:				
Land, building, machines and equipment	-	-	440 485	440 485
31 December 2019	Level 1 BGN '000	Level 2 BGN '000	Level 3 BGN '000	Total BGN '000
Investment property:				
Land, building, machines and equipment	-	-	421 263	421 263

Fair value of the Company's main property assets is estimated based on appraisals performed by independent qualified appraisers.

Land, buildings, machines and equipment (Level 3)

The land buildings machines and equipment are revaluated on 31 December 2020.

The reconciliation of the carrying amounts of non-financial assets classified within Level 3 is as follows:

	Investment property BGN'000
Balance at 1 January 2020	421 263
Gains or losses recognised in profit or loss	
 Profit from change in fair value of investment property	1 717
 Loss from change in the fair value of investment property	(1 256)
Acquisitions and reclassifications	18 821
Disposals and reclassifications	(60)
Balance as at 31 December 2020	440 485
Total amount included within Revenue as a result of unrealized gains or losses from assets held at the end of the reporting period	461

53. Capital management policies and procedures

The Group's capital management objectives are:

- To ensure the Group's ability to continue as a going concern; and
- To provide an adequate return to the shareholders by pricing products and services commensurately with the level of risk.

The Group monitors capital on the basis of the correlation between capital to net debt.

The Group determines the capital based on the carrying amount of the equity presented in the statement of financial position.

Net debt is calculated as total liabilities less the carrying amount of the cash and cash equivalents.

Group's goal is to maintain a capital-to-net-debt ratio in a reasonable range which would ensure relevant and conservative ratio of financing.

The Group manages the capital structure and makes adjustments to it in the light of changes in economic conditions and the risk characteristics of the underlying assets. In order to maintain or adjust the capital structure the Group may adjust the amount of dividends paid to shareholders return capital to shareholders issue new shares or sell assets to reduce debt.

The capital for the presented reporting periods is summarized as follows:

	2020 BGN'000	2019 BGN'000
Shareholders' equity	1 804 345	1 714 904
Equity	1 804 345	1 714 904
Debt	8 919 098	8 231 067
- Cash and cash equivalents	(2 221 632)	(2 136 035)
Net debt	6 697 466	6 095 032
Capital to net debt	1:3.71	1:3.55

In 2020 the change in the ratio is minimal. The Group has complied with its contractual obligations including the maintenance of certain capital ratios.

54. Post-reporting date events

No adjusting or significant non-adjusting events that would affect the accuracy and completeness of the reported financial information have occurred after the date of the consolidated financial statement up to the authorisation from the Groups' Management on 29 April 2021 except the following non-adjusting events:

On January 14, 2021, a company part of the Group had issued a new bond, representing an issue of ordinary, freely transferable, registered, interest-bearing, unsecured bonds with a total nominal value

of BGN 15,000 thousand and is committed to submit a prospectus to the FSC by at the end of the first half of 2021. The term of the bond is 7 years.

On March 2, 2021, the Group entered into a lease agreement for an Airbus 320-200 aircraft with a foreign lessor for a period of 11 years. The aircraft was delivered to Sofia Airport in March 2021. As of the date of preparation of these financial statements, the aircraft has not yet been put into operation, as preparatory actions are being carried out in connection with ensuring all necessary activities related to airworthiness.

At the beginning of 2021, as a result of the negotiations and the performed analytical work in 2020, the implementation of an investment project for the Varna sports complex was resumed.

In the State Gazette no. 19 of 2021, a Law amending the Social Security Code (CSR) was promulgated. It makes changes concerning the regulation of the so-called repayment phase from universal pension funds. The texts regulating the additional guarantees undertaken by the pension insurance companies regarding the payment of pensions by the SPIF are also regulated, including the guaranteed amount of the gross contributions, from which the amount of the pension is determined, if the accumulated amount on the person's insurance account before retirement is less than as well as determining the guaranteed amount of the lifetime pension by the Universal Pension Funds. There are flexible pre-retirement deadlines regarding the choice of individuals to continue to be insured in a universal fund and receive a supplementary pension or to transfer their funds to the Social Security Pensions Fund and receive only one pension from the Social Security with a non-reduced coefficient. The new conditions for decision-making by the persons for transfer of their funds to the Pension Fund of the Social Security Fund are: if they have not been granted a pension for length of service and age and reach the age required for them under Art. 68, para. 1 of CSR:

- from January 1, 2022 to December 31, 2025 - not later than one year before their age under Art. 68, para. 1 of CSR;
- from January 1, 2026 to December 31, 2030 - not later than two years before their age under Art. 68, para. 1 of CSR;
- from January 1, 2031 to December 31, 2035 - not later than three years before their age under Art. 68, para. 1 of CSR;
- from January 1, 2036 to December 31, 2037 - not later than 4 years before their age under Art. 68, para. 1 of CSR;
- after January 1, 2038 - not later than 5 years before their age under Art. 68, para. 1 of CSR.

For the persons insured in the Universal Pension Fund, three types of payments to pensioners are regulated:

- Supplementary lifetime old-age pension, which is a monthly payment of an amount due in the pension contract, due to the pensioner from a certain date until his death, the amount of which may not be less than 15 percent of the minimum pension for length of service and age under Art. 68, para. 1 of CSR as of the date of its determination. The types of lifelong pension that can be granted are:

- lifetime pension without additional conditions;
- lifetime pension with a period of guaranteed payment;
- lifetime pension, including deferred payment of part of the funds until reaching the age chosen by the pensioner.

- Deferred payment for a period determined by the person, if the accumulated amount on his insurance account is insufficient for granting a lifelong pension. The monthly amount of the deferred payment as of the date of its determination may not be higher than the minimum amount of the pension for insurance length of service and age under Art. 68, para. 1 of CSR as of the same date and less than 15 percent of its amount

- One-time payment - if the accumulated amount on the insurance account of the person is up to three minimum pensions.

With transitional and final provisions of the Law on the Budget of the State Social Security, promulgated in SG, issue 103 of 2020, changes are also adopted that directly affect the activity of the Company and the managed Universal Pension Fund (UPF):

§ 9. determines the following rights of the insured persons in UPF:

- The individuals who until June 30, 2021 inclusive remain less than 5 years until reaching the age under Art. 68, para. 1 of CSR and who have not been granted a pension for length of service and age, may once, within 30 June 2021, exercise the right to choose under Art. 4b of CSR for change of their insurance from universal pension fund to fund "Pensions", respectively fund "Pensions for the persons under art. 69" of the state social insurance by the order of the ordinance under art. 179, para. 3 of the Tax and Social Insurance Procedure Code.

- The individuals who have been granted a pension for insurance length of service and age with a starting date up to 31 December 2020 inclusive, with a reduced individual coefficient according to Art. 70, para. 10 of CSR, have the right until June 30, 2021 to request its recalculation without reduction of the individual coefficient, if they transfer the funds from their individual account in a universal pension fund to the Pension Fund, respectively the Pension Fund for persons under Art. 69 "of the state social insurance.

Texts regulating the procedure for exchange of information between the Companies and the NSSI in certifying the required insurance record of the insured persons from PPF, who wish to be granted an additional term pension from PPF for early retirement, were also adopted. Texts regulating more clearly the rights of the insured persons in the PPF, for which no term pension has been granted by the Fund, were also adopted:

An insured person in an occupational pension fund, who has not acquired or exercised his / her right to a term pension from the PPF, may upon granting a pension for insurance length of service and age from the Social Security Fund or upon reaching the age under Art. 68, para. 3 of the CSR to receive once or in installments the accumulated funds on the individual account or to transfer them to a universal pension fund or to a fund for additional voluntary pension insurance.

§ 109 of the Law on Social Insurance provides for a period until August 31, 2021, in which the pension insurance companies are obliged to bring their activities in compliance with the law and the acts on the application of the Code.

The texts regulating the additional guarantees undertaken by the pension insurance companies regarding the payment of pensions by the managed Funds are also settled.

The management of the Group will take the necessary actions to bring the activity of the Group and the managed pension funds in compliance with the new requirements of CSR and the by-laws related to it.

In connection with the continuing global pandemic of Covid-19, described in Note 2 to these consolidated financial statements, the decision of the Council of Ministers № 72 of 26.01.2021 extended the period of the emergency epidemic situation in Bulgaria until April 30, 2021.

In view of the actions taken by various governments, incl. Bulgarian, dynamic measures to curb some businesses and the resulting changes, directly affecting the development of economic sectors of the Republic of Bulgaria, EU countries and other trading partners of companies in the country, the Group's management is not able to assess the ongoing impact of the Covid-19 pandemic on the future financial condition and performance of the Group, including the Group's investments in the air transport sector, but considers that the impact could lead to market and price volatility related to financial and other assets of the Group and may have a negative effect on the results of the Company's activities and its investments. The Group expects the negative effects to subside after the lifting of restrictions on the movement of people, vehicles and goods, and economic activity is expected to be positively affected by the announced support measures and the allocated additional state and European funds, leading to additional public guarantees, receivables portfolios, additional interest-free financing of economic operators and direct aids for the affected companies and individuals. To the extent that these measures are supplemented and expanded on a daily basis, the Group's management is unable to assess the final effect on economic activity, which also depends on the currently unknown duration of the quarantine restrictions imposed.

55. Authorization of the consolidated financial statements

The consolidated financial statements for the year ended 31 December 2020 (including comparatives) were approved by the Managing board on 29 April 2021.